

Project Development phase

Sprint-2

Date	29 October 2022
Team ID	PNT2022TMID45306
Project Name	AI BASED DISCOURSE FOR BAKING INDUSTRY

Screenshots of Sprint 2:

Creating Current Account Action:

The screenshot displays the IBM Watson Assistant configuration interface for a 'Current Account' action. The interface is divided into several sections:

- Customer starts with:** A dropdown menu showing 'Current Account'.
- Conversation steps:** A list of steps. Step 1 is highlighted and contains the text 'What is your company type?' with a 'Continue to next step' button.
- Step 1 is taken:** A dropdown menu showing 'without conditions'.
- Assistant says:** A text area containing 'What is your company type?' with a 'Define customer response' button below it.
- And then:** A dropdown menu showing 'Continue to next step'.
- Buttons:** 'New step' (with a plus icon) and 'Preview' (with a play icon).

The interface is running in a web browser, with the URL 'au-syd.assistant.watson.cloud.ibm.com/cn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F613706ffbd54891b0701d244a2960ac%3A4ec8664f-847...' visible in the address bar. The browser's taskbar at the bottom shows various application icons and the system clock indicating 11:57 on 11-11-2022.

IBM Watson Assistant interface showing a conversation flow for "Current Account".

Customer starts with: Current Account

Conversation steps:

- What is your company type?
Options: Proprietorship, Partnership
Continue to next step
- 1 is Proprietorship
place take the following Documents and approach the closest branch:
 1.Income tax returns ...
Continue to next step
- how can you help you?
Options: Net banking, General Quer...
Continue to next step

Assistant says:

place take the following Documents and approach the closest branch:

- 1.Income tax returns of proprietor for the last 2 years
- 2.Company Agreement
- 3.Pan card

Define customer response

And then

Preview

IBM Watson Assistant interface showing a conversation flow for "Welcome".

Welcome

Step 11 is taken with conditions

Conditions 1 condition

Assistant says:

Please take the following documents and approach the closest branch:

- 1.Income Tax returns of Proprietor for last 2 years
- 2.Comapny Agreement
- 3.Pan Card

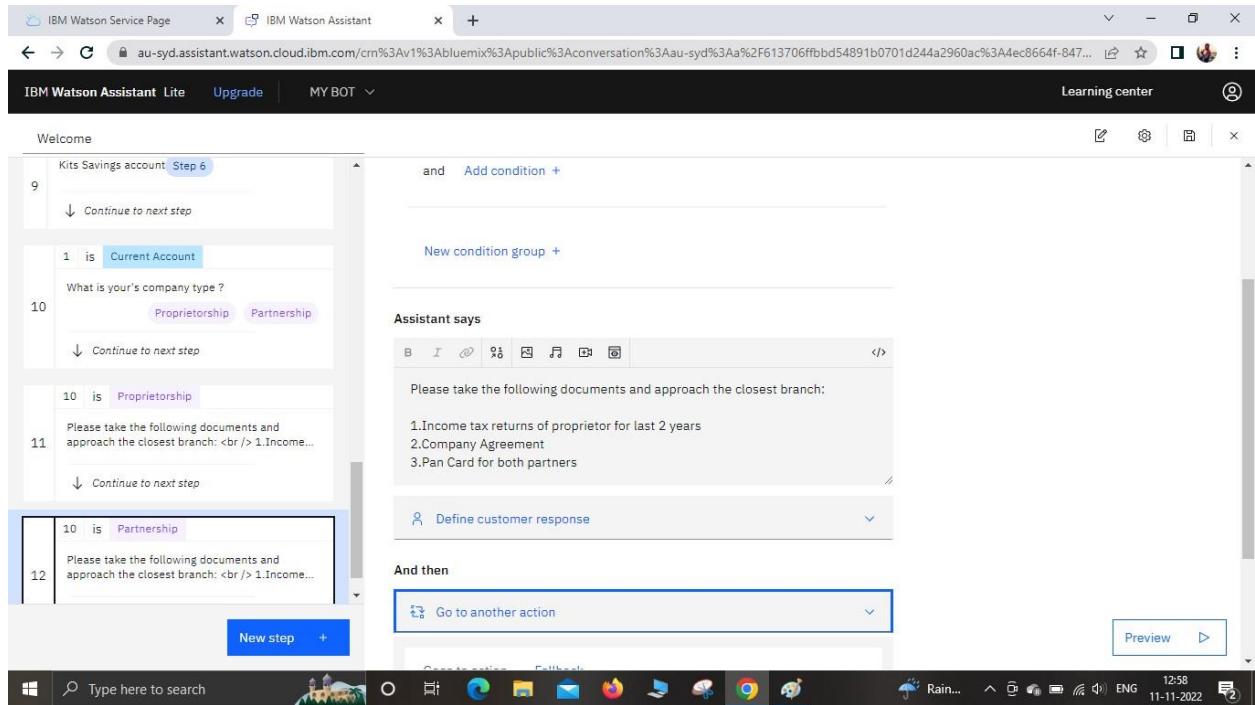
Define customer response

And then

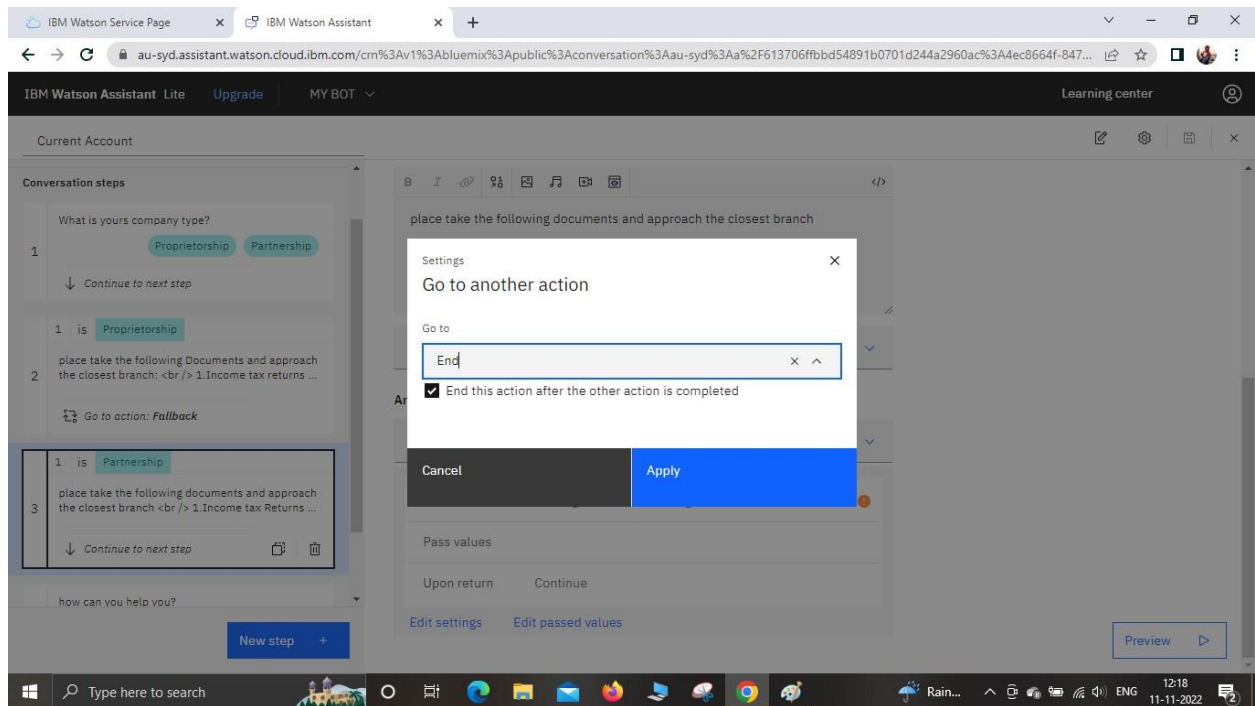
Continue to next step

Preview

IBM Watson Assistant interface showing a conversation flow for "Kits Savings account". The flow includes steps for "Current Account", "Proprietorship", and "Partnership". The assistant's response is: "Please take the following documents and approach the closest branch: 1. Income tax returns of proprietor for last 2 years, 2. Company Agreement, 3. Pan Card for both partners". The interface also shows a "Define customer response" button and a "Go to another action" dropdown menu.



IBM Watson Assistant interface showing a conversation flow for "Current Account". The flow includes steps for "Proprietorship" and "Partnership". The assistant's response is: "place take the following documents and approach the closest branch". A "Settings" dialog box is open, showing the "Go to another action" configuration. The "Go to" field is set to "End", and the checkbox "End this action after the other action is completed" is checked. The "Apply" button is highlighted.



Creating the Loan Account Action:

The screenshot shows the IBM Watson Assistant interface with the following components:

- Left Panel (Steps):** A list of steps. Step 13 is highlighted, showing the action "Loan Account" and a list of documents: "Proof of Identity:- Passport / Driving License / Voters ID / PAN Card (any one...)" and "Proof of Residence:- Leave and License Agreement / Utility Bill (not more than 3 months old) / Passport (any one)." and "Latest 3 months Bank Statement (where salary/income is credited)." and "Salary slips for last 3 months."
- Conditions Panel:** A section titled "Conditions" with a dropdown menu set to "All" and a condition "1. Welcome t..." is shown. Below it, a "New condition group +" button is visible.
- Assistant says:** A text area for the assistant's response, currently empty.
- Preview Panel:** A chat window showing the assistant's response: "Welcome recognized. Welcome to MY BOT.GOOD TO SEE YOU." Below this, there are buttons for "Savings Account", "Current Account", and "Loan Account". The "Loan Account" button is highlighted.

The screenshot shows the IBM Watson Assistant interface with the following components:

- Left Panel (Steps):** A list of steps. Step 13 is highlighted, showing the action "Loan Account" and a list of documents: "Proof of Identity:- Passport / Driving License / Voters ID / PAN Card (any one...)" and "Proof of Residence:- Leave and License Agreement / Utility Bill (not more than 3 months old) / Passport (any one)." and "Latest 3 months Bank Statement (where salary/income is credited)." and "Salary slips for last 3 months."
- Conditions Panel:** A section titled "Conditions" with a dropdown menu set to "All" and a condition "1 condition" is shown. Below it, a "New condition group +" button is visible.
- Assistant says:** A text area for the assistant's response, currently empty.
- Preview Panel:** A chat window showing the assistant's response: "Yes". Below this, there are buttons for "Yes" and "No". The "Yes" button is highlighted.