

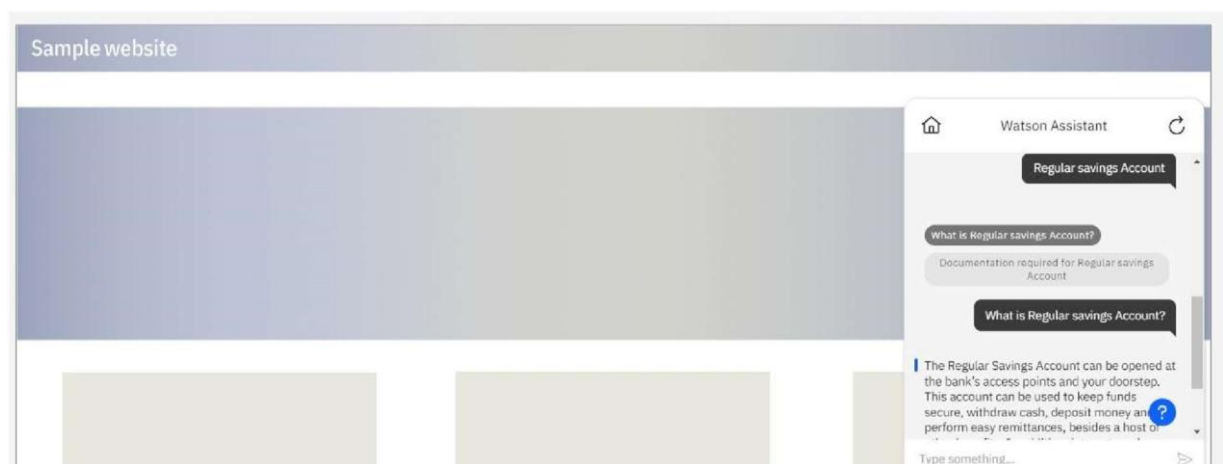
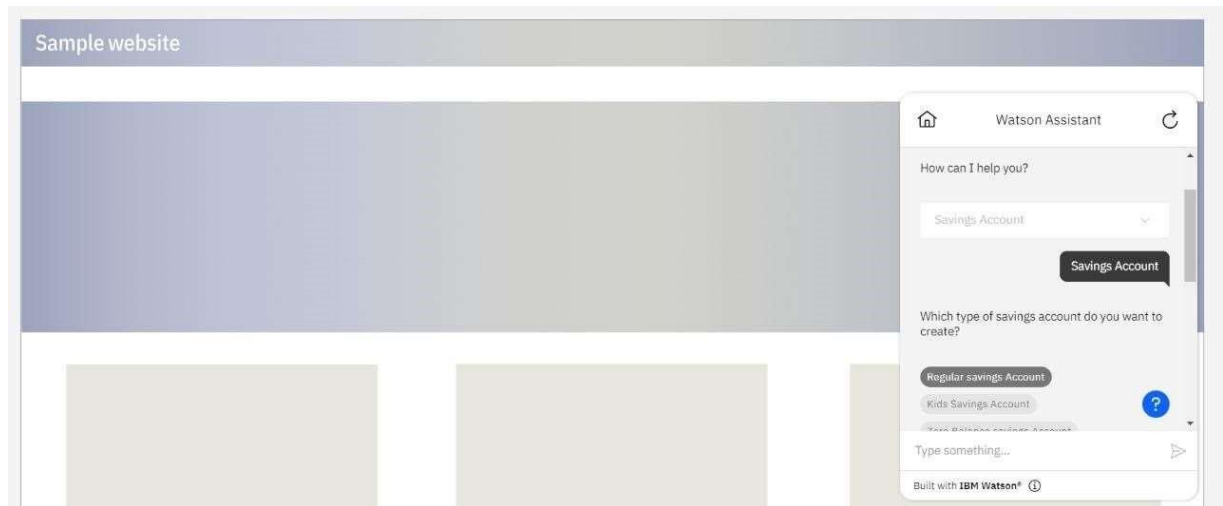
Project Development Phase

Delivery of Sprint - 2

Date	02 November 2022
Team ID	PNT2022TMID28540
Project Name	AI based discourse for Banking Industry

CREATING SAVING ACCOUNT:

In this section, we have created a list of common questions based on saving accounts and given solutions to their queries.



CREATING CURRENT ACCOUNT:

The image displays two sequential screenshots of a mobile application interface for a business registration service, featuring a chatbot named Watson Assistant.

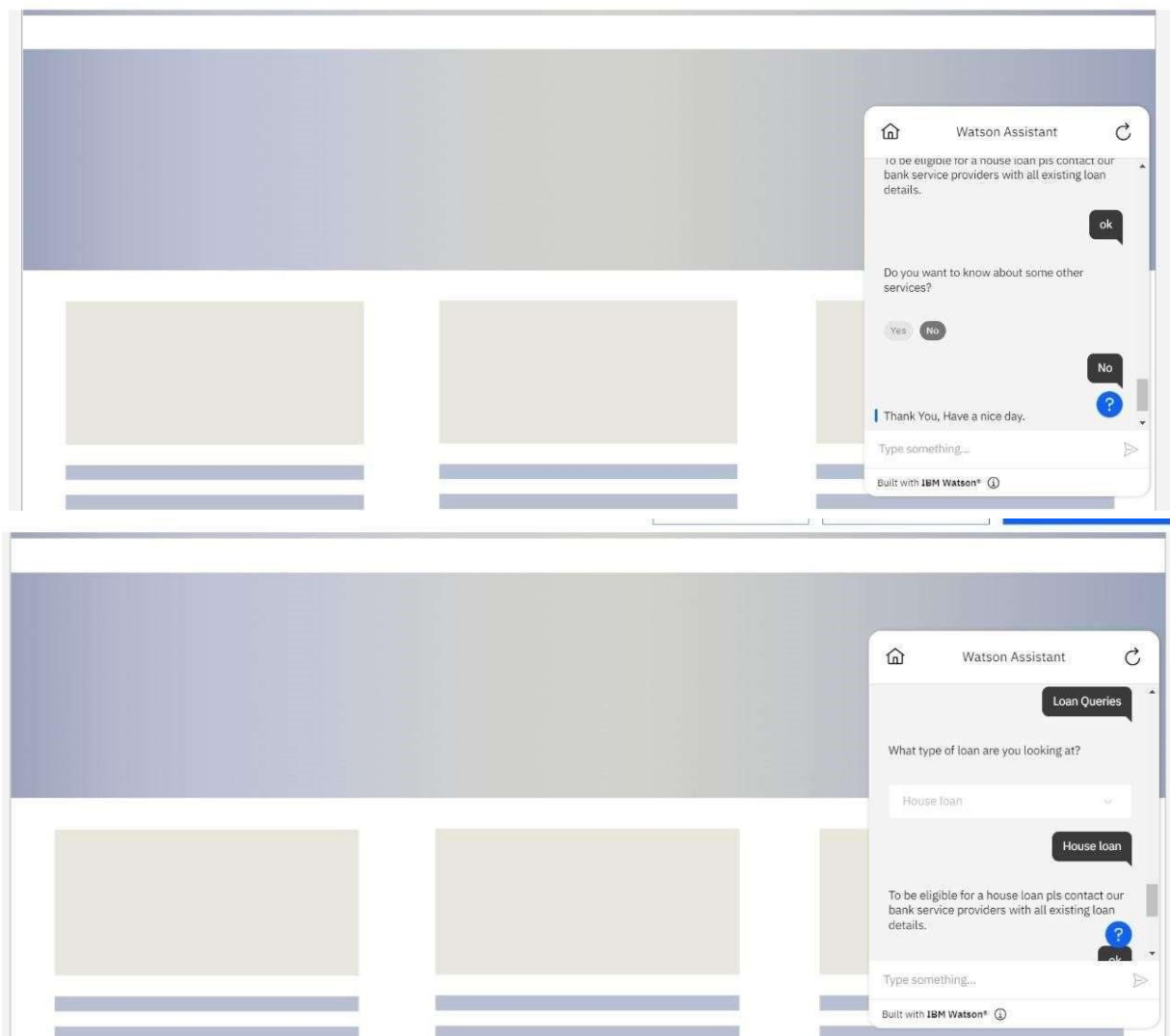
Top Screenshot:

- The chatbot header shows a home icon, the name "Watson Assistant", and a refresh icon.
- A dark grey bubble contains the text "Current Account".
- The chatbot asks: "Were you looking for any one of the following?"
- A light grey input field contains the text "what's your company type".
- A dark grey bubble contains the text "what's your company type".
- The chatbot responds: "There are two types of company. What type company you want?"
- Below the chatbot's response are two buttons: "Proprietorship" and "Partnership".
- A light grey input field contains the text "Type something...".
- At the bottom, it says "Built with IBM Watson®".

Bottom Screenshot:

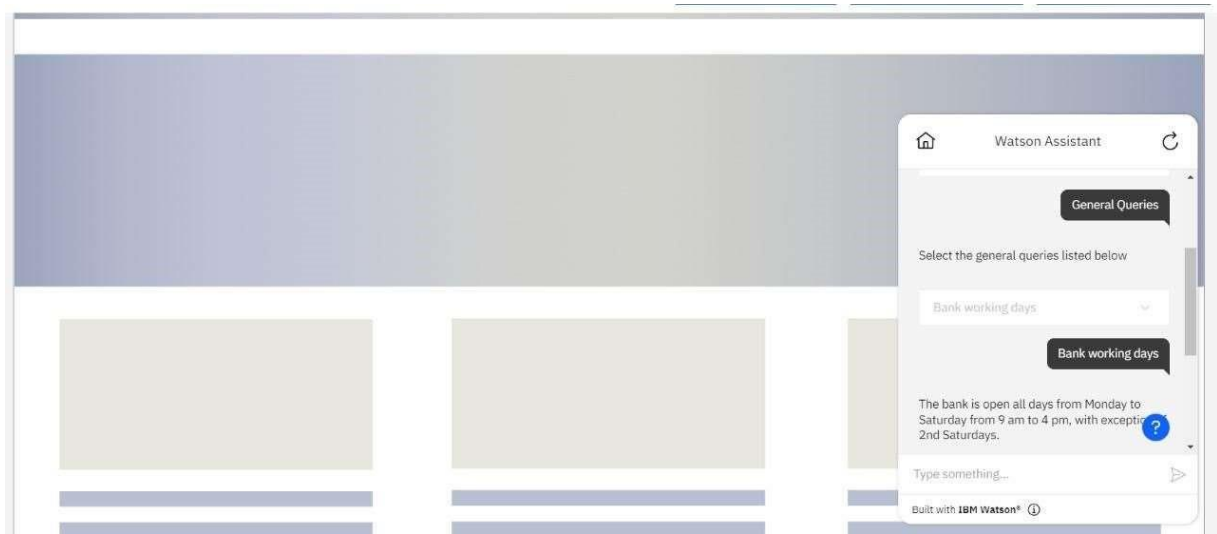
- The chatbot header is the same as the top screenshot.
- Two buttons, "Proprietorship" and "Partnership", are visible at the top of the chat area.
- A dark grey bubble contains the text "Partnership".
- The chatbot provides instructions: "please take the following Documents and approach the closest branch. 1)Income tax return of the proprietorship for the last 3 years. 2)Company agreement. 3)Pan card."
- The chatbot asks: "Do you want to know about some other services?"
- Below the chatbot's question are two buttons: "Yes" and "No".
- A light grey input field contains the text "Type something...".
- At the bottom, it says "Built with IBM Watson®".

In the loan account, we have given multiple loan options like a house loan, gold loan, car loan, vehicle loan, etc. it also provides some of the guidelines to open a loan account in a bank.



CREATING GENERAL QUERIES:

To solve the general queries and issues like bank branches, the functioning time of the bank, etc. we came up with a set of solutions.



CREATING NET BANKING:

In this section, customers are able to get clear information about net banking and problems while net banking.

