Date	14 November 2022		
Team ID	PNT2022TMIDI8844		
Project Name	Project - Customer Care Registry		
Maximum Marks	4 Marks		

Customer Care Registry

Project Planning

PROJECT PLANNING (SPIRINT SCHEDULE):

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint 1	User Panel	USN-1	The user will login into the website and go through the services available on the webpage	20	High	SUDEEP P DHEVA M HEMANTH E C HENDRY CHARLES G
Sprint 2	Admin panel	USN-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	20	High	DHEVA M HENDRY CHARLES G HEMANTH E C SUDEEP P
Sprint 3	Chat Bot	USN-3	The user can directly talk to Chatbot regarding the services. Get the recommendations based on information provided by the user.	20	High	HEMANTH E C SUDEEP P HENDRY CHARLES G DHEVA M
Sprint4	Final delivery	USN-4	Container of applications using docker Kubernetes and deployment the application. Create the documentation and final submit the application	20	High	HENDRY CHARLES G DHEVA M HEMANTH E C SUDEEP P

Project Tracker, Velocity & Burndown Chart:

Sprint	Total Story	Duration	Sprint Start	Sprint End	Story Points	Sprint Release
	Points		Date	Date	Completed	Date (Actual)
				(Planned)	(as on	
					Planned End	
					Date)	
Sprint-1	20	6 Days	25 OCT	30 OCT	20	30 OCT
			2022	2022		2022
Sprint-2	20	6 Days	31 OCT	5 NOV	20	5 NOV
			2022	2022		2022

Sprint-3	20	6 Days	07 NOV 2022	13 NOV 2022	20	13 NOV 2022
Sprint-4	20	6 Days	11 NOV	17 NOV	20	11 NOV
			2022	2022		2022

Velocity:

Imagine we have a 10-day sprint duration, and the velocity of the team is 20 (points per sprint). Let's calculate the team's average velocity (AV) per iteration unit (story points per day)

$$AV = \frac{sprint\ duration}{velocity} = \frac{20}{10} = 2$$

BURNDOWN CHART:

