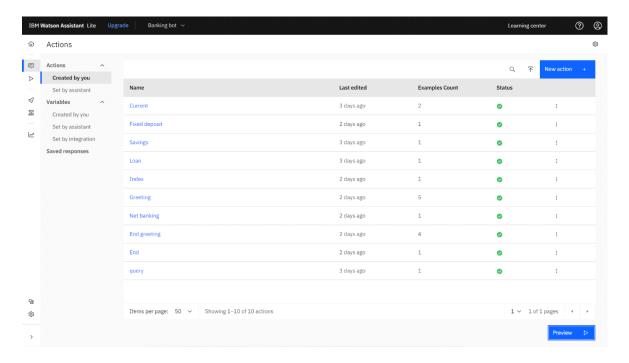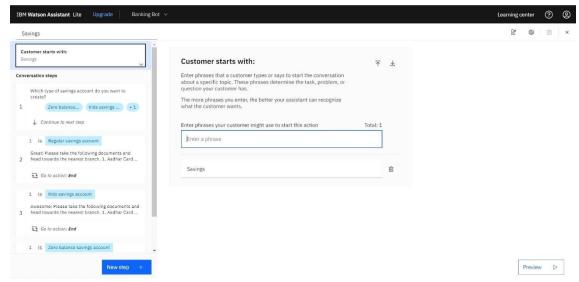# AI BASED DISCOURSE FOR BANKING INDUSTRY

Team ID: PNT2022TMID03423

Creating Skills And Assistant For Chatbot:

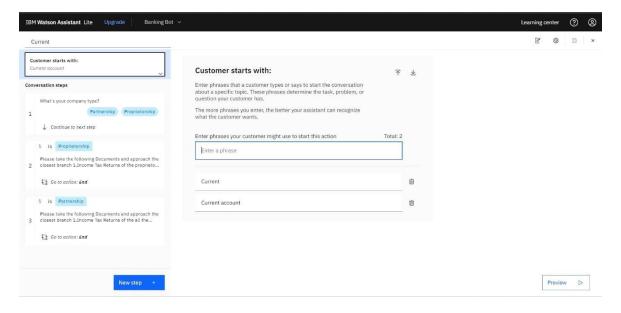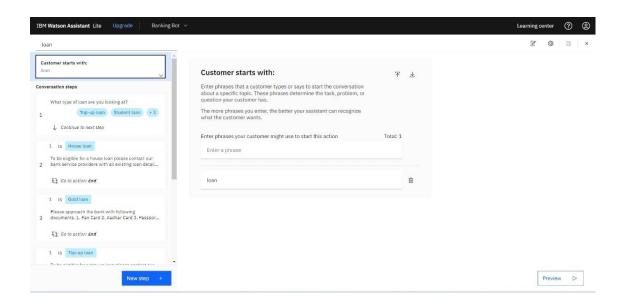Chatbot Skills Creation:

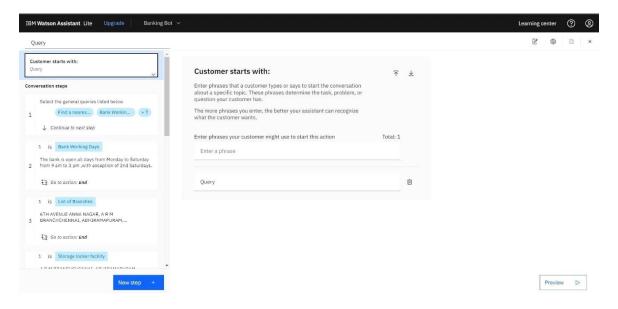## Creating Saving Account Action:

Creating Current Account Action:

Creating Loan Account Action:

Creating General Query Action:

Creating Net Banking Action:

Net Banking   ✐   ⚙   🖼   ✕

Customer starts with:
Net Banking   ∨

Conversation steps

What queries do you have regarding net banking?
1   [What is Net B...] [How do I regi...] [+2]

↓ *Continue to next step*

1   is   [What is Net Banking?]

2   The facility offered by the bank allows customers to use banking services over the Internet. Customers...

⇄ *Go to action:* **End**

1   is   [How do I register for Net Banking ?]

3   Please download and fill up the net banking requisition form and submit it to your home branch

⇄ *Go to action:* **End**

1   is   [What are the features of Net Banking?]

Customer starts with: ⊼   ⤓

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action   Total: 1

Enter a phrase

Net Banking	🗑

New step   +

Preview   ▷