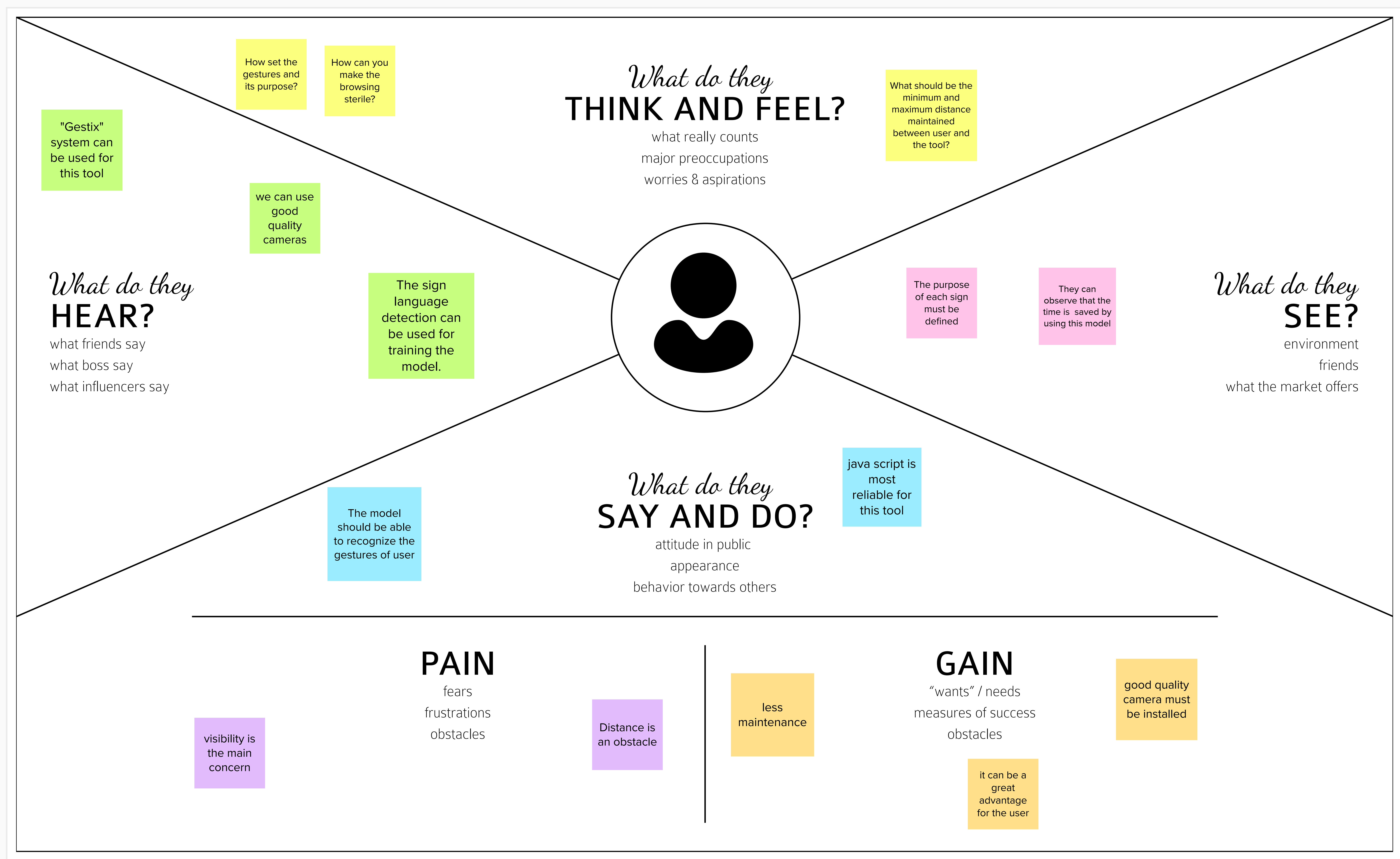# Empathy Map

Gain insight and understanding on solving customer problems.

1

A Gesture-based Tool for Sterile Browsing of Radiology Images

How set the gestures and its purpose?

How can you make the browsing sterile?

What do they THINK AND FEEL?

what really counts
major preoccupations
worries & aspirations

What should be the minimum and maximum distance maintained between the user and the tool?

"Gestix" system can be used for this tool

we can use good quality cameras

The sign language detection can be used for training the model.

What do they HEAR?

what friends say
what boss say
what influencers say

The purpose of each sign must be defined

They can observe that the time is saved by using this model

What do they SEE?

environment
friends
what the market offers

java script is most reliable for this tool

What do they SAY AND DO?

attitude in public
appearance
behavior towards others

The model should be able to recognize the gestures of user

PAIN

fears
frustrations
obstacles

visibility is the main concern

Distance is an obstacle

less maintenance

GAIN

"wants" / needs
measures of success
obstacles

good quality camera must be installed

it can be a great advantage for the user