Project Design Phase-I
Technology Architecture

Date	03 October 2022
Team ID	PNT2022TMID28536
Project Name	AI-based discourse for Banking Industry
Maximum Marks	4 Marks

AI-based discourse for Banking Industry

- The Bot should be able to guide a customer to create a bank account.
- The Bot should be able to answer loan queries.
- The Bot should be able to answer general banking queries.
- The Bot should be able to answer queries regarding net banking.

Services used:

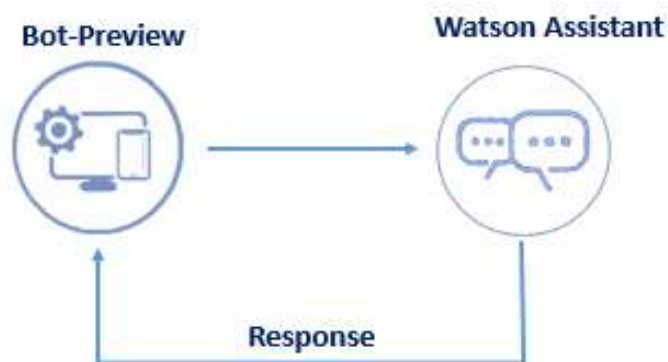**Watson Assistant**

Technology Architecture Diagram:

Figure 1: Technology Architecture for Watson chatbot