

Enter details, Choose University, Report Generation, Predicting the chances of Admission



### Steps

What does the person (or group) typically experience?



### Interactions

What interactions do they have at each step along the way?

- **People:** Who do they see or talk to?
- **Places:** Where are they?
- **Things:** What digital touchpoints or physical objects would they use?



### Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")



### Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?



### Negative moments

What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?



### Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?



### Entice

How does someone initially become aware of this process?



### Enter

What do people experience as they begin the process?



### Engage

In the core moments in the process, what happens?



### Exit

What do people typically experience as the process finishes?



### Extend

What happens after the experience is over?

<p><b>Commented and Recommendations</b></p> <p>People have shared the eligibility predictor from their experience and other research recommendations</p>	<p><b>Superior Assistance</b></p> <p>Students receive assistance from professional's advice as well</p>	<p><b>Career Guidance</b></p> <p>From career advisor's advice, students can't know about eligibility predictor</p>	<p><b>Register / Login</b></p> <p>The student should login if not registered they can register themselves as a new user</p>	<p><b>Update details</b></p> <p>Students fill out their gender and academic history</p>	<p><b>Choose University</b></p> <p>Choose the University from the list of the eligible list provided</p>	<p><b>Evaluation</b></p> <p>Evaluating the details entered by the student</p>	<p><b>Prediction</b></p> <p>Evaluating the list of Universities and the eligibility predictor based on the evaluation result</p>	<p><b>Choose the University</b></p> <p>The University is chosen from the list that is displayed</p>	<p><b>Choose the course</b></p> <p>List of courses that the students are eligible to study are displayed</p>	<p><b>Admission Process</b></p> <p>The student can now proceed with admission process if they are eligible to study at the selected University</p>	<p><b>Logout</b></p> <p>After completing the admission process, students have the option to logout</p>	<p><b>Feedback</b></p> <p>Feedback is given at the end of the experience of the admission process</p>
They could have some advice from the website they visit often	They may interact with the website through physical means as well as digital means	Students receive more advice from career advisor's advice as well as digital means	They will not be able to login if they are not registered they can register themselves as a new user	Students could not be able to update their details if they are not registered they can register themselves as a new user	If the user is not able to login, they can contact the support team for assistance	the user can interact with the website through physical means as well as digital means	By evaluating the user details, the University can predict the eligibility of the user to study at the selected University	The University can be chosen from the list that is displayed	If the user is not able to login, they can contact the support team for assistance	After completing the admission process, students have the option to logout	Students will be able to login if they are not registered they can register themselves as a new user	Students will be able to login if they are not registered they can register themselves as a new user
Help me to choose the right University	Help me to know about the Admission Predictor	Help me to know about the Admission Predictor	Help me to login with my email and password	Help me to login with my email and password	Help me to login with my email and password	Help me to know the details of the University and its eligibility predictor	Help me to know the details of the University and its eligibility predictor	Help me to know the details of the University and its eligibility predictor	Help me to know the details of the University and its eligibility predictor	Help me to know the details of the University and its eligibility predictor	Help me to know the details of the University and its eligibility predictor	Help me to know the details of the University and its eligibility predictor
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