

S.No	Project Name	Scope/feature
1	Customer Care Regist	Existing
2	Customer Care Regist	New
3	Customer Care Regist	Existing
4	Customer Care Regist	New
5	Customer Care Regist	New

S.No	Project Overview	NFT Test approach
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2 CCRTASKASSIGN

STRESS

Functional Changes	Hardware Changes
Low	No Changes
Low	No Changes
Low	No Changes
Low	No Changes
Low	No Changes

S.No	Project Overview
1	CCRLOGINPAGE
2	CCRTASKASSIGN
NFR - Met	Test Outcome

Not met because of login the user

PASS

Not met because of task assign is done
by admin

PASS

NFT - Risk Assessment

Software Changes	Impact of Downtime
Moderate	
High	
Moderate	
Moderate	
High	

NFT - Detailed Test Plan

NFT Test approach	Assumptions/Dependencies/Risks
LOAD	Page slow down.It may not be accessible
STRESS	Might allot all tickets to one agent

End Of Test Report

GO/NO-GO decision	Recommendations
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NO-GO

NO-GO

Load/Volum Changes
>5 to 10%
>5 to 10%
>5 to 10%
>5 to 10%
>5 to 10%

Approvals/SignOff
SEENIVASAN.K
SRIRAM.T
Identified Defects (Detected/Closed/Open)

CLOSED

CLOSED

Risk Score
GREEN
GREEN
ORANGE
GREEN
ORANGE

Approvals/SignOff

SRIRAM.T

Justification

As we have seen the changes

As we have seen the changes

As we have seen the changes

As we have seen the changes

As we have seen the changes

NFT Test approach

Load Test

