

Back Create

- Example: Find nearby location
- Example: Check account balance
- Example: See how I can help

Built with IBM Watson®

Welcome to the new Watson Assistant

Back

Next

can also add more advanced styling changes with code. [Learn more](#)

Assistant's name as known by customers

Watson Assistant

Primary color

#FFFFFF

Secondary color

#3D3D3D

Chat header

User message bubble

Accent color

#0354E9

Significant and interactive objects

IBM Watermark **Plus**

Displays a link to the Watson Assistant website

On



Add an avatar image

Hi! I'm a virtual assistant.
How can I help you today?

Example: Find nearby location

Example: Check account balance

Example: See how I can help

Type something...

- Up to 30 instances included
- Share log and analytics data across instances
- Keep usage and training data private in an isolated single tenant environment
- Batch intent classification for regression testing your assistant's dialog, without increasing MAU usage
- HIPAA ready instances located in Washington DC
- Limits ---
- Up to 100 Skills per instance
- Up to 50 Versions per Dialog Skill
- 90 days of usage analytics
- Assistant session inactivity timeout 7 days
- 1,000 concurrent calls using phone integration, contact us for higher limits
- 12 month commitment required

Configure your resource

Service name

Watson Assistant-mb

Select a resource group

Default

Tags

Examples: env:dev, version:1

Access management tags

Examples: access:dev, proj:version-1

Summary

Watson Assistant

Free

Location: London

Plan: Lite

Service name: Watson Assistant-mb

Resource group: Default

☒ I have read and agree to the following license agreements:

[Terms](#)

☐ Creating...

Add to estimate

Waiting for cloud.ibm.com...

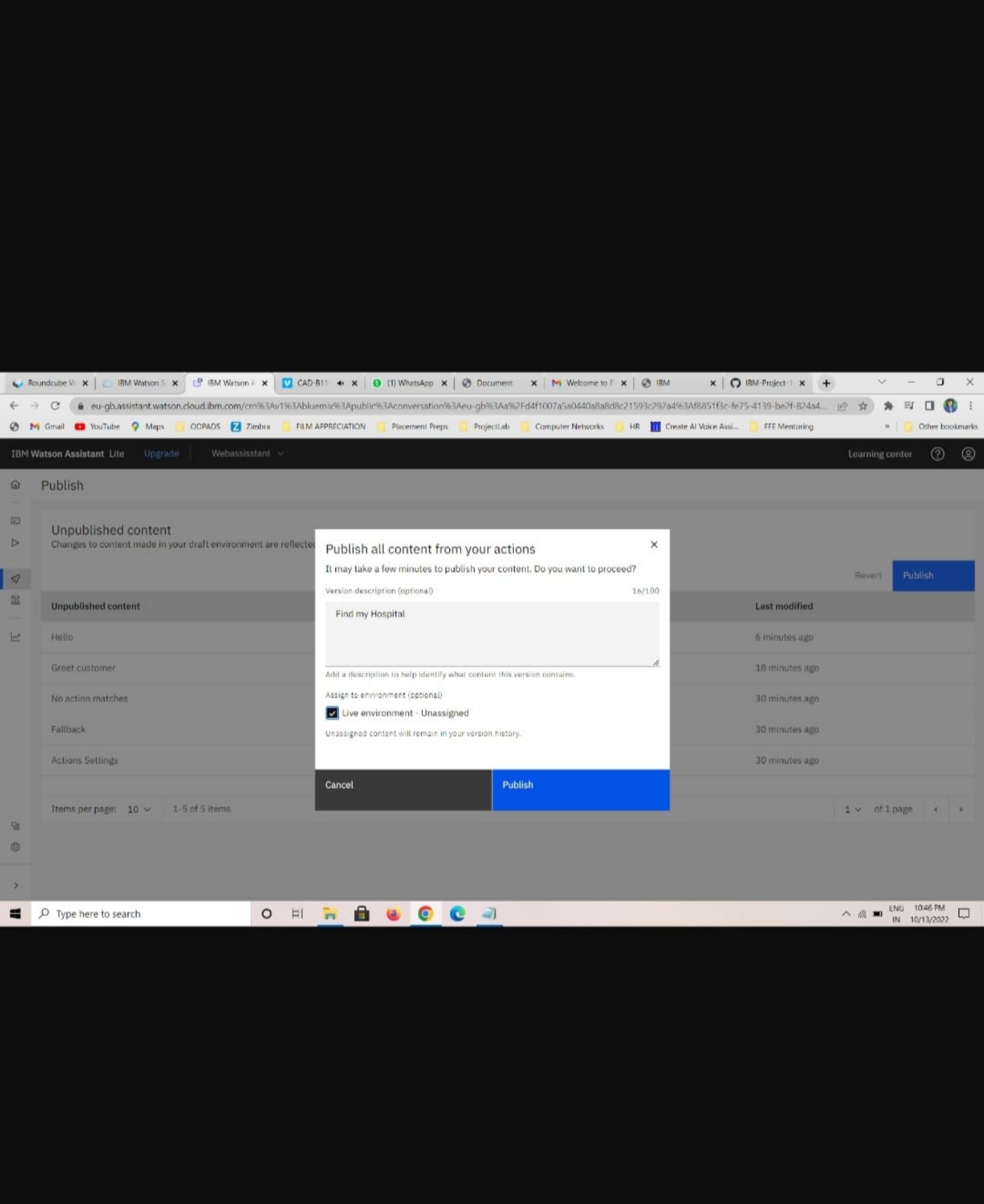
Web chat Draft Close Save and exit

Style Launcher Home screen Live agent Suggestions Security **Embed** Resources

</> Embed on your website
Ready to launch? It's as easy as copy and paste. [Learn more](#)

```
<script>
window.watsonAssistantChatOptions = {
  integrationID: "d3f39612-91b9-4687-bd47-69415ec33ca1", // The ID of this integration.
  region: "eu-gb", // The region your integration is hosted in.
  serviceInstanceID: "I0851f3c-fe75-4139-be2f-624s4616f400", // The ID of your service instance.
  onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
  const t=document.createElement('script');
  t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOptions
document.head.appendChild(t);
  });
</script>
```

Show more v



Untitled action

Customer starts with:
Example: I want to pay my credit card bill.

Conversation steps
1 This step has no content
Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The what

Enter

E

New action

What does your customer say to start this interaction?

Hello

Cancel Save

Preview ▶

Welcome to the new Watson Assistant

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Personalize your assistant

Tell us where your assistant will live

We will create your first channel integration for you, which will be visible on your dashboard. You can always add more or change later.

Where do you plan on deploying your assistant?

Web

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

N/A (I am a student)

What is your role on the team building the assistant?

Other

Enter your role here

Student

This is what your customers will experience

Watson Assistant

Do you have the Speed Demons in stock?

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up! Ship them to me, please!

Welcome to the new Watson Assistant

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Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

Webassistant

Your assistant name will be kept internally and not visible to your customers

Description (optional) 0/128

Add a description for this assistant

Assistant language

English (US)

This is the language your assistant will speak.