Project Design Phase-I
Solution Architecture

Date	26 October 2022
Team ID	PNT2022TMID29862
Project Name	Project – AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	4 Marks

Solution Architecture:

- The Bot should be able to guide a customer to create a bank account.
- The Bot should be able to answer loan queries.
- The Bot should be able to answer general banking queries.
- The Bot should be able to answer queries regarding net banking.
- Banks will enable much and reliable services which will gain customer loyalty
- Chatbot can easily save time and effort.
- These AI chatbots communicate with humans in a very natural form to resolve their queries and to assist them as required.
- Customers of the bank – Depositors, borrowers, lenders etc**.**

Example - Solution Architecture Diagram: