

Scenario

Detection of chronic kidney disease analysis using machine learning algorithm.

Steps

What does the person (or group) typically experience?

Entice

How does someone initially be aware of this process?

Enter

What do people experience as they begin the process?

Engage

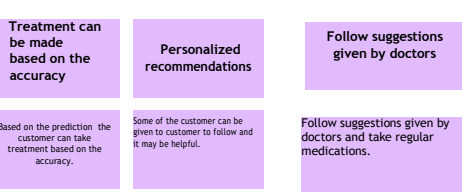
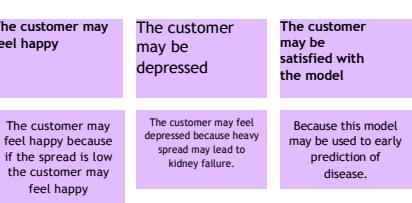
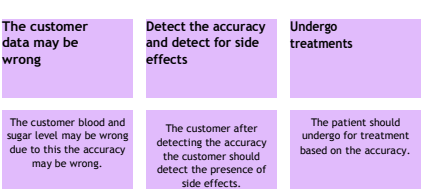
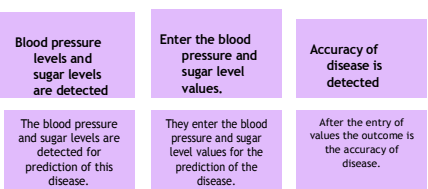
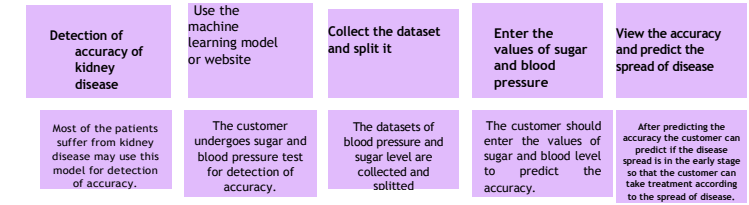
In the core moments in the process, what happens?

Exit

What do people typically experience as the process finishes?

Extend

What happens after the experience is over?



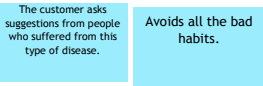
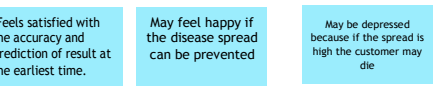
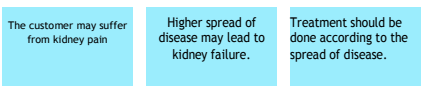
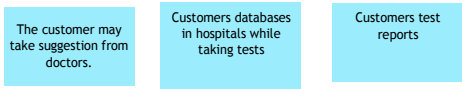
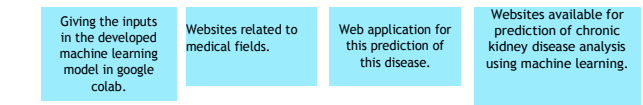
Interactions

What interactions do they have at each step along the way?

People: Who do they see or talk to?

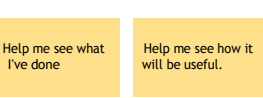
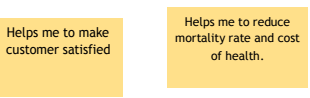
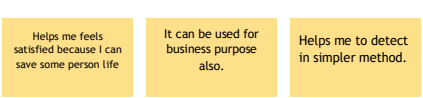
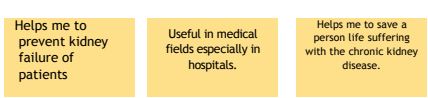
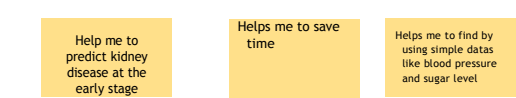
Places: Where are they?

Things: What digital touchpoints or physical objects would they use?



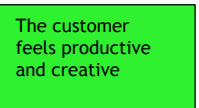
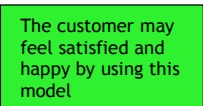
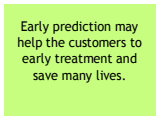
Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")



Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?



Areas of opportunity

How might we make each step better?

What ideas do we have?

What have others suggested?

