## Ideation Phase Define the Problem Statements

| Date         | 19 September 2022   |  |
|--------------|---|--|
| Project Name | Project – PLASMA DONOR APPLICATION                              |  |
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## **PROBLEM STATEMENT**



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| Problem<br>Statement<br>(PS) | I am<br>(Customer)                | I'm trying to                   | But  | Because   | Which makes me feel |
|------------------------------|-----------------------------------|---------------------------------|--|---|---------------------|
| PS-1                         | A patient in need of blood plasma | Contact a donor to help me with | I cannot find one easily as it takes long time and | The donors are usually far away from me and not | Sad and annoyed     |
|                              | piasilia                          | blood plasma                    | hardly possible                                    | ready to help me                                |                     |