Project Design

Phase-I

Problem

Solution Fit

Date	04 NOVEMBER 2022
Team ID	PNT2022TMID52056
Project Name	Intelligent Vehicle Damage Assessment and Cost Estimator for Insurance Companies

1. CUSTOMER SEGMENT(S) CS

Vehicle owner and Insurance companies.

6. CUSTOMER LIMITATIONS EG. BUDGET, DEVICES CL

- Not good about Insurance knowledge.
- Lack of proper Documentation.

5. AVAILABLE SOLUTIONS PLUSES & MINUSES AS

We have 24/7 customer support to solve customer problems to get easier application to fill.

Explore AS, differentiate
Define CS, fit into CL

2. PROBLEMS / PAINS + ITS FREQUENCY PR

It requires an or continuous internet connections to be successful. Server did not work properly all the time.

9. PROBLEM ROOT / CAUSE RC

- The customer face wrong value for vehicle damage. In this app correct estimated value is given or shown.
- That can be ratify the problem in our application

7. BEHAVIOR + ITS INTENSITY BE

Don't drive a vehicle during a phone call. Don't drunk and drive. Obey the traffic rules. Use headlight during night time. Use seatbelt.

Focus on PR, tap into BE, understand RC

3. TRIGGERS TO ACT TR

People should obey the traffic rules to avoid accident in national level so it reduces accident

4. EMOTIONS BEFORE / AFTER EM

BEFORE: Customer can't get the exact damage value insurance.
AFTER: Customer easily get the exact value for insurance within 24 hours

10. YOUR SOLUTION SL

- "AI based intelligent vehicle damage assessment and Cost Estimator for Insurance Companies"
- It helps vehicle owner to get correct estimated value for vehicle damage.

8. CHANNELS of BEHAVIOR CH

ONLINE: The customer Data send through application and Insurance data will send to the server to bank.

OFFLINE: The customer should obey the rules correctly

Identify strong TR & EM
Extract online & offline CH of BE