# PERSONAL EXPENSE TRACKER – TEAM ID (PNT2022TMID17022)

RC

SI

#### 1. CUSTOMER SEGMENT

Ľkc pcíso→ wko is b"s0 a→d co'd+t ma→agc ťkcií cxpc→scs ícg"laíl0 dwc will kccp t'iack or t'kc cxpc⊸scs ícg"laíl0 a→d will →otir0 tkcm.

#### CS 6. CUSTOMER CONSTRAINT

l'aki→g kigk cxpc→scs, ícq''iícs co→sťa→t' dics →ct'woík co→->cct'io→ t'o sQ->c acdc:iccs.

#### 5. AVAILABLE SOLUTIONS

The application can be extended to include to so scamling of Barcods on the price tag which decrease the effort of entering the data in the input fields.

A notification system can be enabled incase when the expenses cross over the Income generated by the user to warn him or her about the situation.

### 2. JOBS-TO-BE-DONE / PROBLEMS

Pcíso-al ri-a-cc applicatio → will ask "scíto add t'kcií cxpc¬scs a¬d bascd o→t'kcií cxpc-scs wallct bala-cc will be "pdated wkick will be :isible to tke "sci. Also. "scis ca-igct a-ialQsis or tkcií cxpc-idit"íc i-i gíapkical roíms. L'kcQ ka:c a-1 optio-1 to sct a limit roi tkc amo"→t to bc "scd roi tkat paític''laí mo→tk Ir tkc limit is exceeded tkc "scí will be →ot'iried wit'k a→ email aleít'.

## 9. PROBLEM ROOT CAUSE

J&P

TR

EM

Pcoplc ťki-k ťkať ťkcií ba-k dcťails migkť kac sold to a→ "→a"tkoiiscd pciso→. Pcoplc kktkat ťkcií pcíso-al dcťails migkť ka:c sold.

C"stomcí ka:c to do it bcca"sc or tkc cka-gc i→ ťkc ícg"laťio→s i.c. c"stomcís ka: c to do it bcca"sc or tkc cka→gc i→ ícg"laťio→s.

### 7. BEHAVIOUR

Ukc c"stomcí bclic: cs moíc i→ ma→"al tédig or ťkcií cxpc→diť"íc íaťkcí ťka→ :iíť"al ťíacki→g applicat'io→s.

Ľkc c"sťomcí will cxkibiť ťkis bcka:io"í "→ťil a a"tkc→ticatcd applicatio→ scí:cs it's p"íposc íigkťlQ.

#### 3. TRIGGERS

lkc c"stomcí is tíiggcícd b0 tkcií s"íío"→di→g ťalki→g abo"ť ťkc appíoack or ťíacki→g ťkc cxpc→scs

# **10. YOUR SOLUTION**

ľkc píoposcd sQsťcm makcs a aťťcmpť ťo tíack tkc "scí cxpc-scs dailQ a-d ir tkcií cxpc→scs cxcccds tkc rixcd b"dgct wc will →otirQ tkcm tkío"gk mail a→d "scí will #a→ a → alQscd icpoit.

Ir tkc "scí spc→ds laígc amo"→t or mo→cQ+a paític"laí aíca co→ti→"o"slQ, wc will →otirQ ťkcm ťo ícd"cc ťkc spc→di→g i→ ťkať paític"laí aíca

# 8. CHANNELS of BEHAVIOUR

- ®.1 O→li→c: C''sťomcí will ťakc acťio→ as c:al"atc tkcií expc+scs a+d ca+l tíack it i+l o→li→c. Ľkc c"sťomcí will cxkibiť ťkis bcka:io"í "-til a-1 a"tkc-ticated applicatio-1 sci:cs ts p"íposc íigkťlQ.
- ®.2 Orrli→c: Mai→ťai→ a scpaíaťc diaíQ, -ot'c t'kc expc-scs at' t'kc mome-t' a-d calc"latc tkc dailQ cxpc→scs at tkc c→do ťkc daO

# 4. EMOTIONS: BEFORE / AFTER

BEIORE:

Σ

රේ

Identify strong TR

Icaí ať spc-di-g loť or mo-cQ a-d co''ld-'ť naťkcií CXDC→SCS.

#### AILER:

ľkcQ ca→ ma→agc ťkcií cxpc→sc ícg laíQ

СН

tap into BE,

AS

BE

Explore