```
{% extends 'base.html' %}
{% block head %}
<title>Welcome</title>
{% endblock %}
{% block body %}
<body style="background-color:black;">
  <div class="container-lg" style="padding-top: 100px;">
    <div class="row" style="height:100px;">
      <h1 class="page-header text-primary mx-auto"> <span style="color:white;">WELCOME TO
HOME PAGE</span></h1>
    </div>
    <div class="row col-md-offset-3 col-md-5">
      {% with messages = get_flashed_messages(with_categories=true) %}
      {% if messages %}
      {% for category, message in messages %}
      <div class="alert alert-{{category}} text-center" style="color: red;">{{message}}</div>
      {% endfor %}
      {% endif %}
      {% endwith %}
    </div>
    <div class="row" style="height:100px;">
      <h1 class="page-header text-primary mx-auto"> <span style="color:white;">WELCOME
{{session['name']}}</span>
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</h1>
    </div>
    <div class="row g-4 mb-4">
      <div class="col">
        <a style="color: white;" href="{{url_for('welcome')}}" class="btn btn-primary ">Home</a>
        <a style="color: white;" href="/newissue/{{session['name']}}" class="btn btn-primary">New
Issue</a>
        <a style="color: white;" href="{{url_for('home')}}" class="btn btn-primary ">Logout</a>
      </div>
    </div>
    <div id="accordion">
      <div class="card">
        <div class="card-header" id="headingOne">
          <h5 class="mb-0">
             <button class="btn btn-link" data-toggle="collapse" data-target="#collapseOne"
               aria-expanded="false" aria-controls="collapseOne">
               <h2 style="color: black;">SHOW ISSUE</h2>
             </button>
          </h5>
        </div>
        <div id="collapseOne" class="collapse" aria-labelledby="headingOne" data-
parent="#accordion">
          <div class="card-body">
             <div class="row mx-auto" style="height: 50px;">
               <div class="col" style="height:50px;">
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style="color: black; font-weight: bolder; ">{{message}}</span></h2>
               </div>
             </div>
             {% for post in agent %}
             <div class="progress text-center">
               {% if 'Completed' == post.STATUS %}
               <div class="progress-bar progress-bar-striped progress-bar-animated bg-success"</pre>
                 role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
                 style="width: 100%; height:50px;"></div>
               {% elif 'Agent Alloted' == post.STATUS %}
               <div class="progress-bar progress-bar-striped progress-bar-animated"
role="progressbar"
                 aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
                 style="width: 50%; height:50px;"></div>
               {% elif 'Processing' == post.STATUS %}
               <div class="progress-bar progress-bar-striped progress-bar-animated bg-warning"
                 role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
                 style="width: 25%; height:50px;"></div>
               {% endif %}
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<h2 style="color: white;"> TOTAL NUMBER OF COMPLAINT : <span

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</div>
             <div class="card mb-3 text-white" style="background-color: black;">
               <div class="container-lg card-header text-center rounded-pill border border-
secondary ">
                 <div class="hstack gap-3 mb-3">
                   <div class="row mb-3">
                     <div class="col-sm">
                        <h4 style="color: white;"><span class="text-primary"> ID :
</span>{{post['ID']}}</h4>
                     </div>
                     <div class="col-sm">
                        <h4 style="color: white;"><span class="text-primary"> TOPIC :
</span>{{post['TOPIC']}}</h4>
                     </div>
                      <div class="col-sm">
                        <h4 style="color: white;"><span class="text-primary"> DATE : </span>
{{post['DATE']}}</h4>
                     </div>
                   </div>
                   <div class="row mb-3 d-flex justify-content-center">
                     <h4 style="color: white;"><span class="text-primary"> TICKET STATUS :
</span>{{post['STATUS']}}
                     </h4>
                   </div>
                 </div>
               </div>
```

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<div class="container card-header d-flex justify-content-center">
                 <div class="hstack gap-3">
                   <div class="row">
                     <h4 style="color: white;"><span class="text-primary"> SERVICE AGENT :
</span>
                       {{post['SERVICE_AGENT']}}</h4>
                   </div>
                   <div class="row">
                     <h4 style="color: white;"><span class="text-primary"> SERVICE TYPE :
                       </span>{{post['SERVICE_TYPE']}}</h4>
                   </div>
                   <div class="row mb-3">
                     <h4 style="color: white;"><span class="text-primary"> DESCRIPTION:
</span>{{post['DESCRIPTION']}}
                     </h4>
                   </div>
                 </div>
               </div>
               <div class="card-footer text-muted d-flex justify-content-center">
                 <div class="row">
                   <a style="color: white;" href="/custdelet/{{post['ID']}}"
                     class="btn btn-primary">DELECT(AFTER COMPLETED ONLY CAN DELECT)</a>
                   <div>
                   </div>
```

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</div>
            </div>
          </div>
          {% endfor %}
        </div>
      </div>
    </div>
  </div>
</div>
{% endblock %}
```

</body>