

Project Design Phase-I

Proposed Solution Template

Date	19 September 2022
Team ID	PNT2022TMID38674
Project Name	AI based discourse for Banking Industry
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	If customer can interact with chatbot if bot given message can be read take time so we can add voice in the chatbot the message will convey to the customer queries corresponding solution
2.	Idea / Solution description	In our problem is read a message to take time so we can add voice to read the message to implement cloud service can be used.
3.	Novelty / Uniqueness	In voice based chatbot can help too quick to understand the problem solution. After the customer will satisfaction of given service.
4.	Social Impact / Customer Satisfaction	The customer has been satisfied with the accurate and required answer immediately. Our Chat bot gives the usage of banking facility to all customers who are all lived in distributed location. specifically, the rural and Illiterate customers can access all banking information and guidance.
5.	Business Model (Revenue Model)	The customer problem can quick to provide a solution. They can be saving a time. So automatically our business increased.
6.	Scalability of the Solution	In exiting Banking chat bot, we are going to enhance the features with immediate reply. Such that the voice feature has been implemented in chat bot system.