CUSTOMER CARE REGISTRY

BRAINSTORM & IDEA PRIORITIZATION

TEAM DETAILS:

TEAM ID: PNT2022TMID49384

COLLEGE :   Government College Of Engineering ,
                  Bodinayakkanur

DEPARTMENT: Computer Science and Engineering

TEAM MEMBERS : R. Raja Krishna Nandhini

                   K. Nivetha

                   S. Priya

                   M. Vinotha

② **Brainstorm**

Write down any ideas that come to mind that address your problem statement.

🕐 10 minutes

TIP
You can select a sticky note and hit the pencil [switch to sketch] icon to start drawing!

③ **Group ideas**

Take turns sharing your ideas while clustering similar or related notes as you go. In the last 10 minutes, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you and break it up into smaller sub-groups.

🕐 20 minutes

Raja Krishna Nandhini R   Nivetha K   Priya S   Vinotha M

👤 **CUSTOMER**

Solution for customer needs	Notifying Customer	Providing Chatbox	Providing service on Time
Solution to Customer	Deals with problem quickly	Customer Queries	

TIP
Add customizable tags to sticky notes to make it easier to find, browse, organize, and categorize important ideas as themes within your mural.

💬 **CHATBOX**

Live chat   Providing chatbox

😊 **FEEDBACKS**

Customer Satisfaction   User Feedback   Asking for Rating

📋 **INFORMATION**

Email Notification   Listen Carefully to the queries

🛡 **SECURITY**

Security   Customer Privacy

🔧 **SERVICES**

Providing services on time | Filteration based on services | Allocating Agent | Tracking of Services | Agent details | Providing service details | Customer Queries