

**Project Planning Phase  
Milestone and Activity List**

Date	9.11.2022
Team ID	PNT2022TMID54177
Project Name	Customer Care Registry

TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Literature survey on the selected project & gathering information by referring the, technical papers, research publications etc.	5.11.2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user Pains & Gains, Prepare list of problem statements	6.11.2022
Ideation	List the by organizing the brainstorming session and prioritize the top 3 ideas based on the feasibility & importance.	5.11.2022
Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc.	7.11.2022
Problem Solution Fit	Prepare problem - solution fit document.	7.11.2022
Solution Architecture	Prepare solution architecture document.	5.11.2022

<b>Customer Journey</b>	Prepare the customer journey maps to understand the user interactions & experiences with the application (entry to exit).	8.11.2022
<b>Functional Requirement</b>	Prepare the functional requirement document.	8.11.2022
<b>Data Flow Diagrams</b>	Draw the data flow diagrams and submit for review.	8.11.2022
<b>Technology Architecture</b>	Prepare the technology architecture diagram.	9.11.2022
<b>Prepare Milestone &amp; Activity List</b>	Prepare the milestones & activity list of the project.	9.11.2022
<b>Project Development - Delivery of Sprint-1, 2, 3 &amp; 4</b>	Develop & submit the developed code by testing it.	IN PROGRESS..