

# Project Development Phase

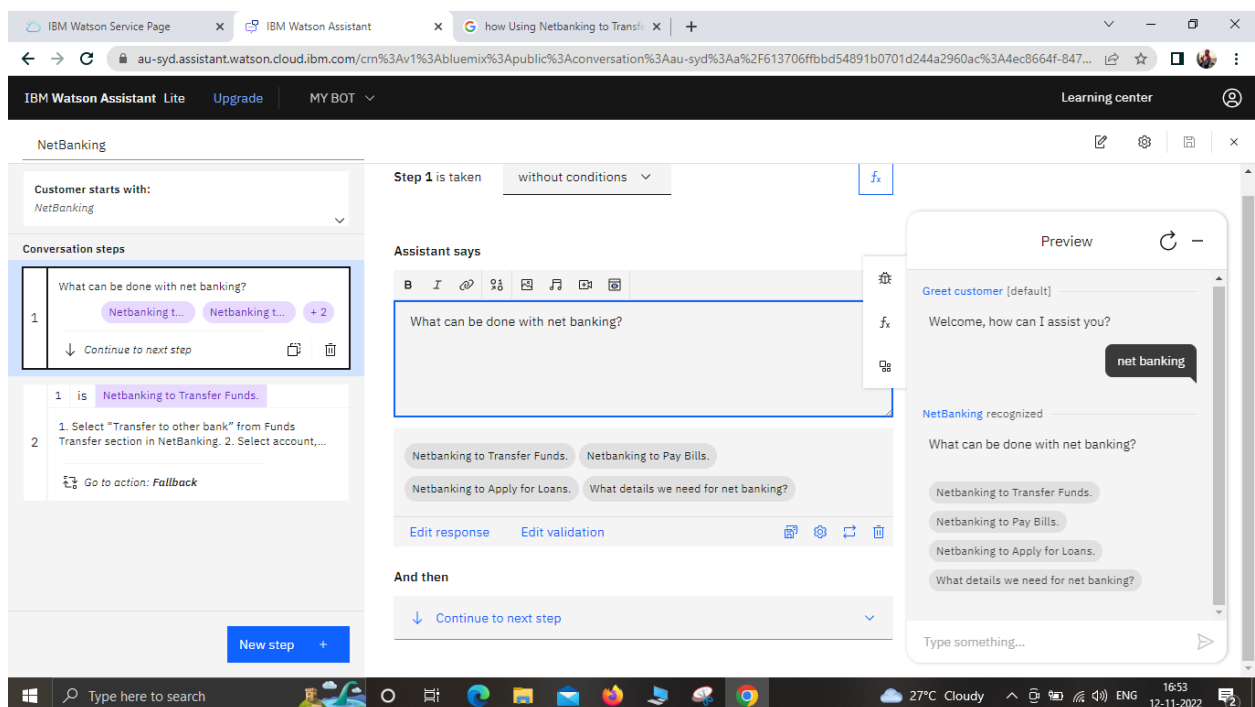
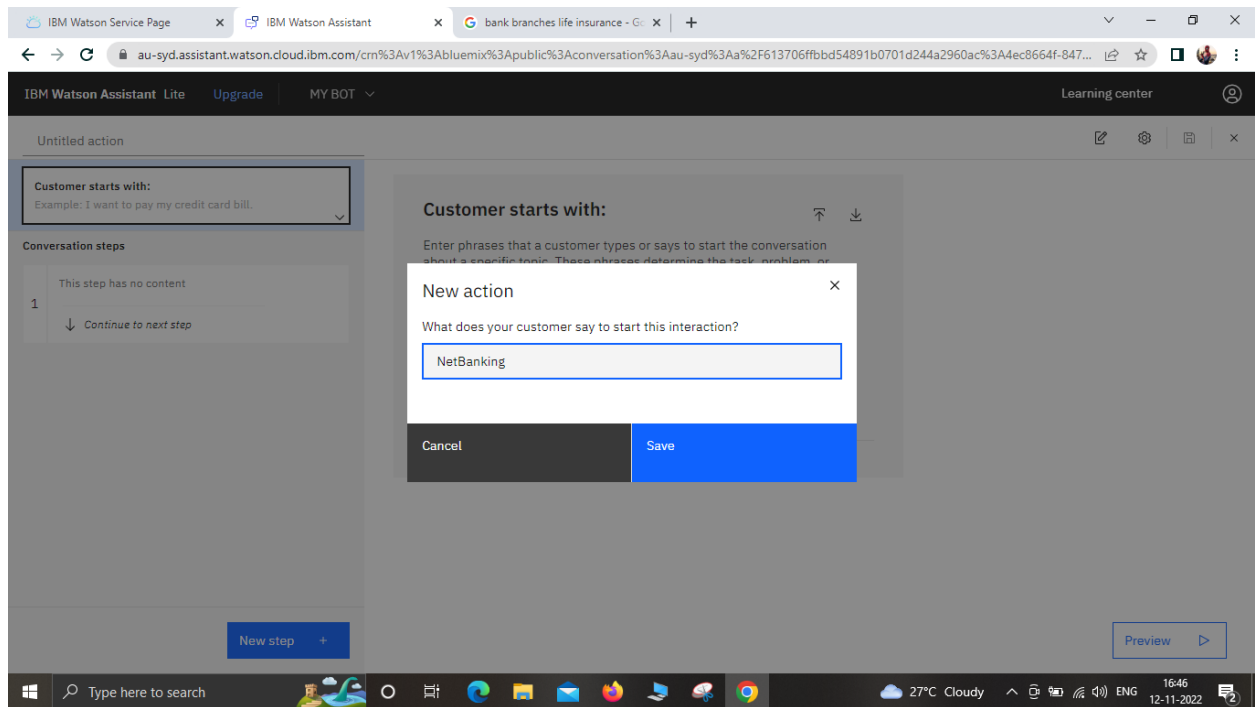
## Sprint-3

### Creating The General Query Action:

This screenshot shows the IBM Watson Assistant interface during the initial setup of a General Query Action. The left sidebar contains a 'Queries' section with a counter showing 3 total steps, 0 end steps, and 0 re-ask steps. Below this, the 'Conversation steps' section shows a list of steps: Step 1 is 'find the near...' and Step 2 is 'Bank working time'. The main workspace is titled 'Customer starts with:' and contains instructions for entering phrases that start a conversation. A text input field labeled 'Enter a phrase' is visible, with a 'Total: 1' indicator. A 'Preview' window on the right shows a chat interface with a 'Greet customer' action and a 'Queries' list.

This screenshot shows the IBM Watson Assistant interface with the General Query Action configured. The left sidebar shows the 'Conversation steps' section with Step 1 selected. The main workspace is titled 'Step 1 is taken' and shows the 'Assistant says' section with the text 'Select the General Queries list below.' Below this, there is a 'Choose an option' dropdown menu. A 'Preview' window on the right shows a chat interface with a 'Select an option' dropdown menu. A 'Save your action' notification is visible at the bottom right of the preview window.

## Creating Net Banking Action:



IBM Watson Service Page

IBM Watson Assistant

what detail need for net banking

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F613706fbbd54891b0701d244a2960ac%3A4ec8664f-847...

IBM Watson Assistant Lite Upgrade MY BOT Learning center

NetBanking

Go to action: Fallback

1 is How do you Netbanking to Pay Bills.

31. Gather your bills, including account numbers and the addresses to where you mail the...

Go to action: Fallback

1 is Netbanking to Apply for Loans.

4If you are an existing customer you can apply for the loan on the bank's mobile app or through you...

Go to action: Fallback

1 is What details we need for net banking?





5For netbanking to work, you need to know your User ID and password to log into your...

Go to action: Fallback

New step

New condition group

Assistant says

B I    

For netbanking to work, you need to know your **User ID and password** to log into your internet banking account. This User ID is different from your bank account number, which serves as the primary identity of your bank account. You have to request your bank to generate a User ID and password.

Define customer response

And then

Go to another action

Go to action: Fallback

Preview

How do you Netbanking to Pay Bills.

Netbanking to Apply for Loans.

What details we need for net banking?


What details we need for net banking?

For netbanking to work, you need to know your **User ID and password** to log into your internet banking account. This User ID is different from your bank account number, which serves as the primary identity of your bank account. You have to request your bank to generate a User ID and password.

There are no additional steps for this action. Add a new step or end the action.

Type something...

Type here to search



27°C Cloudy 17:00 12-11-2022 ENG