Project Design Phase-II
Customer Journey Map

Date	23 October 2022
Team ID	PNT2022TMID16940
Project Name	IoT based Safety Gadget for child safety monitoring and Notification

Phase	Login / Register	Tracking	Geo fencing	Notification
Touchpoints	Register a new account or login to your account	User can view location in the website	User can make geo fence for the child	If the child went out from the fence the user can get notification
Goals & Motivations	Gain access to the account or Access the	Parent can view location	Geo fence created to view child location	Notification received to the parent
Customer thought	Feeling secured	accurately track and effectively alert user when a person has enter or exited the virtual geofence.	that allows you to automatically notify your child about the status of their location by SMS .	allows you to organize all of your child location into one convenient program
Pain points	Forgetting the password may take a long time to recover the account	Parent forgot to track the child location	Battery and Data Draining	It is better to not use notifications for the occasion like-Non-time-sensitive announcements