

## DEVELOPING THE CHATBOT

Date	14 November 2022
Team ID	PNT2022TMID46789
Project Name	SKILL/ JOB RECOMMENDER
Title	Developing the chatbot

The screenshot shows the IBM Cloud Watson Assistant service page. The browser address bar displays 'cloud.ibm.com/catalog/services/watson-assistant'. The page header includes the IBM Cloud logo, a search bar, and navigation links for 'Catalog', 'Manage', and the user account 'Swetha Malya.k's Acco...'. The main content area is titled 'Watson Assistant' with a subtitle 'Watson Assistant lets you build conversational interfaces into any application, device, or channel.' Below this, there are tabs for 'Create' and 'About'. The 'Create' tab is active, showing a 'Select a location' dropdown menu with 'Sydney (au-syd)' selected. Below this is a 'Select a pricing plan' section with a table of plans. The table has columns for 'Plan', 'Features', and 'Pricing'. The 'Lite' plan is highlighted, showing features like 'Up to 1,000 unique monthly active users (MAUs) chatting with your assistant' and 'Up to 10,000 messages per month'. The pricing is listed as 'Free'. On the right side, there is a 'Summary' panel with details: 'Watson Assistant', 'Location: Sydney', 'Plan: Lite', 'Service name: Watson Assistant-lz', and 'Resource group: Default'. At the bottom of the summary panel, there is a checkbox for 'I have read and agree to the following license agreements:' with a link to 'Terms'. Below this are buttons for 'Create' and 'Add to estimate'. The footer of the page shows the system tray with the date '07-11-2022' and time '20:40'.

IBM Cloud | Search resources and products... | Catalog | Manage | Swetha Malya.k's Acco... | 20:40 07-11-2022

### Catalog / Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

**Create** | About

Type: Service

Provider: IBM

Last updated: 11/02/2022

Category: AI / Machine Learning

Compliance: EU Supported, HIPAA Enabled, IAM-enabled

Location: Sydney, Frankfurt

Select a location: Sydney (au-syd)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson	Free

**Summary**

**Watson Assistant** | Free

Location: Sydney  
Plan: Lite  
Service name: Watson Assistant-lz  
Resource group: Default

☐ I have read and agree to the following license agreements: [Terms](#)

Create

Add to estimate

IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x

cloud.ibm.com/services/conversation/crm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0bef464a9b21879bef269c43%3Adf7b2...

IBM Cloud Search resources and products... Catalog Manage Swetha Malya.k's Acco...

Dashboard Resource list

Classic Infrastructure

Cloud Foundry Classic Infrastructure

Code Engine >

Functions >

Kubernetes >

OpenShift >

Satellite >

Security and Compliance >

vm VMware >

VPC Infrastructure >

API Management >

App Development >

ZX Active Add tags Details Actions...

Start by launching the tool

Launch Watson Assistant Getting started tutorial API reference

Plan Lite Upgrade

Credentials

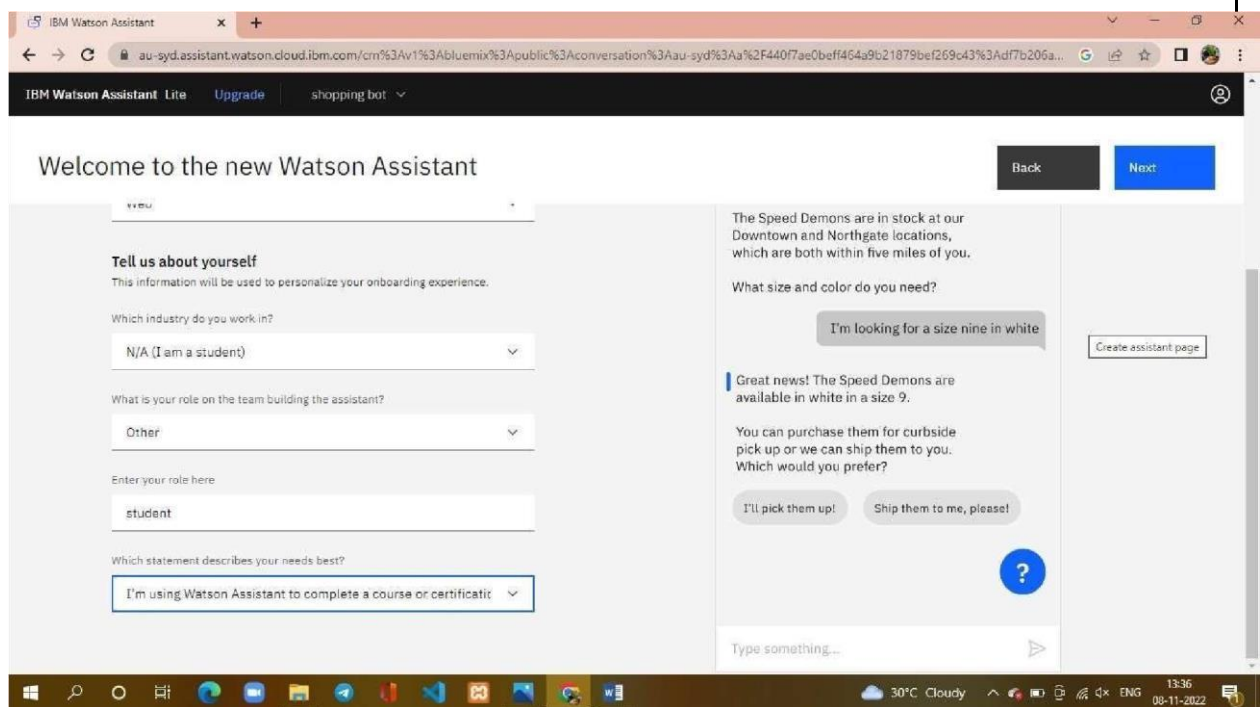
Download Show credentials

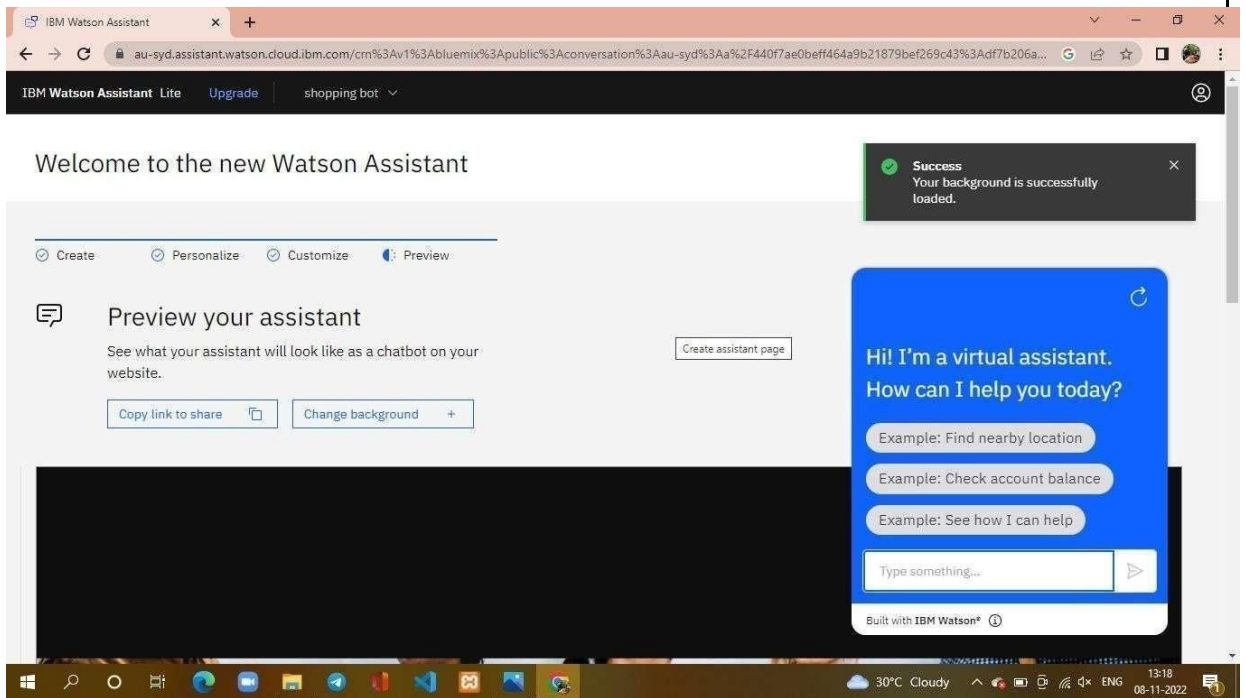
API key: .....

URL: https://api.au-syd.assistant.watson.cloud.ibm.com/inst...

https://cloud.ibm.com/dashboard/ibm-iaas-g1

26°C Mostly cloudy 20:46 07-11-2022





IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade chatbot

Home

Welcome, you're in the new Watson Assistant! [Learn more](#)

chatbot | English (US)  
No description

Get started

3 steps left 7 min

0%

- ☐ Learn about Watson Assistant  
5 min
- ☐ Explore your learning center  
Explore at your own pace, and mark as complete when you're ready
- ☐ Explore Watson Assistant features on interactive demo site  
2 min

Create a conversation

3 steps left 15 min

26°C Mostly cloudy 20:54 07-11-2022

IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade chatbot

Integrations

Add different channels and extensions to easily configure and deploy your assistant.

Essential channels

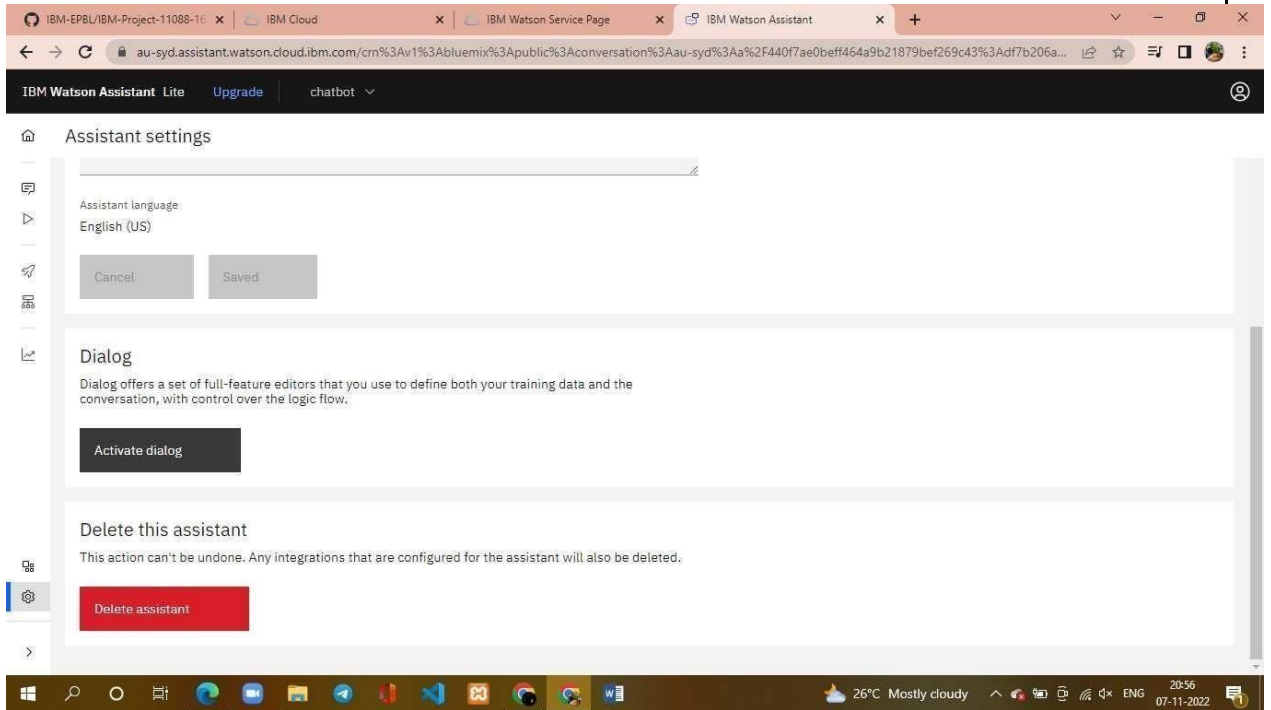
Add our most utilized methods of deploying assistants.  
These channels support additional customization and advanced integrations.

Web chat  
Built by IBM - Lite

Phone  
Built by IBM - Plus

Error  
Resource not found

26°C Mostly cloudy 20:55 07-11-2022



IBM Watson Assistant Lite Upgrade shopping bot

Your system is being trained... Hide

Customer starts with:  
Begin account

Conversation steps

- I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!  
Continue to next step
- First, please provide your first name.  
Continue to next step
- Thanks! Now, enter your last name.  
Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 19

Enter a phrase

Where do I register for this?

Where do I find guidance on signing up?

Where does a first time visitor sign up?

Enter a phrase

Preview

IBM Watson Assistant Lite Upgrade shopping bot

Create an account:

Customer starts with:  
Begin account

Conversation steps

- I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!  
Continue to next step
- First, please provide your first name.  
Continue to next step
- Thanks! Now, enter your last name.  
Continue to next step

New step +

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

Define customer response

System

- Options
- Confirmation
- Regex
- Number
- Date
- Time
- Currency

Saved

Options

Enable customers to select from a set of choices. If more than 4, options show as a list.

As buttons

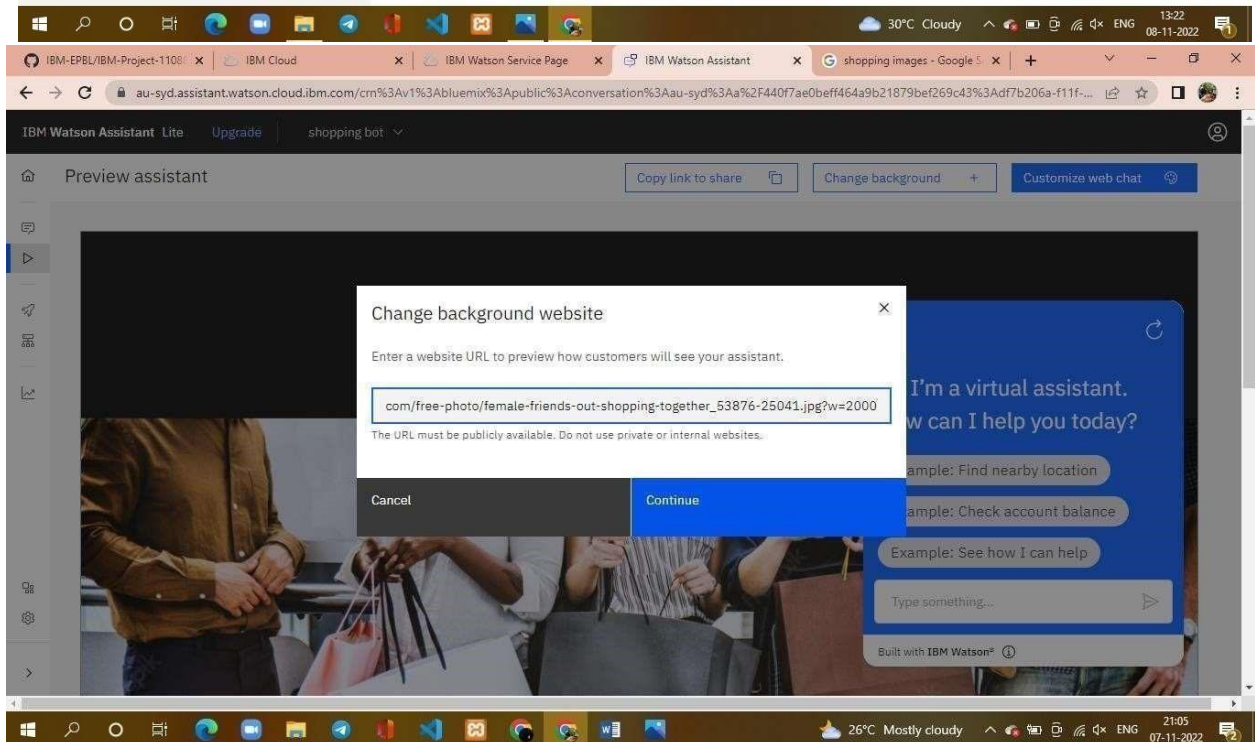
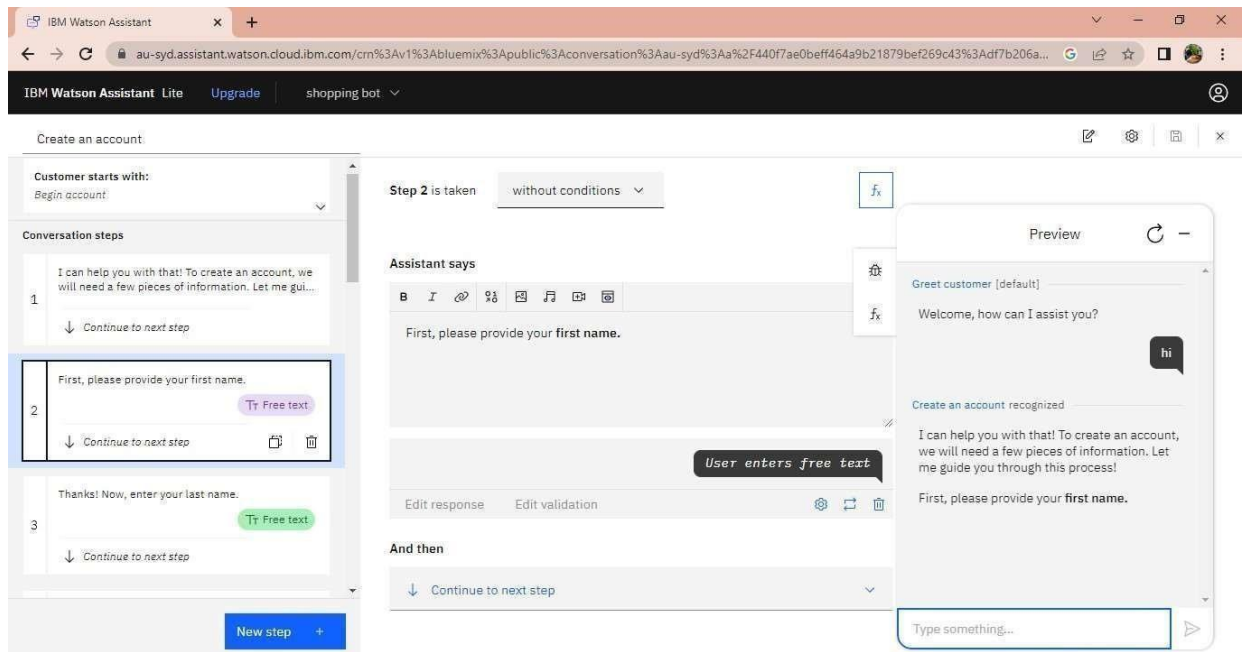
Checking Savings 401 (k) Roth IRA

As a list

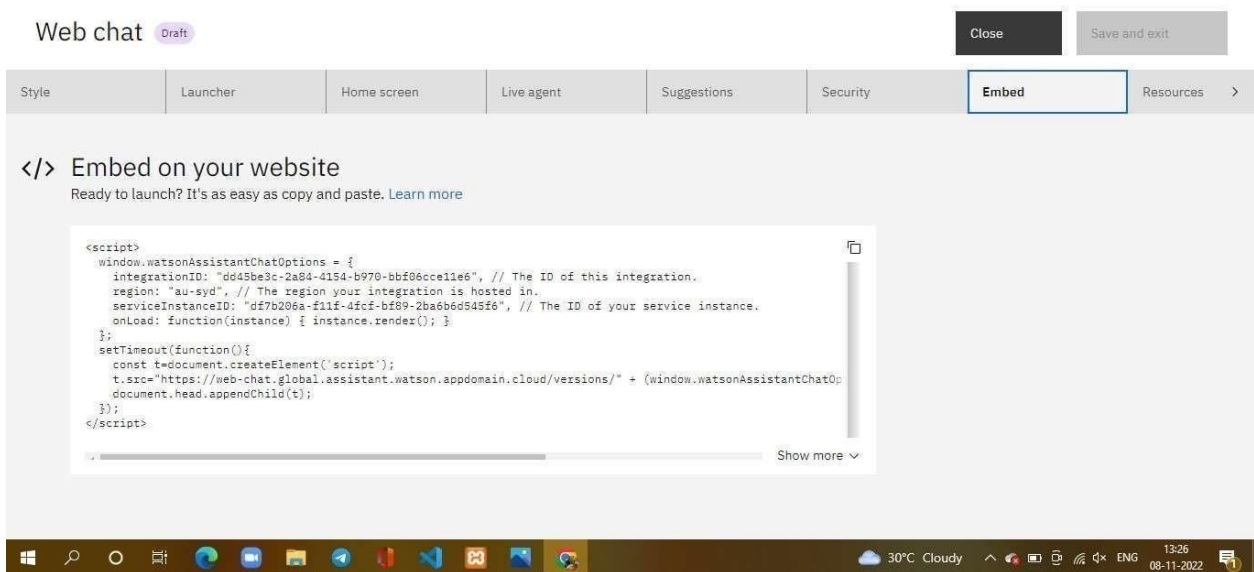
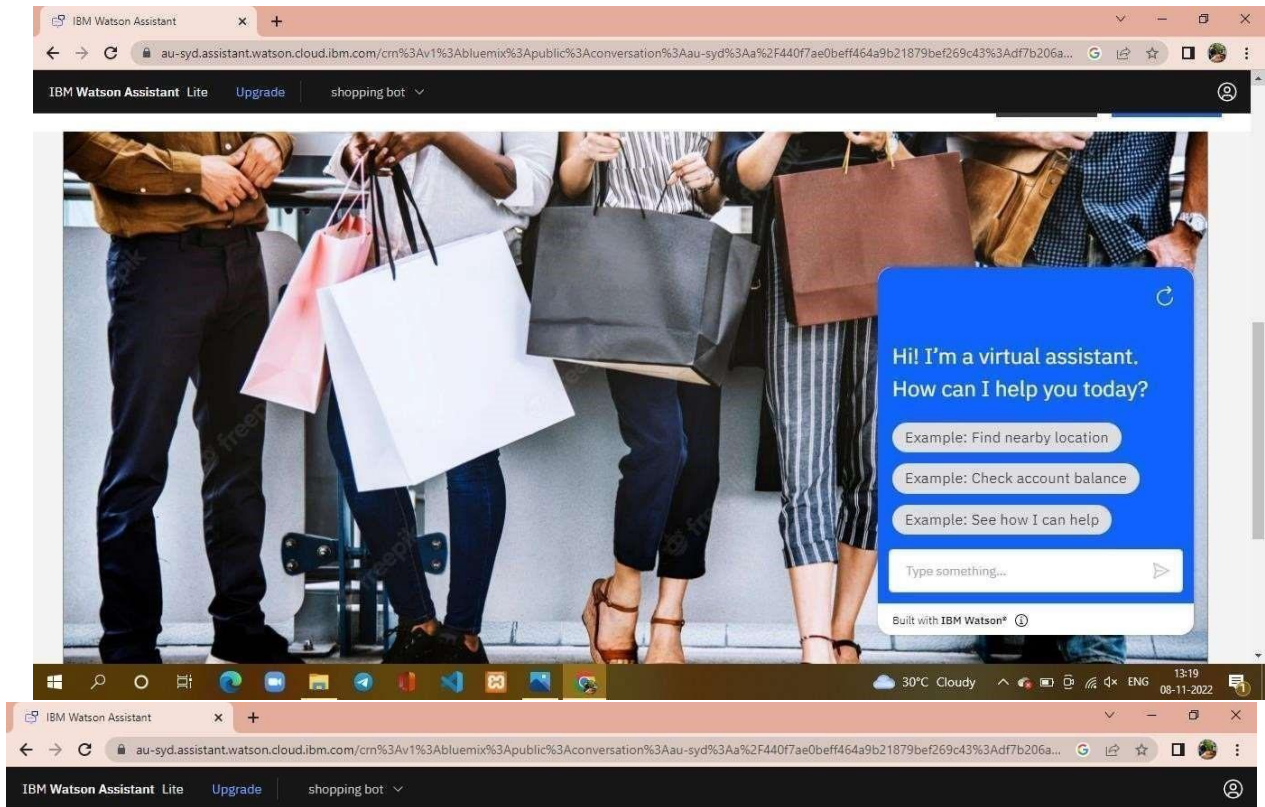
Pay Bill

Preview









```
<script>
window.watsonAssistantChatOptions = { integrationID: "65c01ed6-
9fc14883979a-3676279ebe44", // The ID of this integration.  region: "us-
south", // The region your integration is hosted in.  serviceInstanceID:
"8fcd017f-a192-420a-aa9c-18cb0330efca", // The ID of your service instance.
onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
const t=document.createElement('script');
t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" +
(window.watsonAssistantChatOptions.clientVersion || 'latest') +
"/WatsonAssistantChatEntry.js";  document.head.appendChild(t);
});
</script>
```