

Creating General Query

Date	16.11.2022
Team ID	PNT2022TMID45335
Project name	AI BASED DISCOURSE FOR BANKING INDUSTRY

IBM Watson Assistant Lite Upgrade MY BOT Learning center

Queries

Customer starts with:
Queries

Conversation steps

1

Select the General Querys list below.

What is insur...

How do I find...

+ 4

Continue to next step

1

is

Bank working time

Working hours of branches will be from 10.00 a.m. to 4.00 p.m. City Branch Time From 24 hours.

2

Go to action: Fallback

1

is

What are the bank's fees?

Some banks [charge monthly fees]
(https://bettermoneyhabits.bankofamerica.com/...

3

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Queries

Preview ▶