

ASSIGNMENT – 3

CUSTOMER CARE REGISTRY

Assignment Date	01.11.2022
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Question :

1. Create a Bucket in IBM object storage.
2. Upload an 5 images to IBM object storage and make it public. Write html code to displaying all the 5 images.
3. Upload a CSS page to the object storage and use the same page in your HTML code.
4. Design a chatbot using IBM Watson assistant for hospital. Ex: User comes with query to know the branches for that hospital in your city. Submit the web URL of that chat bot as a assignment.
5. Create Watson assistant service with 10 steps and use 3 conditions in it. Load that script in HTML page.

Create a Bucket in IBM object storage.

Cloud Object Storage

Storage instances

Cloud Object Storage-fy

Buckets

Integrations

Endpoints

Usage details

Service credentials

Connections

Plan

Buckets

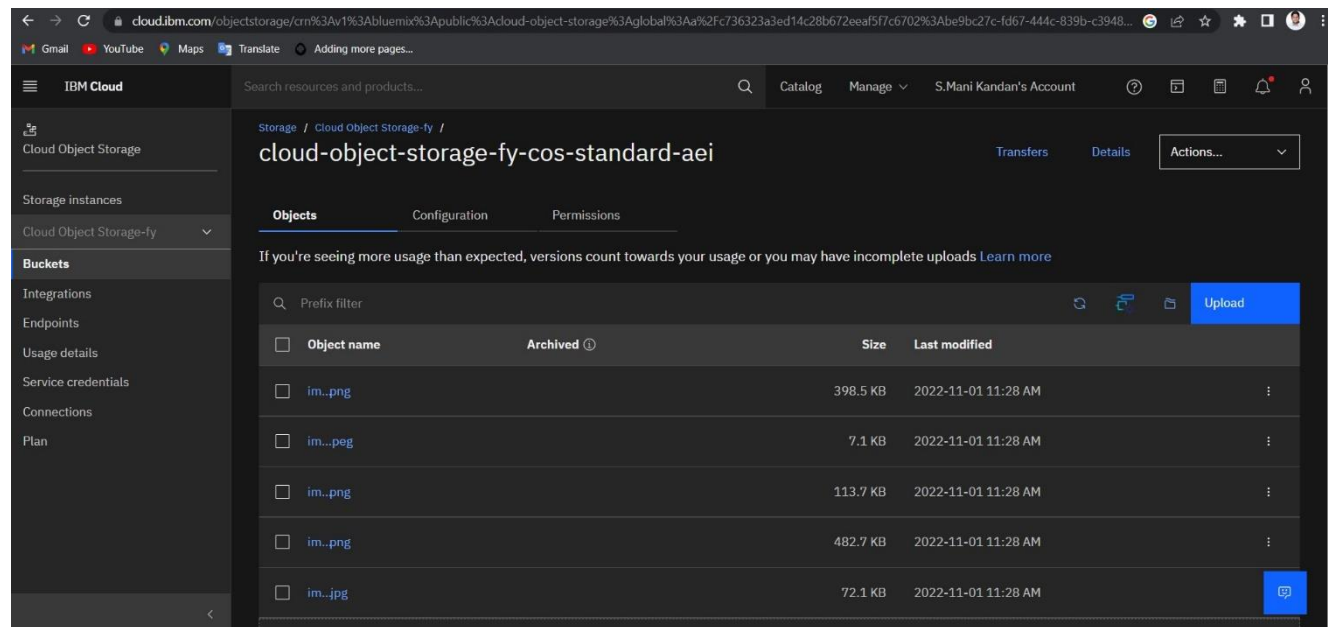
Buckets serve as containers for objects, and can be individually configured in terms of their location, resiliency, billing rates, security, and object lifecycle rules.

Search

Create bucket +

Name	Public access ⓘ	Location ⓘ	Storage class	Created
cloud-object-storage-fy-cos-standard-aei	Yes	jp-tok	Smart Tier	2022-11-01 11:04 AM

Upload an 5 images to IBM storage



cloud.ibm.com/objectstorage/crm%3Av1%3Abluemix%3Apublic%3Acloud-object-storage%3Aglobal%3Aa%2Fc736323a3ed14c28b672eeaf5f7c6702%3Abe9bc27c-1d67-444c-839b-c3948...

IBM Cloud

Search resources and products...

Storage / Cloud Object Storage-fy /

cloud-object-storage-fy-cos-standard-aei

Transfers Details Actions...

Objects Configuration Permissions

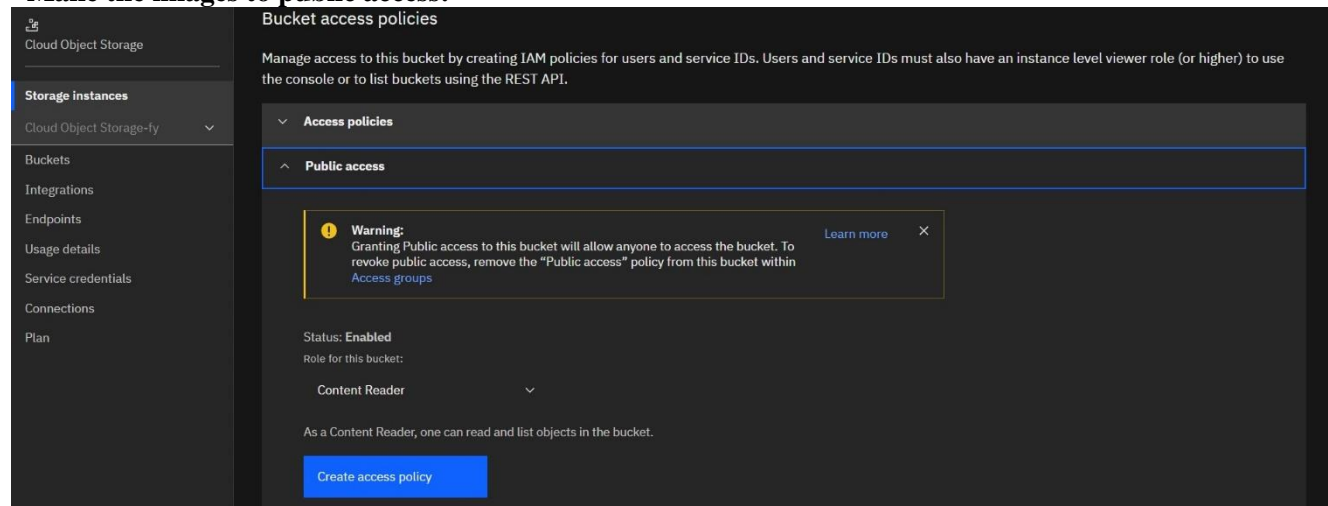
If you're seeing more usage than expected, versions count towards your usage or you may have incomplete uploads [Learn more](#)

Prefix filter

Object name	Archived ⓘ	Size	Last modified
<input type="checkbox"/> im_.png		398.5 KB	2022-11-01 11:28 AM
<input type="checkbox"/> im_.peg		7.1 KB	2022-11-01 11:28 AM
<input type="checkbox"/> im_.png		113.7 KB	2022-11-01 11:28 AM
<input type="checkbox"/> im_.png		482.7 KB	2022-11-01 11:28 AM
<input type="checkbox"/> im_.jpg		72.1 KB	2022-11-01 11:28 AM

Upload

Make the images to public access:



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Bucket access policies

Manage access to this bucket by creating IAM policies for users and service IDs. Users and service IDs must also have an instance level viewer role (or higher) to use the console or to list buckets using the REST API.

Access policies

Public access

Warning: Granting Public access to this bucket will allow anyone to access the bucket. To revoke public access, remove the "Public access" policy from this bucket within [Access groups](#) [Learn more](#) X

Status: Enabled

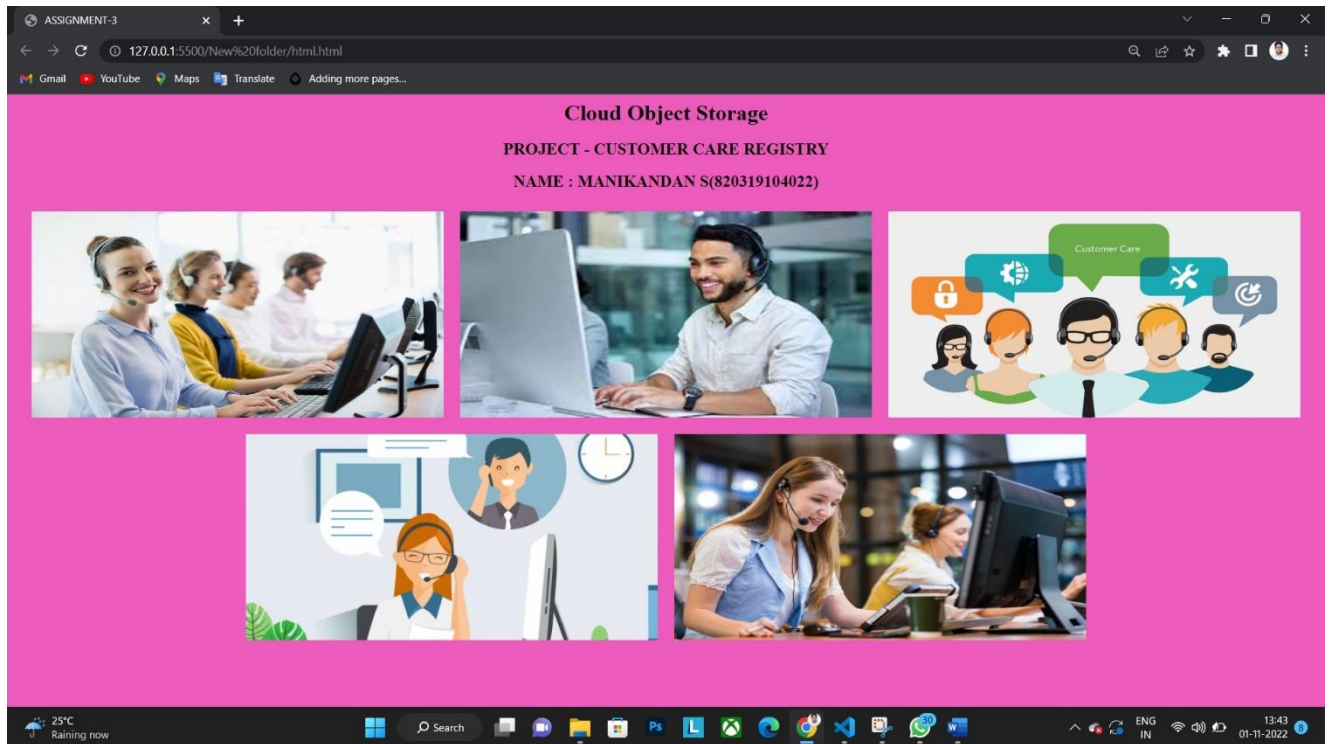
Role for this bucket:

Content Reader

As a Content Reader, one can read and list objects in the bucket.

Create access policy

Displaying the images :

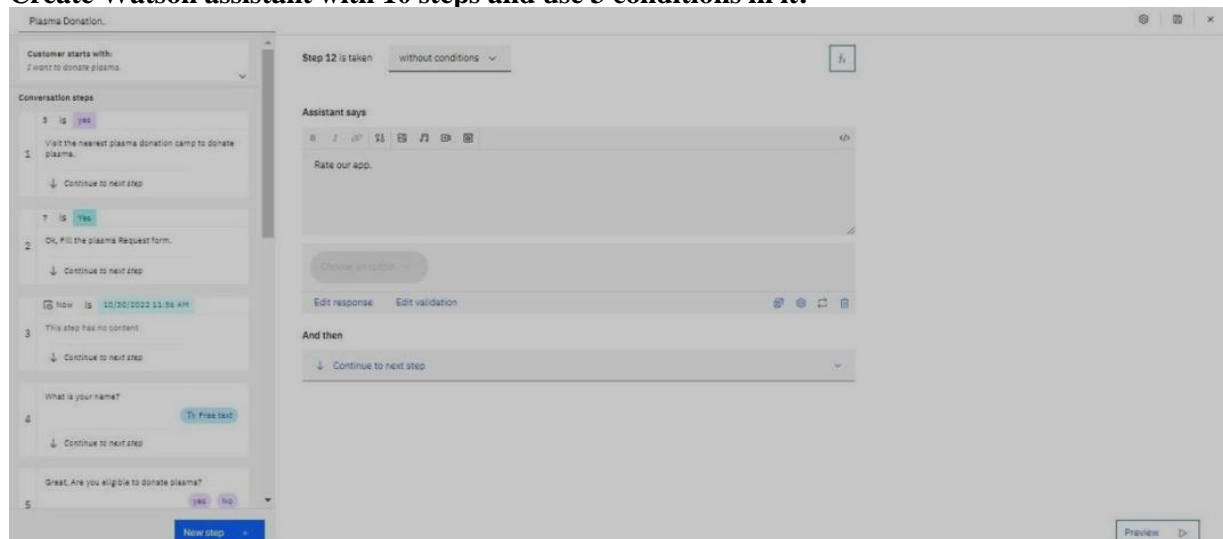


Create a Chatbot :

CHATBOT URL :

<https://webchat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fjp-tok.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-a2fdcbb1-58c6-4489-b4d4-887a720832b9%3A%3A44d4c438-f787-435f-b6f2-93eb44c47c3c&integrationID=af5af469-1895-4a61-a099-bfb5bf2b94a3®ion=jp-tok&serviceInstanceID=a2fdcbb1-58c6-4489-b4d4-887a720832b9>

Create Watson assistant with 10 steps and use 3 conditions in it:



Load that Chatbot script in HTML page.

Cloud Object Storage
PROJECT - CUSTOMER CARE REGISTRY
NAME : MANIKANDAN S(820319104022)

The collage features several images: a group of customer service representatives in a call center, a male representative smiling at a computer, a female representative working at a desk, and a stylized illustration of a customer service agent. On the right side, there is a screenshot of a 'Watson Assistant' chat interface. The chat history shows a user asking 'why cant i reach my delivery Executive?', followed by the assistant asking 'How can I help you?'. The user then provides feedback: 'On the Scale out of 1 to 10,How was ur experience' and 'Were you served promptly?'. The chat interface includes a search bar, a question mark icon, and a 'Built with IBM Watson' footer.