IDEATION PHASE

Empathize & Discover

Date	29.09.2022
Team ID	PNT2022TMID17180
Project Name	Intelligent Vehicle Damage
	Assessment and Cost Estimator for
	Insurance Companies
Maximum Marks	4 Marks

Empathy Map Canvas

Gain insight and understanding on solving customer problems

• Build empathy and keep your focus on the user by putting yourself in their shoes.



