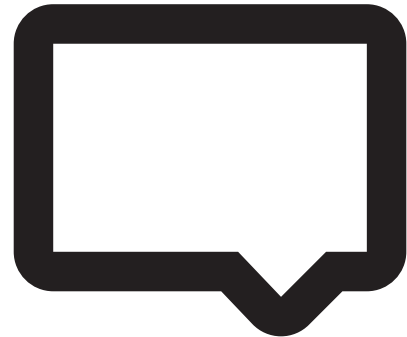


Need a well-defined standards for responding to complaints

Make maximum use of your CRM marketing tools

Agent is accountable to take action promptly

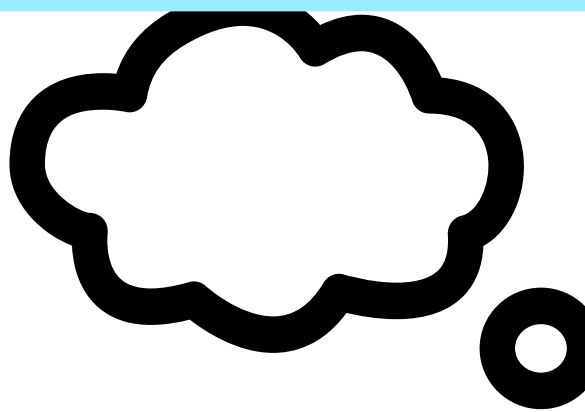
Request feedback from your customers



Says

Tightly coupled software

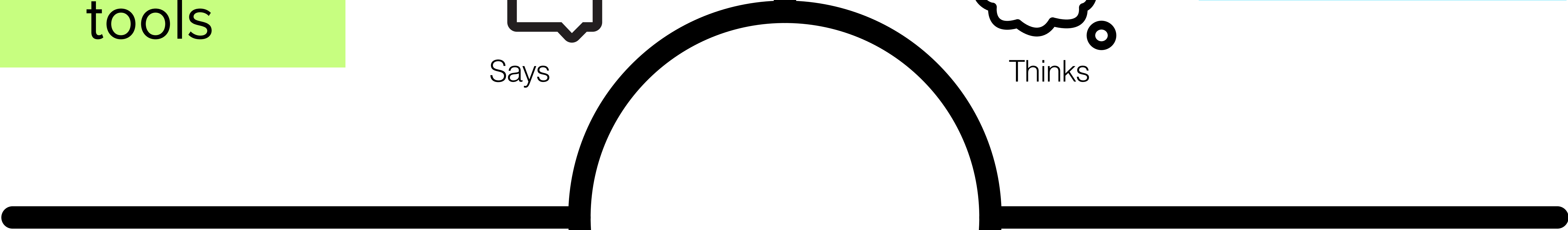
Task completed acknowledged to all



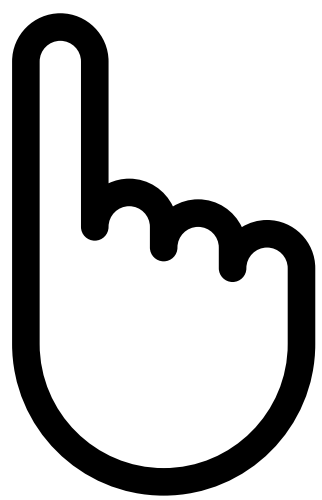
Thinks

Very fast replys from all service

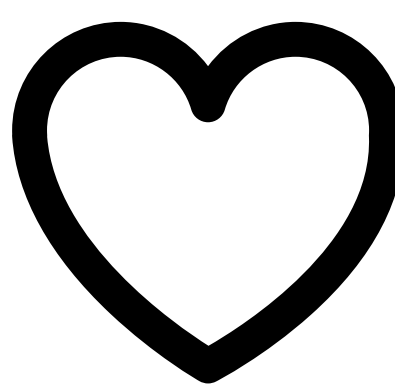
Integrate admin, user, agent service



Does



Feels



User complaint track

Immediate response

Strengthen Agent customer service skills

Implement a enhanced FAQ and deploy interactive help pages

Agent's work tracking

Message notifications

Take mesures to give 'in the moment' solutions

Ensure the compliants are monitored under government regulations