

Project Planning Phase MilestoneAndActivityList

Date		04 November 2022
Team ID		PNT2022TMID46372
Project Name		Customer Care Registry
TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Literature survey on the selected project & gathering information by referring to technical papers, research publications etc.,	19 th September 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user Pains & Gains, Prepare list of problem statements.	21 st September 2022
Ideation	List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility & importance.	23 rd September 2022
Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea,business model, of solution,etc.,	30 th September 2022
Problem Solution Fit	Prepare problem – solution fit document.	7 th October 2022
Solution Architecture	Prepare a solution architecture document.	11 th October2022
Customer Journey	Prepare the customer journey maps to understand the user interactions & experiences with the application(Entry to exit).	14 th October2022

Functional Requirement	Prepare the functional requirement document.	12 th October2022
Data Flow Diagrams	Draw the data flow diagrams and submit for review.	14 th October2022
Technology Architecture	Prepare the technology architecture diagram.	18 th October2022
Prepare Milestone & Activity List	Prepare the milestones & activity list of the project.	5 th September2022
Project Development - Delivery of Sprint-1,2,3 & 4	Develop & submit the developed code by testing it.	In Progress.....