

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID26599
Project Name	Smart waste management system for Metropolitan Cities
Maximum Marks	2 Marks

Customer Problem Statement Template:

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Common public	Throw wastes on bin	The bin is already overflowing	The corporate waste collectors failed to dismiss the bin	Annoyed
PS-2	Garbage collector	Know where the bins are full	I have to check every place daily	Only then I can collect the wastes	Tired

