Skill/Job Recommender

As you add steps to the experience, move each these "Five Es" the left or right depending on the scenario

you are documenting.

CUSTOMER JOURNEY MAP	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	visit website or app Browse available jobs A user navigates to the company section of our application A user seees the avaiable company for their skill After seeing a company profile that interests them, then the user clicks or tabs to view more	Start upload resume Email confirmation Email remainder After deciding to send the resume, they click the upload button An email immediately sends the confirmation and provide details about the the company The email emphasis where and when to meet the company	Remaind the arrival place Follow the guide guidelines Using the guide user make their way to the company at scheduled time Follow the guide guide guidelines The user can access and follow the guide around the company	Leave the guide Prompt for review Writting&submitting review The guide wraps up the company and their seperate ways After the selection,upload process,an email for the review The user writes a review and give ratings	Personalized company offers Personalized company suggestion after using the app User in the company innform our backend recommentation, The user writes a review and give ratings When a past interested approach will be suggested
Interactions What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use?	various platform section of the website ,ios app or android app various platform section of the website ,ios app or android app various platform section of the website ,ios app or android app The application guide makes first appearance at this point, although the customer doesn't interact with them yet.	various platform section of the website ,ios app or android app user's email (software like outloo or website like email) user's email (software like outloo or website like email)	The user looks for the group or guide, often from scam Follow the guide effectively through interaction Follow the guide effectively through interaction interaction Follow the guide effectively through interaction	Follow the guide effectively through interaction user's email (software like outloo or website like email) "Leave a review"model window within the profile on the website or app	Recommendation span across user's email (software like outloo or website like email) post visit throgh website or app
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	Help me to get this job Help me have more about the companies Help me to understand about company Help me to avoid scamming company or people	Help me to commit this application without hassle Help me get through confident and what to do next move	Help me feel confident about where one of these company is suitable Help me feel confident about my decision to go on this company and to feel welcome Help me feel confident about my decision to go on this company and to feel welcome	Help me leave without hesitation Help me spread the word about company and feedback for one that was not so good	Help me see what I could be doing next Help me see ways to enhance my skill
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	It's look at options and imagine doing each company,oppurtunities for experience company idea,goal and explanation exciting to see It's reassuring to read review written by the workers	Excitement about the company Current flow is very bare bones and simple	Our guidelines tend to be easy and efficient People love the application ,we have higher satisfactory ratings	People generally leaved refreshed and inspired	we think people like these recommendations because they have an high engagement range
Negative moments What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?	people sometimes forget to upload necessary information information several people expressed"information overload"as they browse people expressed a bit of fear of mistake at this step	Trepediation about the next move	people expressed awkwardness about their guide sometimes the user matched up don't really like	users are unclear whether a tip is necessary users report feeling review fatigue	
Areas of opportunity How might we make each step better? What ideas do we have? What have others suggested?	If you don't follow this instruction, could we send follow up? Could we automatically carry over you from the performance Make it easier to experience the app		How might we make our guide easily identifiable	How might we make it clear but not necessary? could we test diiferent language to see what change in responnse?	How might we help people remember things they've done?