

**Project Design Phase-I**  
**Proposed Solution Template**

Date	19 September 2022
Team ID	PNT2022TMID38674
Project Name	AI based discourse for Banking Industry
Maximum Marks	2 Marks

**Proposed Solution Template:**

Project team shall fill the following information in proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	I am an account holder I am trying to access my bank account service but it provides delay response only because preprogrammed text queries which makes me feel uncomfortable To overcome the problem of late responses of text messages being given to the customers, we include voice feature in our chatbot.
2.	Idea / Solution description	AI based cloud service with interaction voice response enabled chat bot
3.	Novelty / Uniqueness	Cloud service using Voice bot to make the chatbot interactive
4.	Social Impact / Customer Satisfaction	The customer has been satisfied with the accurate and required answer immediately. Our Chat bot gives the usage of banking facility to all customers who are all lived in distributed location. specifically, the rural and Illiterate customers can access all banking information and guidance.
5.	Business Model (Revenue Model)	The customer problem can quick to provide a solution. They can be saving a time. So automatically our business increased.
6.	Scalability of the Solution	It is highly scalable because we provided solution to overcome the problem of late responses being given to the customers because of text messages ,we included voice bot