

Project Design Phase-I - Solution Fit Template

Define CS, fit into CC	1. CUSTOMER SEGMENT(S) Who is your customer? i.e. working parents of 0-5 y.o. kids <div>CS</div> <ul style="list-style-type: none"> Employed Parent's - IT professionals, Entrepreneurs Overseas Parenting Guardian – Caretakers, Teachers 	6. CUSTOMER CONSTRAINTS What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices. <div>CC</div> <ul style="list-style-type: none"> Excessive Protection Malfunction of device Coverage range Power consumption 	5. AVAILABLE SOLUTIONS Which solutions are available to the customers when they face the problem <div>AS</div> <p>or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking</p> <ul style="list-style-type: none"> Paid Care Takers <u>Pros:</u> Monitoring of child <u>Cons:</u> Lack of concern Health trackers are readily available and often employed. <u>Pros:</u> Basic health assessment <u>Cons:</u> Safety is not personally observed. 	Explore AS, differentiate
	2. JOBS-TO-BE-DONE / PROBLEMS Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides. <div>J&P</div> <ul style="list-style-type: none"> To monitor day to day activities To ensure security Predictable Future Alerting system 	9. PROBLEM ROOT CAUSE What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations. <div>RC</div> <p>Schools and parents are concerned about their children's transportation to and from school and other locations. As a result, ensuring the safety and monitoring of school children is incredibly difficult.</p>	7. BEHAVIOUR What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace) <div>BE</div> <ul style="list-style-type: none"> Arranging caretakers Monitoring students in school GPS tracking CCTV cameras Home Security systems 	
Focus on J&P, tap into BE, understand RC				Focus on J&P, tap into BE, understand RC

<div data-bbox="152 284 264 308">3. TRIGGERS</div> <div data-bbox="152 312 627 352"> What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news. </div> <div data-bbox="723 280 757 309">TR</div> <div data-bbox="170 427 340 603"> <ul style="list-style-type: none"> • Popularity • Accuracy • Safety • Reliability </div>	<div data-bbox="831 284 1012 308">10. YOUR SOLUTION</div> <div data-bbox="822 312 1386 352"> If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality. </div> <div data-bbox="797 357 1361 414"> If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour. </div> <div data-bbox="1391 280 1424 309">SL</div> <div data-bbox="822 421 1408 807"> <p>A child tracking system helps parents stay informed of where their children are at all moments. They only need to put up a geofence around the site and leave their kids in the park or at school. By continuously tracking the child's whereabouts, alerts will be sent out if they go outside the geofence. Depending on where they are, notifications will be sent to the child's parents or guardians. All location information will be included in the database.</p> </div>	<div data-bbox="1494 357 1747 381">8. CHANNELS of BEHAVIOUR</div> <div data-bbox="2063 341 2096 370">CH</div> <div data-bbox="1494 387 1572 403">8.1 ONLINE</div> <div data-bbox="1494 451 2016 469"> What kind of actions do customers take online? Extract online channels from #7 </div> <div data-bbox="1518 528 1816 600"> <ul style="list-style-type: none"> • Tracking online • Constant Monitoring </div> <div data-bbox="1494 676 1576 692">8.2 OFFLINE</div> <div data-bbox="1494 697 2045 730"> What kind of actions do customers take offline? Extract offline channels from #7 and use them for customer development. </div> <div data-bbox="1518 788 1962 855"> <ul style="list-style-type: none"> • Continuously Following • Communication on where abouts </div>
<div data-bbox="147 928 418 952">4. EMOTIONS: BEFORE / AFTER</div> <div data-bbox="147 965 631 983"> How do customers feel when they face a problem or a job and afterwards? </div> <div data-bbox="716 925 750 954">EM</div> <div data-bbox="147 1031 725 1048"> i.e. lost, insecure > confident, in control - use it in your communication strategy & design. </div> <div data-bbox="170 1078 642 1155"> <ul style="list-style-type: none"> • Before – Uncertain, Lack of Security • After – Foreseeable, Protection </div>		