

Project Design Phase-I

Solution Architecture

| | |
|---------------|--|
| Date | 26 October 2022 |
| Team ID | PNT2022TMID29862 |
| Project Name | Project – AI BASED DISCOURAGE FOR BANKING INDUSTRY |
| Maximum Marks | 4 Marks |

Solution Architecture:

- The Bot should be able to guide a customer to create a bank account.
- The Bot should be able to answer loan queries.
- The Bot should be able to answer general banking queries.
- The Bot should be able to answer queries regarding net banking.
- Banks will enable much and reliable services which will gain customer loyalty
- Chatbot can easily save time and effort.
- These AI chatbots communicate with humans in a very natural form to resolve their queries and to assist them as required.
- Customers of the bank – Depositors, borrowers, lenders etc.

Example - Solution Architecture Diagram:

