

```
{% extends 'base.html' %}
```

```
{% block head %}
```

```
<title>Welcome</title>
```

```
{% endblock %}
```

```
{% block body %}
```

```
<body style="background-color:black;">
```

```
<div class="container-lg" style="padding-top: 100px;">
```

```
<div class="row" style="height:100px;">
```

```
<h1 class="page-header text-primary mx-auto"> <span style="color:white;">WELCOME TO  
HOME PAGE</span></h1>
```

```
</div>
```

```
<div class="row col-md-offset-3 col-md-5 ">
```

```
{% with messages = get_flashed_messages(with_categories=true) %}
```

```
{% if messages %}
```

```
{% for category,message in messages %}
```

```
<div class="alert alert-{{category}} text-center" style="color: red;">{{message}}</div>
```

```
{% endfor %}
```

```
{% endif %}
```

```
{% endwith %}
```

```
</div>
```

```
<div class="row" style="height:100px;">
```

```
<h1 class="page-header text-primary mx-auto"><span style="color:white;">WELCOME
AGENT</span><span
    style="color:white;">{{session['name']}}</span>
</h1>
</div>
```

```
<div class="row g-4 mb-4 ">
    <div class="col">

        <a style="color:white;" href="{{url_for('home')}}" class="btn btn-primary ">Logout</a>

    </div>
</div>
```

```
<div id="accordion">
    <div class="card">
        <div class="card-header" id="headingOne">
            <h5 class="mb-0">

                <button class="btn btn-link" data-toggle="collapse" data-target="#collapseOne"
                    aria-expanded="false" aria-controls="collapseOne">

                    <h2 style="color: black">SHOW ISSUE</h2>

                </button>

            </h5>
        </div>

        <div id="collapseOne" class="collapse " aria-labelledby="headingOne" data-
parent="#accordion">

            <div class="card-body ">

                <div class="row mx-auto" style="height: 50px;">
```

```
<div class="col" style="height:50px;">

    <h2 style="color: white;"> TOTAL NUMBER OF COMPLAINT : <span
        style="color: black; font-weight: bolder; ">{{message}}</span></h2>

</div>

</div>
```

```
{% for post in agent %}
```

```
<div class="progress text-center">
```

```
{% if 'Completed' == post.STATUS %}
```

```
<div class="progress-bar progress-bar-striped progress-bar-animated bg-success"
    role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
    style="width: 100%; height:50px;"></div>
```

```
{% elif 'Agent Alloted' == post.STATUS %}
```

```
<div class="progress-bar progress-bar-striped progress-bar-animated"
    role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
    style="width: 50%; height:50px;"></div>
```

```
{% elif 'Processing' == post.STATUS %}
```

```
<div class="progress-bar progress-bar-striped progress-bar-animated bg-warning"
    role="progressbar" aria-valuenow="75" aria-valuemin="0" aria-valuemax="100"
    style="width: 25%; height:50px;"></div>
```

```
{% endif %}
```

</div>

<div class="card text-white mb-3 container-lg" style="background-color: black;">

<div class="container-lg card-header text-center rounded-pill border border-secondary ">

<div class="hstack gap-3 mb-3 ">

<div class="row mb-3">

<div class="col-sm">

<h4> ID: {{post['ID']}}</h4>

</div>

<div class="col-sm">

<h4> TOPIC : {{post['TOPIC']}}</h4>

</div>

<div class="col-sm">

<h4> DATE : {{post['DATE']}}</h4>

</div>

<div class="col-sm">

<h4> CUSTOMER ID : {{post['CUSTOMER_ID']}}</h4>

</div>

</div>

<div class="row mb-3">

<div class="col-sm">

<h4> CUSTOMER NAME : {{post['NAME']}}</h4>

```
</div>

<div class="col-sm">

    <h4><span class="text-primary"> <span
style="color:white;">PHONENUMBER </span>: </span>{{post['PHONENUMBER']}}

    </h4>
</div>

</div>

<div class="row mb-3 d-flex justify-content-center">

    <h4><span class="text-primary"><span style="color:white;"> TICKET STATUS :
{{post['STATUS']}}

    </span></h4>

</div>

</div>

<div class="container card-header d-flex justify-content-center ">

    <div class="hstack gap-3 ">

        <div class="row">

            <h4><span class="text-primary"> <span style="color:white;">SERVICE AGENT :
                {{post['SERVICE_AGENT']}}</span></h4>
        </div>

        <div class="row">

            <h4><span class="text-primary"> <span style="color:white;">SERVICE TYPE :
                {{post['SERVICE_TYPE']}}</span></h4>
        </div>

        <div class="row">

            <h4><span class="text-primary"> v<span style="color:white;">ADDRESS:
                {{post['ADDRESS']}}</span></h4>
```

</div>

<div class="row mb-3">

<h4> DESCRIPTION :
{{post['DESCRIPTION']}}

</h4>

</div>

</div>

</div>

<div class="card-footer text-muted d-flex justify-content-center ">

<div class="row">

<a style="color: white;" href="/completed/{{post['DESCRIPTION']}}"
class="btn btn-primary">COMPLETED

</div>

</div>

</div>

{% endfor %}

</div>

</div>

</div>

</div>

</div>

{% endblock %}

</body>