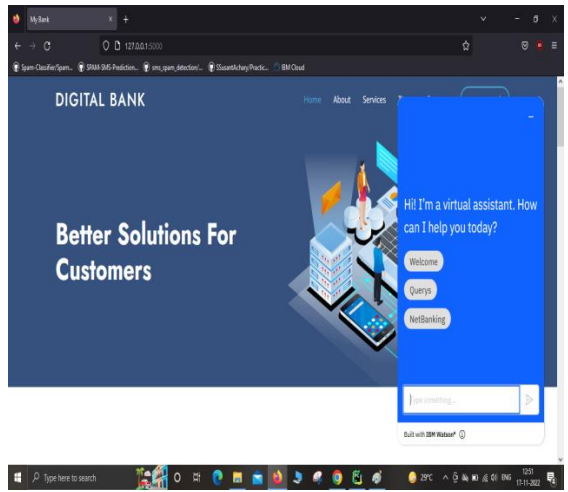
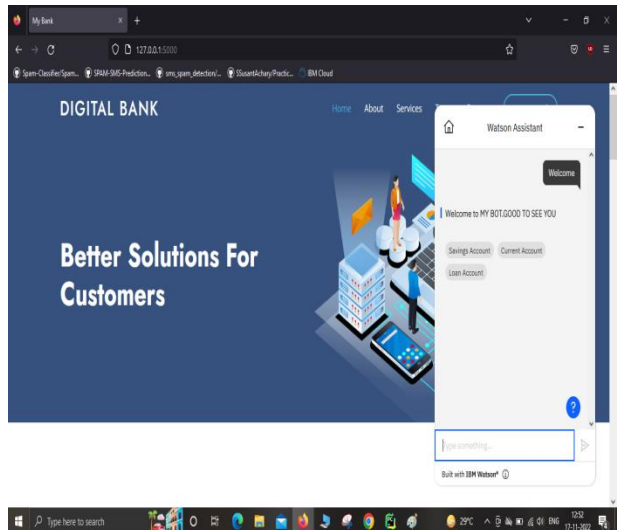






Project Development Phase Model Performance Test

| | |
|---------------|---|
| Date | 17 November 2022 |
| Team ID | PNT2022TMID45335 |
| Project Name | AI Based Discourse for Banking Industry |
| Maximum Marks | 10 Marks |

Model Performance Testing:

| S.No. | Parameter | Values | Screenshot |
|-------|---------------|--|--|
| 1. | Model Summary | The chatbot is used by the user to interact and select queries that are populated based on frequently asked question of banking customers. There can be multiple instances of a single chatbot inquiring different user at the same time. It quickly responds with expected answers to frequently asked customer queries. It can be scaled as per the requirements of the bank to include answers to queries related to any new feature or service introduced by the bank. |   |

| | | | |
|----|----------|---|---|
| 2. | Accuracy | <div>Training Accuracy – 100%</div> <div>Validation Accuracy – 100%</div> | <div><div><div>Unique users</div><div>26</div><div></div></div><div><div>Conversations</div><div>59</div><div></div></div><div><div>Requests ⓘ</div><div>64</div><div></div></div></div> <div><div>Action completion</div><div>Recognition</div></div> <div><div>How often are requests recognized by your assistant? ⓘ</div><div>Daily</div><div>%</div><div>#</div></div> <div><div>Average recognition</div><div>100%</div><div></div></div> |
|----|----------|---|---|

How often are requests recognized by your assistant? ⓘ

Daily

%

#

Average recognition

100%

