Project Design Phase-I - Solution Fit Template

Customers are large as well as small hospitals, clinics, registered users having medical issues 1. Customers are large as well as small hospitals, clinics, registered users having medical issues	Economic background Psychological problems Lack of doctors Huge manual intervention	Manual doctor visit Proper diet Exercise Exercise
2. JOBS-TO-BE-DONE / PROBLEMS Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides. Reduce dependence on doctors Less time to find Better UI	9. PROBLEM ROOT CAUSE What is the real reason that this problem exists? What is the back Large number of data Huge manual intervention	7. BEHAVIOUR i.e. directly related: find the right solar panel installer, calculate Have a proper diet Refer internet for various resources Regular medical checkups Smokers may be in the customer segment Hospitals might take time to process the data

3. TRIGGERS

What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

- Other hoppitals processing health data quicker
- Other customers doing self diagnosis

4. EMOTIONS: BEFORE / AFTER



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How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

- Pain in long waiting time for results Hospitals may have lesser income as they cannot process a lot of patients data and this application may result in more profit

10. YOUR SOLUTION



If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

- Automated heart diagnosis with an interactive dashboard
- ML algorithms with better accuracy and less error
- IBM Cognos for better UI in dashboard
- Diet and health recommendations may be added

8. CHANNELS of BEHAVIOUR



8.1 ONLINE

What kind of actions do customers take online? Extract online channels from #7

What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development.

- Recommends diet chart Single platform and referring internet including non-trustable websites which lead to false diagnosis can be avoided Hospitals may start using this and as a result can conduct online appointments
- and increase their patient base