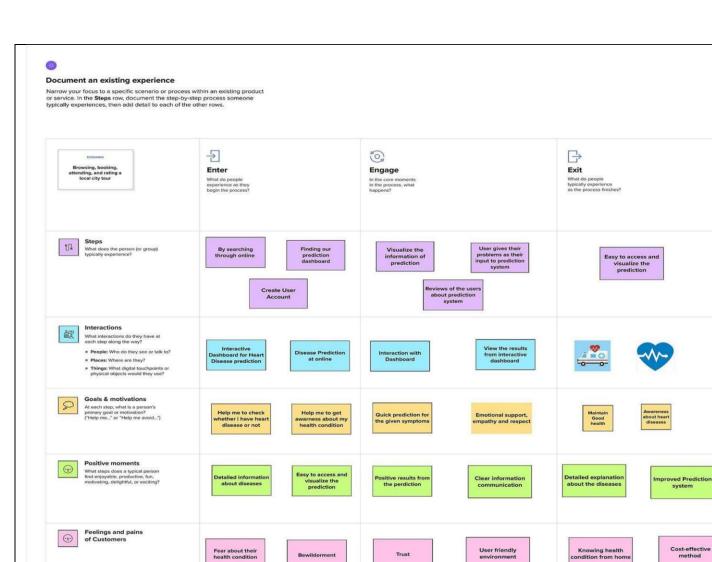
Project Design Phase II Customer Journey Map

Date	04 October 2022
Team ID	PNT2022TMID43115
Project Name	Visualizing and Predicting and Heart
	Diseases with an Interactive Dash Board

Customer Journey Map:

The customer journey map is a visual representation of the steps a customer takes to complete a Specific action, such as signing up for a product trial or subscribing to a newsletter. The more steps involved to complete the specific action, the more detailed the customer journey map will be.



Displaying Symptoms related to heart diseases

Healthy Lifestyle Recommendation

Suggestion to avoid heart diseases Learn about treatment and selfcare Staying informed about the diseases

Areas of opportunity
How might we make each step
better? What ideas do we have?
What have others suggested?

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