Project Design Phase-II
Data Flow Diagram &User Stories
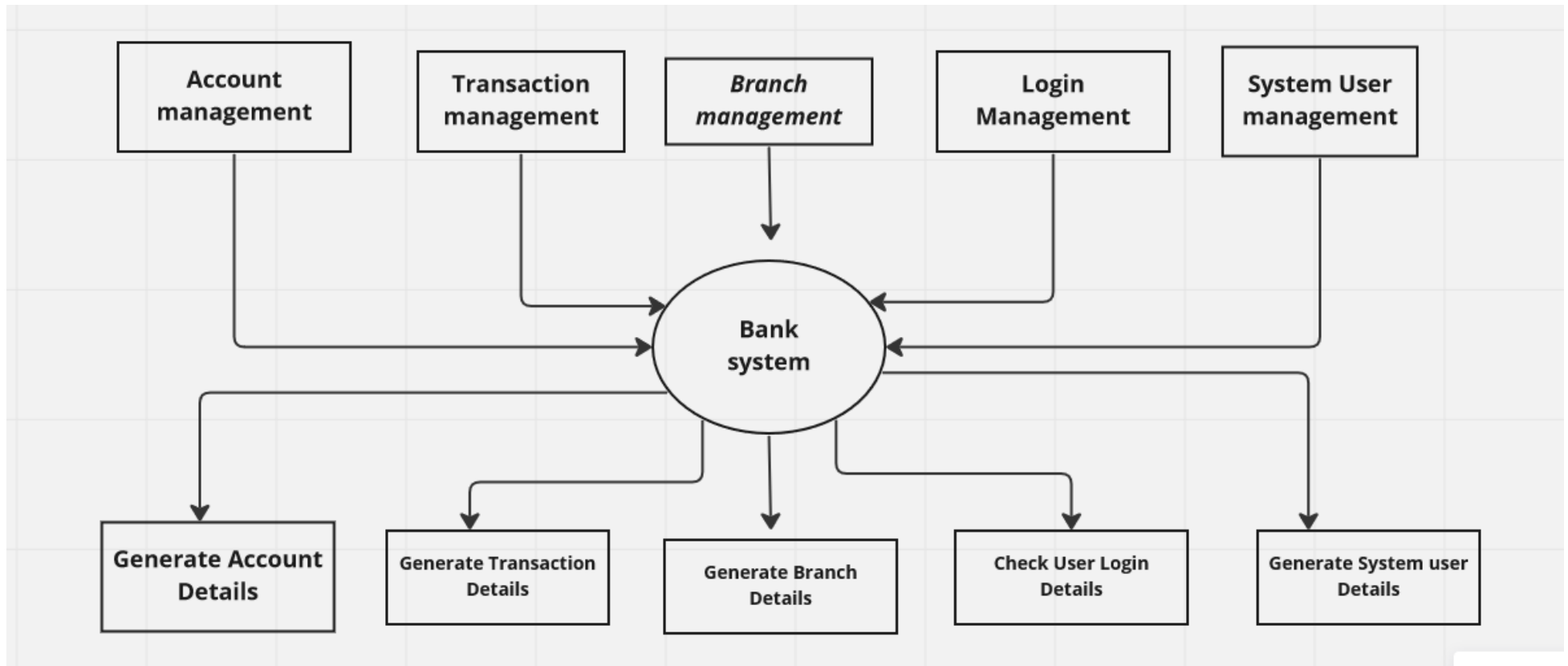
Date	03October 2022
Team ID	PNT2022TMID45335
Project Name	AI Based Discourse For Banking Industry
Maximum Marks	4 Marks

Data Flow Diagrams:

Level:0
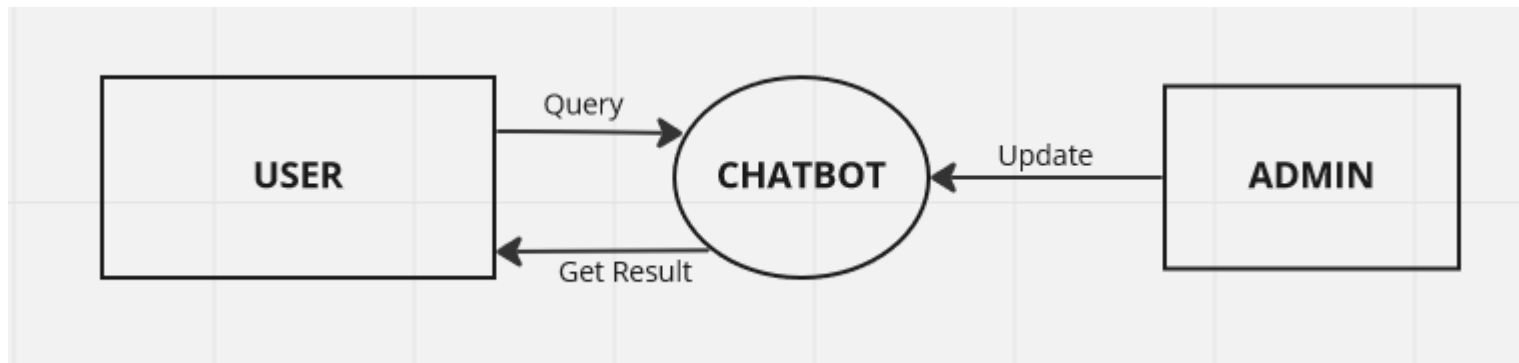
Zero level DFD of Chatbot system

First level DFD of Chatbot system

Admin → Login → Check Credentials

Admin → Forgot Password → Send Email to User

Login → Admin Login DB

Check Credentials → Manage Modules → Roles Of Access

Manage Modules → System Admins

Manage Modules → Bank Details

Manage Modules → Branch

Roles Of User

User Pemission

Transation

Account Details

Balance

Manage Report
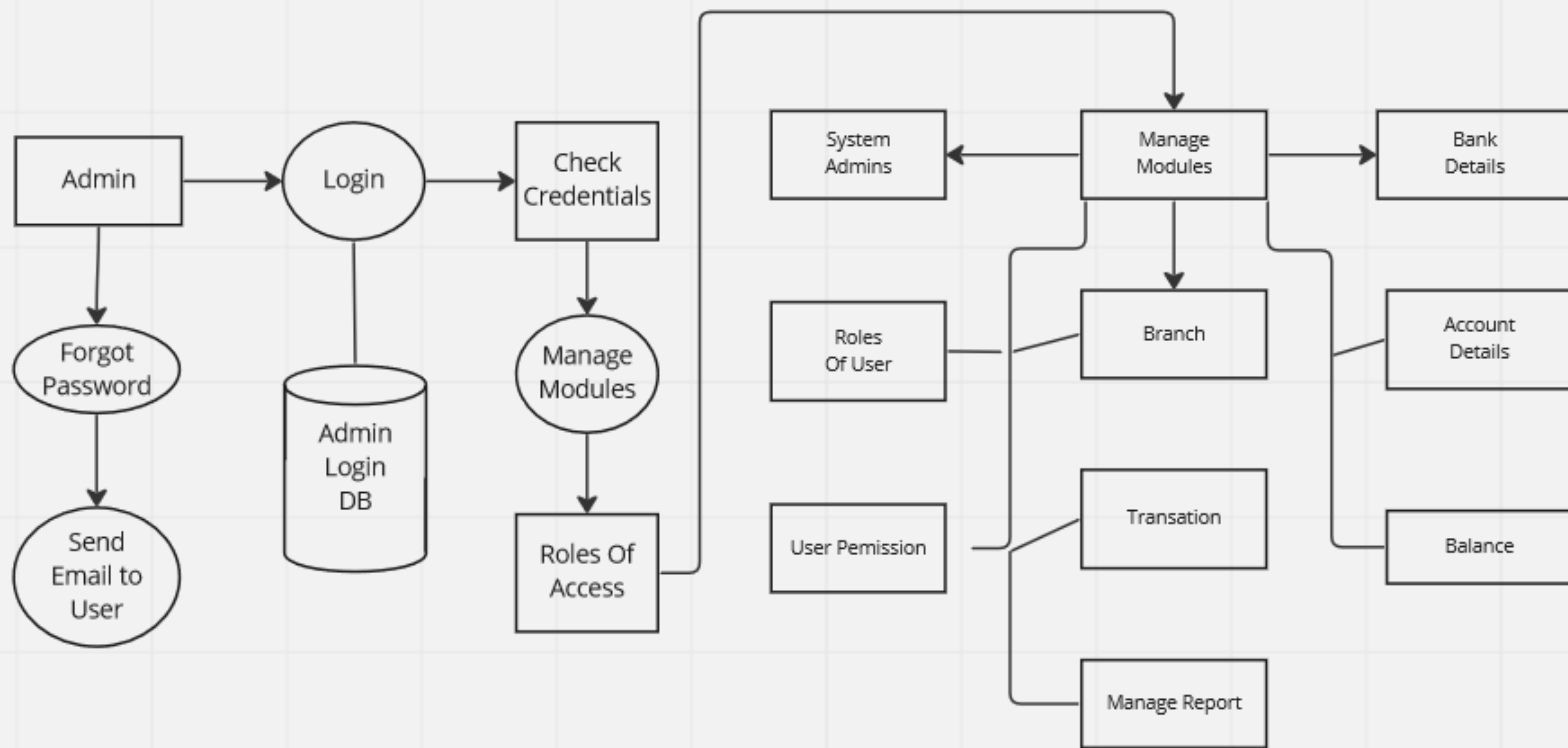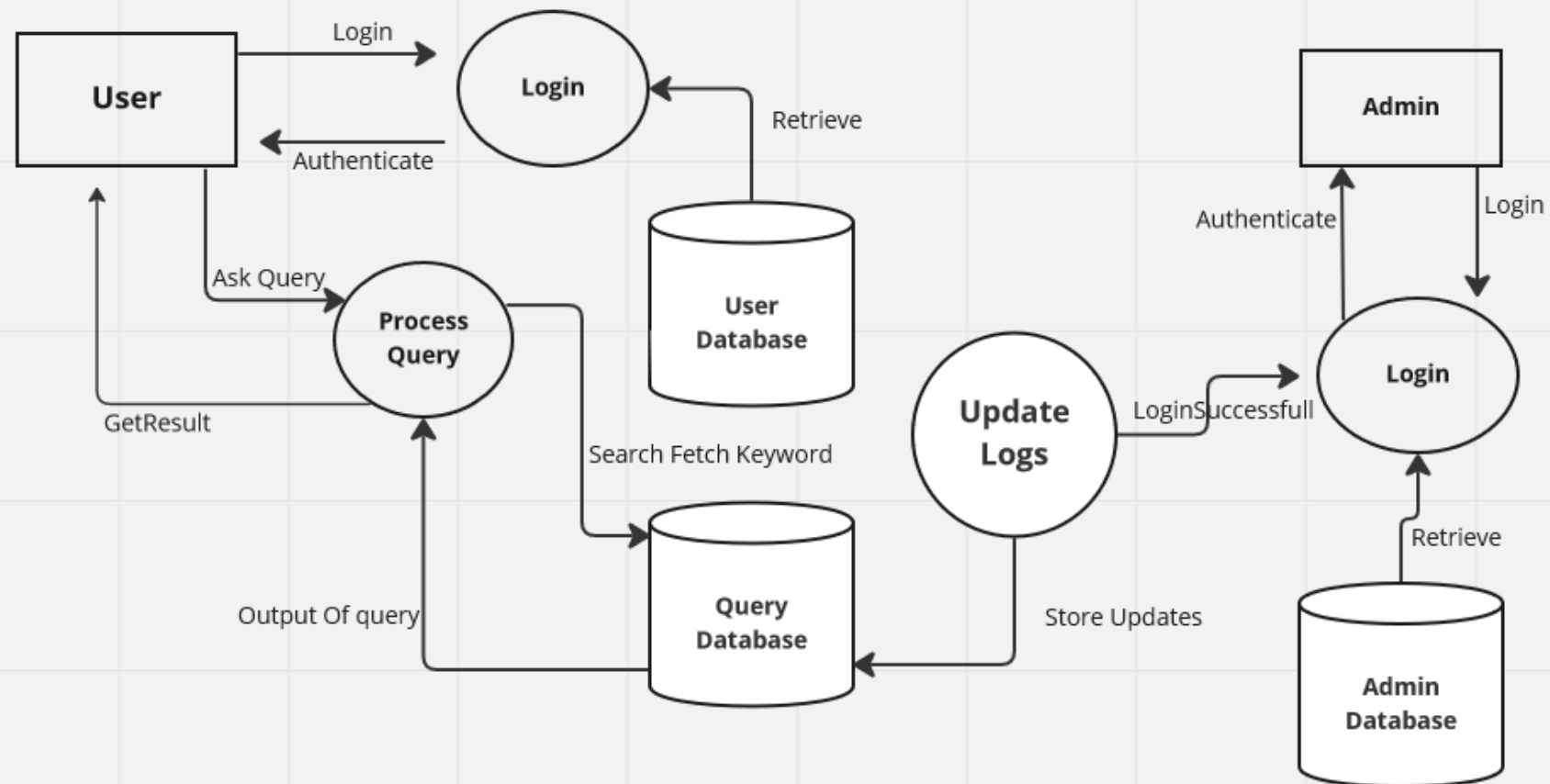
User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and conforming my password.	I can access my account / dashboard	High	Sprint-1
Customer (Mobile user)	Registration	USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
Customer (Mobile user)	Registration	USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
Customer (Mobile user)	Registration	USN-4	As a user, I can register for the application through Gmail	I can register & access the dashboard with Gmail login	Medium	Sprint-1
Customer (Mobile user)	Login	USN-5	As a user, I can log into the application by entering email & password	I can log in & access the dashboard with email and password	High	Sprint-1
Customer (Mobile user)	Dashboard	USN-6	As a user, I can access the dashboard	I can access the dashboard	High	Sprint-1
Customer (Web user)	Registration	USN-7	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account/dashboard in web	High	Sprint-1
Customer Care Executive	Balance	USN-8	As a user, I want to check balance of my bank account	I can see the balances displayed	High	Sprint-1
Administrator	Transfer money	USN-9	As a user, I want to transfer money from my account to another bank account	I can transfer money from my account to another bank account	High	Sprint-1

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Administrator	Solving query	USN-10	As a user, To continuously improve product knowledge and awareness of market trends and competitor products.	I can deal with customer issues and churning out an easy-to-follow solution.	High	Sprint-1
Administrator	Backup data	USN-11	As a Net Banking Administrator, I want to have the customer's data backed up so that I can restore it any time in case of issues	I can deal with customer's backup data	High	Sprint-1
Administrator	Net Banking Related Actions	USN-12	As an admin, I can change responses to queries and modify them as and when needed.	I can add more options and queries into the chatbot	Medium	Sprint-1