

## Project Development Phase Delivery of Sprint - 3

Date	01 November 2022
Team ID	PNT2022TMID03423
Project Name	AI-based discourse for Banking Industry

### Creating Loan Account Action

Loan action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a new action named 'Loan'. The interface is divided into two main panels. The left panel, titled 'Loan', shows the 'Conversation steps' section with three steps: 1. 'What type of loan are you looking at?' with options 'Vehicle loan' and 'Topic loan' (selected), 2. 'To be eligible for a house loan, please contact our bank service providers with all existing...' with a 'Go to action: End' button, and 3. 'Get a loan' with a 'Go to action: End' button. The right panel, titled 'Customer starts with:', shows the 'Enter phrases that a customer types or says to start the conversation' section. It includes a 'Total: 3' counter and a list of phrases: 'Loan' and 'How to apply loan?'. A 'Preview' button is visible at the bottom right.

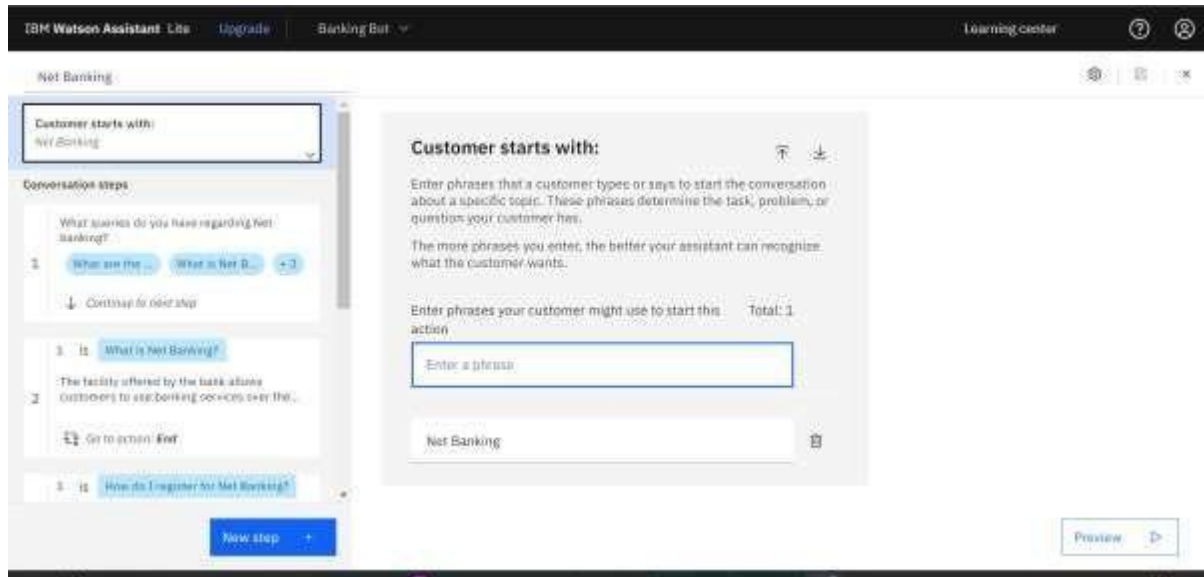
### Creating General Query Action

General query action is created with the necessary steps.

The screenshot shows the IBM Watson Assistant interface for creating a new action named 'Query'. The interface is divided into two main panels. The left panel, titled 'Query', shows the 'Conversation steps' section with three steps: 1. 'Select the general queries listed below' with options 'CBD' and 'Bank Working Days' (selected), 2. 'The bank is open all days from Monday to Saturday from 9 am to 3 pm, with exception...' with a 'Go to action: End' button, and 3. 'List of branches' with a 'Go to action: End' button. The right panel, titled 'Customer starts with:', shows the 'Enter phrases that a customer types or says to start the conversation' section. It includes a 'Total: 5' counter and a list of phrases: 'Query in general' and 'general'. A 'Preview' button is visible at the bottom right.

## Creating Net Banking Action

Net banking action is created with the necessary steps.



In addition to this greeting, end greeting ,index and end actions are also created.

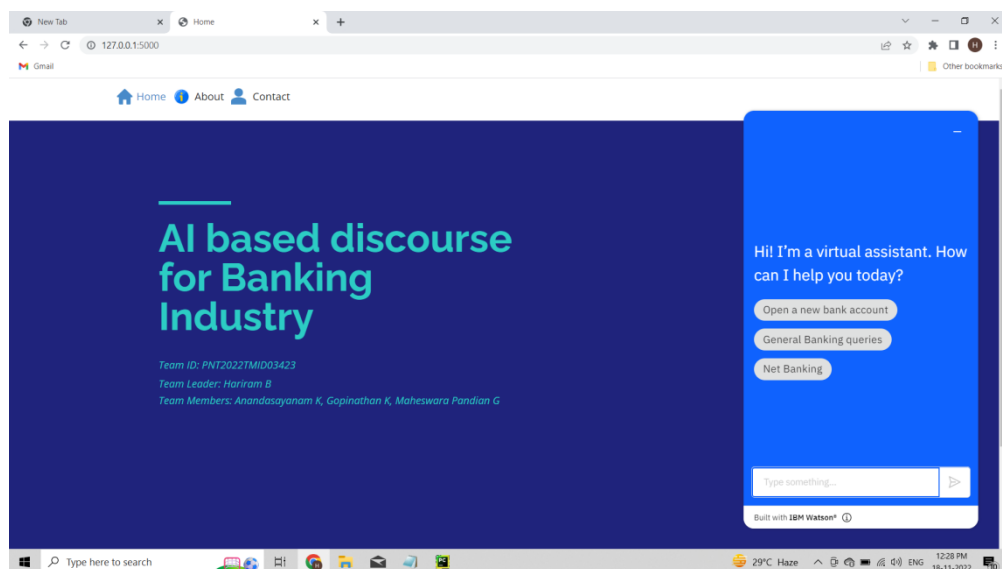
			New action +	
Name	Last edited	Status		
Current	2 days ago	✓		
Index	2 days ago	✓		
Register	3 days ago	✓		
Greeting	2 days ago	✓		
End Greeting	2 days ago	✓		

Name	Last edited	Status
Net Banking	3 minutes ago	
End	2 days ago	
Loan	2 days ago	
Query	a few seconds ago	
Savings	16 minutes ago	
Current	2 days ago	

Items per page: 50 Showing 1-10 of 10 actions 1 1 of 1 pages

## PREVIEW OF CHATBOT:

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fus-south.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-23571e7e-fdd2-47af-b02a-45f7c14411ae%3A%3A6ffbfbfc1-64a0-4bb7-925c-e0f76ece7593&integrationID=d365db8b-9408-418f-a61b-e18a5f564312&region=us-south&serviceInstanceID=23571e7e-fdd2-47af-b02a-45f7c14411ae>



**Note:** No code for this project. So, I attached the screenshot and step to build it.