Define CS, fit into CL	i. People who suffer from heart disease	i. Insufficient money for medical checkups ii. Unaware about regular checkup	i. Medical test related to heart disease should be done	Explore AS, differentiate
Focus on PR, tap into BE, understand RC	i. Medical checkups are expensive ii. Result of reports are deplayed	i. Unavailability of low-cost, reliable and speedy method of predicting heart disease	i. Making huge issue over small things ii. Stressing themselves as they heart disease	Focus on PR, tap into BE, understand RC
Identify strong TR & EM	3. TRIGGERS TO ACT i. Having some symptoms of heart disease ii. Having doubt about their health condition 4. EMOTIONS BEFORE / AFTER i. Depressed about the test report ii. Feels worried about future	i. Develop an application to predict heart disease with machine learning	8. CHANNELS of BEHAVIOR ONLINE i. Searching about heart disease symptoms in internet OFFLINE i. Asking other peoples if they feels the same?	Extract online & offline CH of BE