

Define CS, fit into CL	1. CUSTOMER SEGMENT(S) CS A Graduated Student looking for Higher Studies(UG,PG) A Student preparing or will be preparing for exams A education consultancy provider tied with colleges to help students in admissions	6. CUSTOMER LIMITATIONS EQ, BUDGET, DEVICES CL Financial Limitations - Unable to acquire costly consultancy services Obstacles in procuring required documents for various university application Unaware about each university's eligibility criteria's and in confusion about where to apply	5. AVAILABLE SOLUTIONS PROS & CONS AS 1. Online prediction websites/apps 2. Education Consultancy 3. Help from university alumni/friends CONS: Unreliable prediction with varied outputs for same input	Explore AS, differentiate
Focus on PR, tap into BE, understand RC	2. PROBLEMS / PAINS ITS FREQUENCY PR Prediction system - > Accurate, free of cost easy to understand Update university admit eligibility factors Providing instant results Providing User friendly web services with good visualizations An education consultancy provider tied with colleges to help students in admissions	9. PROBLEM ROOT / CAUSE RC Students of modern era and after Covid-19 rely on and want instant access to information/services that are : 1. valid ,relevant and secure -available online 2. services are accessible free of cost and are prompt in delivering correct information 3. Internet with vastness is not free of fake, unreliable information and as such also has websites/apps that unsafe/filled with acts and are irrelevant to student needs.	7. BEHAVIOR ITS INTENSITY BE 1. Students consult friends/relatives/teachers 2. Looks for consultancy within budget range 3. Tries to predict chance of admission based on past results by browsing blogs/Quora/Youtube etc websites 4. Post about his queries in forums, online talks etc.	Focus on PR, tap into BE, understand RC
Identify strong TR & EM	3. TRIGGERS TO ACT TR 1. Finding anything and everything is available online these days 2. Peers making use of expensive predictions services to reduce application 4. EMOTIONS BEFORE / AFTER EM Lost, insecure, frustated, anxious > aware, informed, driven to take informed steps ,in control	10. YOUR SOLUTION SL 1. Use Effective ML algorithms and prediction model for efficient predictions using user friendly free of cost web service. 2. Provide user friendly visual graphs for ease of understanding 3. Recommend probable colleges with high chance of admission 4. Provision of prediction report in simple and legible format 5. Provide all valuable info to users regarding prediction system to build trust	8. CHANNELS of BEHAVIOR CH 1. Ask around in blogs/forums 2. Watch Youtube videos and opinions posted in online sites 1. take feedback and advice from peers who are studying in abroad 2. take in person counselling	Extract online & offline CH of BC