

Date	19/October/2022
Team ID	PNT2022TMID37046
Project Name	AI based discourse for Banking Industry

IBM Watson Assistant Lite Upgrade Banking Bot

Learning center ?

Analyze

Updated at 3:41 Manage

Overview

Action completion

Conversations

Environment

Select date range

Custom date range

Draft

This week

14 Nov 22 to 19 Nov 22

Action completion

Recognition

How often are your assistant's actions completed?

Daily

%

#

Average completion

52%

Completion

No data

View action completion

Most frequent actions

14 Nov 2022 - 19 Nov 2022

Actions	Number started
Index	135
end	91
Greeting	47

Least frequent actions

14 Nov 2022 - 19 Nov 2022

Actions	Number started
Current	12
General	16
Net-Banking	17

Least completed actions

14 Nov 2022 - 19 Nov 2022

Actions	Completion
Loan	16%
Index	44%
Greeting	45%

IBM Watson Assistant Lite Upgrade Banking Bot

Learning center ?

Analyze

Updated at 3:41 Manage

Action completion

Conversations

Environment

Select date range

Custom date range

Draft

This week

14 Nov 22 to 19 Nov 22

Actions	Times started	Incomplete	Completion
Index	135	76	44%
end	92	44	52%
Greeting	47	26	45%
Greeting (Deleted)	34	18	47%
Loan	19	16	16%
Savings Account (Deleted)	21	11	48%
Savings	27	11	59%
Current	12	6	50%
General	16	6	63%
Net-Banking	17	5	71%
Greet customer	38	0	100%

IBM Watson Assistant LiteUpgradeBanking Bot

Learning center

Analyze

updated at 3:43Manage

Overview

Action completion

Conversations

Environment

Draft

Select date range

This week

Custom date range

14 Nov 22 to 19 Nov 22

Filter by actions

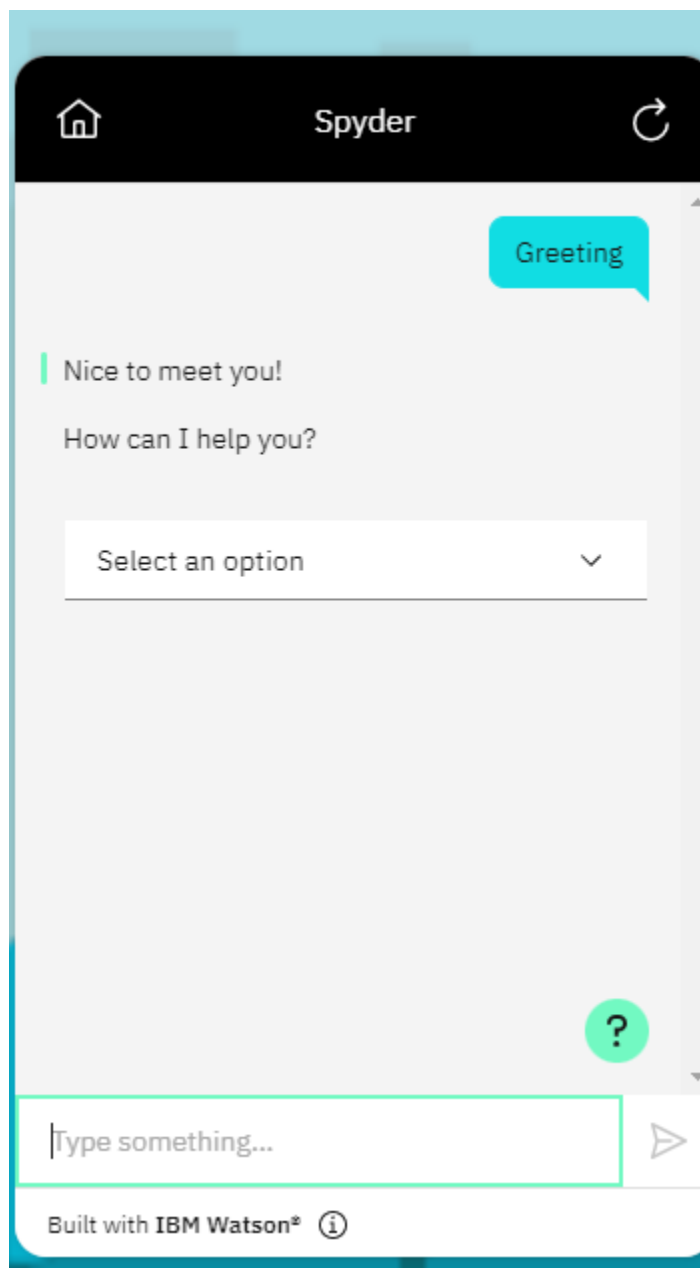
Actions

Filter by keyword or session ID

Q Search

Conversations	Actions	Requests
19 Nov at 3:32 PM d94f6ae2-e8e2-44a7-9aa5-38879213...	Greeting	"Greeting"
	Greeting	"Greeting"
19 Nov at 3:21 PM 70db4429-be29-4643-bf1d-a213d079...	Greeting	"hello"
19 Nov at 3:16 PM d204644e-e5c8-439b-b230-6b4ae32a...	Greeting	"hi"
19 Nov at 3:02 PM 96dc9538-651d-4077-bc33-3d93522a...	Greeting	"hi"
19 Nov at 2:53 PM 1ad69f9d-aaab-4c97-a623-eeb59c51...	Unrecognized	" Find nearby location"
	Greeting	"hi"
	Greeting	"hi"
	Greeting	"Greeting"
		"Menu"

Requests per page1001 - 100 of 132 requestspage 1





Spyder



Greeting

Nice to meet you!

How can I help you?

Create Savings Account



Create Savings Account

What is savings account?

Regular savings account

Kids saving account

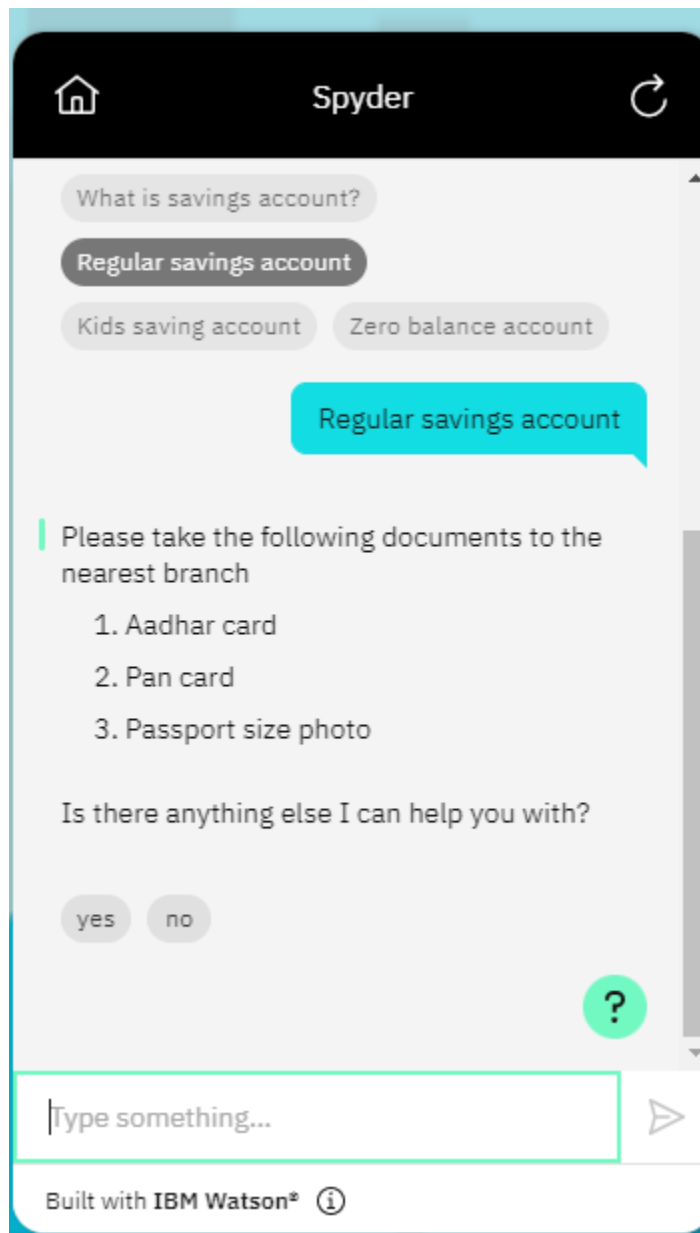
Zero balance account

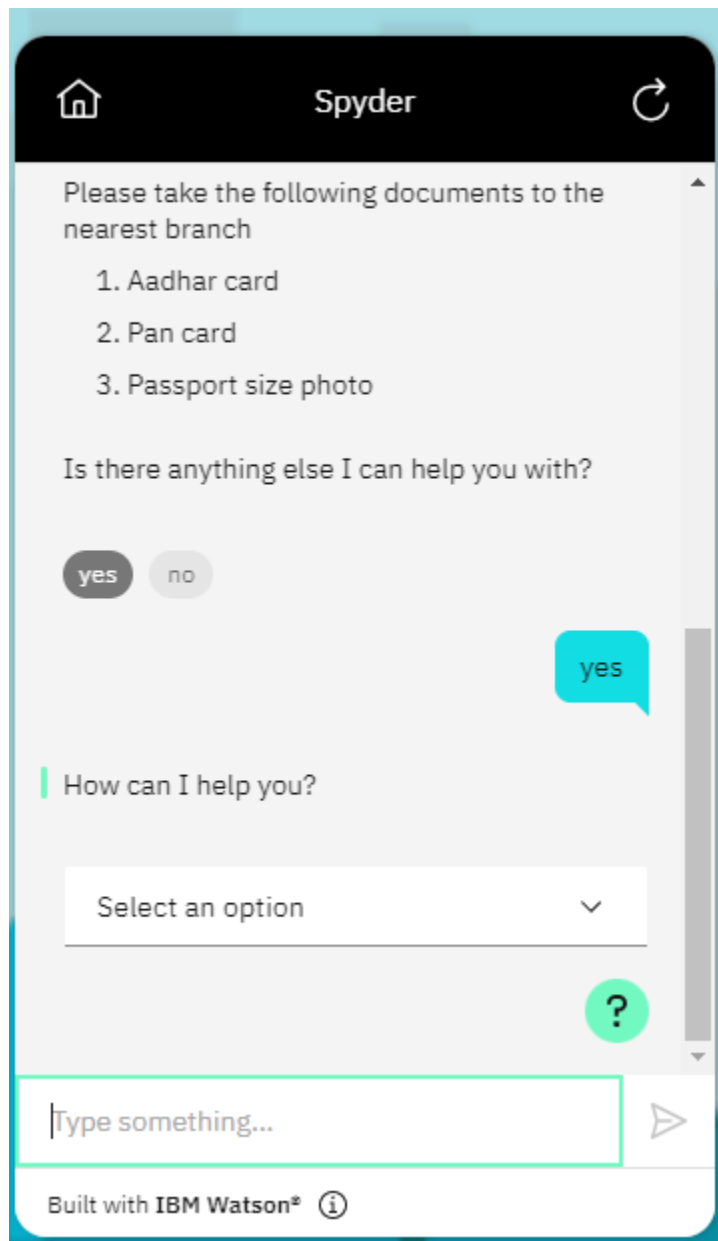
?

Type something...



Built with IBM Watson® ⓘ







Spyder



How can I help you?

Net Banking



Net Banking

What queries do you have regarding Net-Banking?

What is the Net-Banking?

How do I register for Net-Banking?

What are the features of Net-Banking?

Facing errors in Net-Banking



Type something...



Built with IBM Watson® ⓘ

