

## Ideation Phase

### Empathize & Discover

Date	20 September 2022
Team ID	PNT2022TMID38674
Project Name	AI based discourse for Banking Industry
Maximum Marks	2 Marks

### PROBLEM STATEMENT:

In currently few chatbot are works for voice based. So we can make a chatbot to integrate a voice processing to demonstrate, we will use the cloud service. In future, banking sector they will use voicebot service. So, It will reduce the spending time of customer, so they can be comfortable.

