

# Project Development phase

## Sprint-2

Date	29 October 2022
Team ID	PNT2022TMID45335
Project Name	AI BASED DISCOURSE FOR BAKING INDUSTRY

### Screenshots of Sprint 2:

#### Creating Current Account Action:

The screenshot displays the IBM Watson Assistant interface for configuring a 'Current Account' action. The interface is divided into several sections:

- Customer starts with:** A dropdown menu showing 'Current Account'.
- Conversation steps:** A list of steps. Step 1 is highlighted and contains the text 'What is yours company type?' with a 'Continue to next step' button.
- Step 1 is taken:** A dropdown menu showing 'without conditions'.
- Assistant says:** A text area containing the text 'What is yours company type?'.
- Define customer response:** A dropdown menu.
- And then:** A dropdown menu showing 'Continue to next step'.
- Buttons:** 'New step' and 'Preview' buttons are visible at the bottom.

The interface is running in a web browser, and the system tray at the bottom shows the date as 11-11-2022 and the time as 11:57.

IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F613706fbbd54891b0701d244a2960ac%3A4ec8664f-847...

IBM Watson Assistant Lite Upgrade MY BOT Learning center

Current Account

Customer starts with:  
Current Account

Conversation steps

1 What is your company type?  
Proprietorship Partnersip  
Continue to next step

2 1 is Proprietorship  
place take the following Documents and approach the closest branch: <br /> 1.Income tax returns ...  
Continue to next step

3 how can you help you?  
Net banking General Quer...  
Continue to next step

New step +

1. What is you... is Proprietorship

and Add condition +

New condition group +

Assistant says

place take the following Documents and approach the closest branch:

1.Income tax returns of proprietor for the last 2 years  
2.Company Agreement  
3.Pan card

Define customer response

And then

Preview

IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F613706fbbd54891b0701d244a2960ac%3A4ec8664f-847...

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Welcome

8 Zero Balance Savings Account Step 6  
Re-ask previous step(s)

9 Kits Savings account Step 6  
Continue to next step

10 1 is Current Account  
What is your's company type ?  
Proprietorship Partnership  
Continue to next step

11 10 is Proprietorship  
Please take the following documents and approach the closest branch: <br /> 1.Income...  
Continue to next step

New step +

Step 11 is taken with conditions

Conditions 1 condition

Assistant says

Please take the following documents and approach the closest branch:

1.Income Tax returns of Proprietor for last 2 years  
2.Comapny Agreement  
3.Pan Card

Define customer response

And then

Continue to next step

Preview

IBM Watson Assistant interface showing a conversation flow for "Kits Savings account". The flow includes steps for identifying the user's company type (Proprietorship or Partnership) and providing documents (Income tax returns, Company Agreement, Pan Card).

**Conversation steps:**

- 9. Kits Savings account. Step 6. Continue to next step.
- 10. What is your's company type? (Proprietorship, Partnership). Continue to next step.
- 11. Please take the following documents and approach the closest branch: <br /> 1. Income... Continue to next step.
- 12. Please take the following documents and approach the closest branch: <br /> 1. Income...

**Assistant says:**

Please take the following documents and approach the closest branch:

1. Income tax returns of proprietor for last 2 years
2. Company Agreement
3. Pan Card for both partners

**And then:**

Go to another action

Buttons: New step +, Preview

IBM Watson Assistant interface showing a "Settings" dialog for "Go to another action". The dialog allows setting the action to "End" and checking "End this action after the other action is completed".

**Conversation steps:**

- 1. What is your's company type? (Proprietorship, Partnership). Continue to next step.
- 2. place take the following Documents and approach the closest branch: <br /> 1. Income tax Returns ... Go to action: Fallback
- 3. place take the following documents and approach the closest branch <br /> 1. Income tax Returns ... Continue to next step.

**Settings dialog:**

Go to another action

Go to: End

☒ End this action after the other action is completed

Buttons: Cancel, Apply

Buttons: Edit settings, Edit passed values, Preview

# Creating the Loan Account Action:

The screenshot shows the IBM Watson Assistant interface with the 'Loan Account' action being configured. The left sidebar displays a list of steps, with step 13 highlighted. The main area shows the 'Conditions' section with a single condition: '1. Welcome t... is Loan Account'. The 'Assistant says' section contains a 'List of Documents' with the following items:

- Proof of Identity:- Passport / Driving License / Voters ID / PAN Card (any one)
- Proof of Residence:- Leave and License Agreement / Utility Bill (not more than 3 months old) / Passport (any one).
- Latest 3 months Bank Statement (where salary/income is credited).
- Salary slips for last 3 months.

The 'Preview' window on the right shows a chat interface with the following messages:

Welcome recognized

Welcome to MY BOT.GOOD TO SEE YOU

Savings Account Current Account

Loan Account

Do you want to Know about some other Services

Yes No

Use the up arrow for prior messages

The screenshot shows the IBM Watson Assistant interface with the 'Loan Account' action completed. The left sidebar displays a list of steps, with step 13 highlighted. The main area shows the 'Conditions' section with a single condition: '1 condition'. The 'Assistant says' section contains a 'List of Documents' with the following items:

- Proof of Identity:- Passport / Driving License / Voters ID / PAN Card (any one)
- Proof of Residence:- Leave and License Agreement / Utility Bill (not more than 3 months old) / Passport (any one).
- Latest 3 months Bank Statement (where salary/income is credited).
- Salary slips for last 3 months.

The 'Preview' window on the right shows a chat interface with the following messages:

Yes No

Yes

List of Documents

- Proof of Identity:- Passport / Driving License / Voters ID / PAN Card (any one)
- Proof of Residence:- Leave and License Agreement / Utility Bill (not more than 3 months old) / Passport (any one).
- Latest 3 months Bank Statement (where salary/income is credited).
- Salary slips for last 3 months.

Action complete

Type something...