Ideation Phase Define the Problem Statements

Date	22 September 2022	
Team ID	PNT2022TMID10436	
Project Name	Project - Web Phishing Detection	
Maximum Marks	2 Marks	

Customer Problem Statement:

An online user needed to purchase something through an online. So he entered into the online website through internet. It takes some time to display the product. He started to see all the products. He search the necessary things in online website. At last he found the needed products. After that he entered all the credit card details, username and password for purchasing the things through online. Then he received the message "Your order is placed and transaction is successfully completed. You will receive the ordered product within 2 days". After that within 24 hours he got a message in mobile and the bank account was empty then the customer shocked .Then only he realized that was a fake website and his bank account details was stolen by hacker .To avoid this scenario. We need to solve this problem by using the Web Phishing Detection.

l am	An online user
I'm trying to	Purchase some necessary things through an online website.
But	It takes some time for display of the products.
Because	Some illegal websites are using normal websites name for stealing my sensitive details such as credit card details, username, password, etc
Which makes me feel	Unsafe and frustrated while using fake websites.

Customer Problem Statement Template:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1			of the products.	U	Unsafe and frustrated while using fake websites.
PS-2	Customer	Open an website in the browser	are not secure and	infectious websites.	That our information gets stolen and our bank details gets hacked by the fake web users.