```
{% extends 'base.html' %}
{% block head %}
<title>Welcome</title>
{% endblock %}
{% block body %}
<body style="background-color:black;">
  <div class="container-lg" style="padding-top: 100px;">
    <div class="row" style="height:100px;">
      <h1 class="page-header text-primary mx-auto"> <span style="color:white;">WELCOME TO
HOME PAGE</span></h1>
    </div>
    <div class="row col-md-offset-3 col-md-5">
      {% with messages = get_flashed_messages(with_categories=true) %}
      {% if messages %}
      {% for category, message in messages %}
      <div class="alert alert-{{category}} text-center" style="color: red;">{{message}}</div>
      {% endfor %}
      {% endif %}
      {% endwith %}
    </div>
    <div class="row" style="height:100px;">
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<h1 class="page-header text-primary mx-auto"><span style="color:white;">WELCOME
AGENT</span><span
          style="color:white;">{{session['name']}}</span>
      </h1>
    </div>
    <div class="row g-4 mb-4">
      <div class="col">
        <a style="color:white;" href="{{url_for('home')}}" class="btn btn-primary ">Logout</a>
      </div>
    </div>
    <div id="accordion">
      <div class="card">
        <div class="card-header" id="headingOne">
          <h5 class="mb-0">
            <button class="btn btn-link" data-toggle="collapse" data-target="#collapseOne"
              aria-expanded="false" aria-controls="collapseOne">
              <h2 style="color: black">SHOW ISSUE</h2>
            </button>
          </h5>
        </div>
        <div id="collapseOne" class="collapse" aria-labelledby="headingOne" data-
parent="#accordion">
          <div class="card-body">
            <div class="row mx-auto" style="height: 50px;">
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<div class="col" style="height:50px;">
    <h2 style="color: white;"> TOTAL NUMBER OF COMPLAINT : <span
        style="color: black; font-weight: bolder; ">{{message}}</span></h2>
  </div>
</div>
{% for post in agent %}
<div class="progress text-center">
  {% if 'Completed' == post.STATUS %}
  <div class="progress-bar progress-bar-striped progress-bar-animated bg-success"</pre>
    role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
    style="width: 100%; height:50px;"></div>
  {% elif 'Agent Alloted' == post.STATUS %}
  <div class="progress-bar progress-bar-striped progress-bar-animated"</pre>
  role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
  style="width: 50%; height:50px;"></div>
  {% elif 'Processing' == post.STATUS %}
  <div class="progress-bar progress-bar-striped progress-bar-animated bg-warning"
  role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
  style="width: 25%; height:50px;"></div>
  {% endif %}
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</div>
             <div class="card text-white mb-3 container-lg" style="background-color: black;">
               <div class="container-lg card-header text-center rounded-pill border border-
secondary ">
                 <div class="hstack gap-3 mb-3">
                   <div class="row mb-3">
                     <div class="col-sm">
                       <h4><span class="text-primary"> <span style="color:white;">ID:
{{post['ID']}}</span></h4>
                     </div>
                     <div class="col-sm">
                       <h4><span class="text-primary"> <span style="color:white;">TOPIC:
{{post['TOPIC']}}</span></h4>
                     </div>
                     <div class="col-sm">
                       <h4><span class="text-primary"> <span style="color:white;">DATE:
{{post['DATE']}}</span></h4>
                     </div>
                     <div class="col-sm">
                       <h4><span class="text-primary"> <span style="color:white;">CUSTOMER ID
                         {{post['CUSTOMER_ID']}}</span></h4>
                     </div>
                   </div>
                   <div class="row mb-3">
                     <div class="col-sm">
                       <h4><span class="text-primary"><span style="color:white;"> CUSTOMER
NAME: {post['NAME']}}</span></h4>
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</div>
                     <div class="col-sm">
                       <h4><span class="text-primary"> <span
style="color:white;">PHONENUMBER </span>: </span>{{post['PHONENUMBER']}}
                       </h4>
                     </div>
                   </div>
                   <div class="row mb-3 d-flex justify-content-center">
                     <h4><span class="text-primary"><span style="color:white;"> TICKET STATUS :
{{post['STATUS']}}
                     </span></h4>
                   </div>
                </div>
              </div>
              <div class="container card-header d-flex justify-content-center">
                <div class="hstack gap-3">
                   <div class="row">
                     <h4><span class="text-primary"> <span style="color:white;">SERVICE AGENT :
                       {{post['SERVICE_AGENT']}}</span></h4>
                   </div>
                   <div class="row">
                     <h4><span class="text-primary"> <span style="color:white;">SERVICE TYPE :
                       {{post['SERVICE_TYPE']}}</span></h4>
                   </div>
                   <div class="row">
                     <h4><span class="text-primary"> v<span style="color:white;">ADDRESS:
                       {{post['ADDRESS']}}</span></h4>
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</div>
                      <div class="row mb-3">
                        <\!\! \text{h4}\!\! >\!\! \text{cspan class="text-primary"} \!<\!\! \text{span style="color:white;"} \!\! >\!\! \text{DESCRIPTION}:
{{post['DESCRIPTION']}}</span>
                        </h4>
                      </div>
                   </div>
                 </div>
                 <div class="card-footer text-muted d-flex justify-content-center">
                   <div class="row">
                      <a style="color: white;" href="/completed/{{post['DESCRIPTION']}}"</pre>
                        class="btn btn-primary">COMPLETED</a>
                   </div>
                 </div>
              </div>
              {% endfor %}
            </div>
         </div>
       </div>
     </div>
```

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</div>
{% endblock %}
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</body>