| Team ID | PNT2022TMID27573 |
|---|---|
| Project Name | Personal Assistance for senior citizens who are self reliant |

## CUSTOMER JOURNEY

| MEDICINE REMINDER | ENTICE | | ENTER | | ENGAGE | | EXIT |
|---|---|---|---|---|---|---|---|
| **STEPS** | Their insight into how their emotional makeup influences patient care. | | Searching best Product on Market | | Browsing the Best Product | Suitable for the customer Point of views | At the end the our customer Follow Proper Medication |
| **INTERACTION** | At the hospital | ByCaretakers | A Smart Medicine Box | | Managing Patirnts Prescription | Reminding About the Insulin | Caretaker Free from 24/7 monitoring |
| **GOALS** | Solution For Proper medication Remainder | | It Begins with the self care or patient care to take medicines regularly on time | | They take the medication on time | The caretaker Takes care of Patient | At the End They find Smart Medicine Box |
| **POSITIVE MOMENTS** | Public Suggestions | | User Friendly App Environment | | Proper Notification Via Voice Command | App Notification to CareTaker | It Regularly Reminds the Medication Times |
| **NEGATIVE MOMENTS** | Hard To Find The Best Smart Medicine Box in the Market | | Difficult to operate the Medic app | | The user Should Keep the Product near to them | Always Wifi should be in on condition online | A Smart Medicine b with Complex Architecture Only fo Elderly people's |