Ideation Phase
Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID48497
Project Name	Personal Expense Tracker Application
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Reference: https://miro.com/templates/customer-problem-statement/

Example:

Problem Statement (PS)	Iam (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Financier	Use the expense calculation without using internet	It is impossible	It requires very high speed internet connection	Frustrated
PS-2	User	Make monthly financial	There is no user friendliness	It requires more steps to add new	Disappointed

		calculations in my android application		extra table	
PS-3	Accountant	Save my monthly calculations in dataset for future references	No storage or backup facility in other expense applications	The expense applications are collaborated with cloud	Anxious
PS -4	Employee	Track my expenses in monthly and in the end of the month I want to know the difference between previous month and this month	None of the applications has to display the difference between two months expense	It has to collaborated with cloud and track each and every year expense	Depressed

I am	I'm trying to	But	Because	Which makes me feel
Financier	Use the expense calculation without using internet	It is impossible	It requires very high sped internet connection	Frustrated
User	make my monthly financial calculations in my android mobile	there is no user friendliness	it requires more steps to add new extra table	Disappointed
Accountant	Save my monthly calculations in dataset for future references	No storage or backup facility in other expense applications	the expense applications are collaborated with cloud	Anxious
Employee	track my expenses in monthly and in the end of the month I want to know the difference between previous month and this month	none of the applications has to display the difference between two months expense	It has to collaborate with cloud and track each and every expense	Depressed