AS

Focus on J&P, tap into

BE

СН

Explore AS, dif

erentiate

СН

Define CS,

1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids CS

6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

5. AVAILABLE SOLUTIONS

CC

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Patients anticipate to classify the type of arrhythmia they are suffering from He/She should get a consent whether they are in agony with arrhythmia Virtual diagnosis and virtual

treatment Doctors who need an automated dsystem for classification of arrhythmia

- ••have to know basic image uploading skills.
- ••have a cell phone / laptop
- ••have a Gmail / Google Account.
- ••have proper images and medical records

Designing wearables which are portable ubiquitously will help the patients to record the cardiac rate despite of their messy schedule Easily interacting application with professionally qualified doctor's assistance can be used Ongoing methods for arrythmic classification causes a huge delay and does not use any automated systems

2. JOBS-TO-BE-DONE / PROBLEMS J&P

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

7. BEHAVIOUR

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

Suffers with an irregular heartbeat Improper funtioning of electric signals thet coordinates the cardiac beat Group of conditions that cause the heart to beat irregular, too slowly(bradycardia), or too quickly(tachycardia). Pain:persistent palpitations that

feel like pounding, galloping or

fluttering. chest pain. dizziness

Affected people are lower class so unable to visit a doctor and get consulted. Even the testing and laboratory cost are high. So we need a hands on tool to check the Arrhythmia and classify the same. It is easy to use a built in tool rather done consulting a doctor

User heart beat is monitored by watching ECG image and predicting whether the user is affected by any of the Arrhythmia type and act accordingly. Sometimes taking test and negative arrhythmia can lead to waste of money and it is avoided by economically backward class of people.

3. TRIGGERS

routine life

Using the proposed

or fainting.

What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Patients want a relief to lead a

methodology, classification will

be much easier than actual

10. YOUR SOLUTION

Arrhythmia.

TR

What kind of solution suits Customer scenario the best? Adjust your solution to fit Customer behaviour, use Triggers, Channels & Emotions for marketing and communication.

An application which predict

affected by Arrhythmia and

whether Arrhythmiaa person is

more than that we can classify

the type and identify the type of

8.1 ONLINE CHANNELS

SL

What kind of actions do customers take online? Extract online channels from box #7 Behaviour

The user seacrhin websites and medical blogs and research the symptoms. Even online browsers have many helpful ways and addresses the problem

EM 4. EMOTIONS: BEFORE / AFTER How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design.

As traditional methods causes lag in time and includes more expense this virtual app/website will be more reliable Comparing to realtime results, this will be more speedy than expected

first, fill in the canvas, and check how much it fits reality. If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

8.2 OFFLINE CHANNELS

What kind of actions do customers take offline? Extract offline channels from box #7 Behaviour and use them for customer development.

Consulting a doctor and experts. Even seeing taking test esults and monitoring with a group of specialists

If you are working on an existing business, write down your current solution

