

Ideation Phase

Define the Problem Statements

Date	13 September 2022
Team ID	PNT2022TMID30329
Project Name	Personal Assistance for Seniors Who Are Self-Reliant
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Alzheimer's Patient	Take Tablets on Time	Often forget All the things	Of Not Curable Syndrome	Depression
PS-2	Senior citizen	Take care of my health	Missing a dose Daily	Aged person	Stressful