

Creating Loan Account

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Project name	AI BASED DISCOURSE FOR BANKING INDUSTRY

IBM Watson Assistant Lite Upgrade MY BOT ▾

Learning center

Loan

Customer starts with:
Loan

Conversation steps

Select Your Loan Type?

1 is Business Loan Education Lo... + 2

Continue to next step

1 is Personal Loan

2 What are 3 documents needed for a personal loan? List of Documents - Proof of Identity:-...

Go to action: Fallback

1 is Education Loan

3 What document is required for education loan?
 /> Documents for Education Loan for salaried...

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Loan

Preview ▶