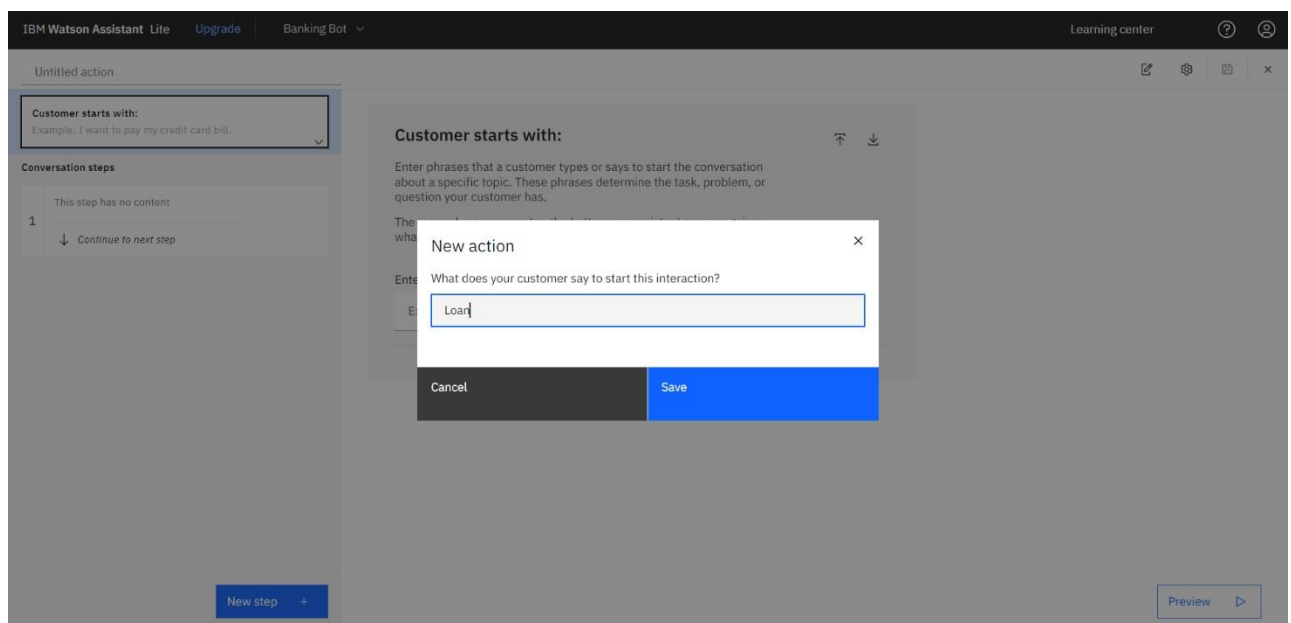


Project Development Phase Delivery of Sprint - 2

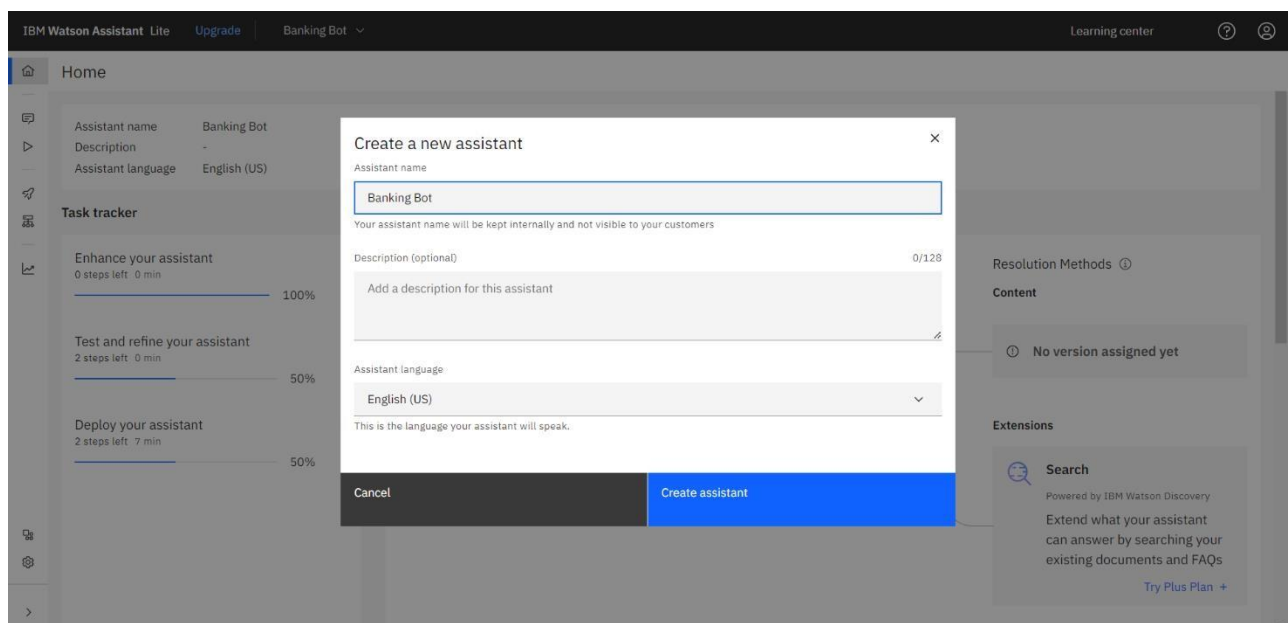
Date	26 October 2022
Team ID	PNT2022TMID29862
Project Name	AI-Based Discourse for Banking Industry

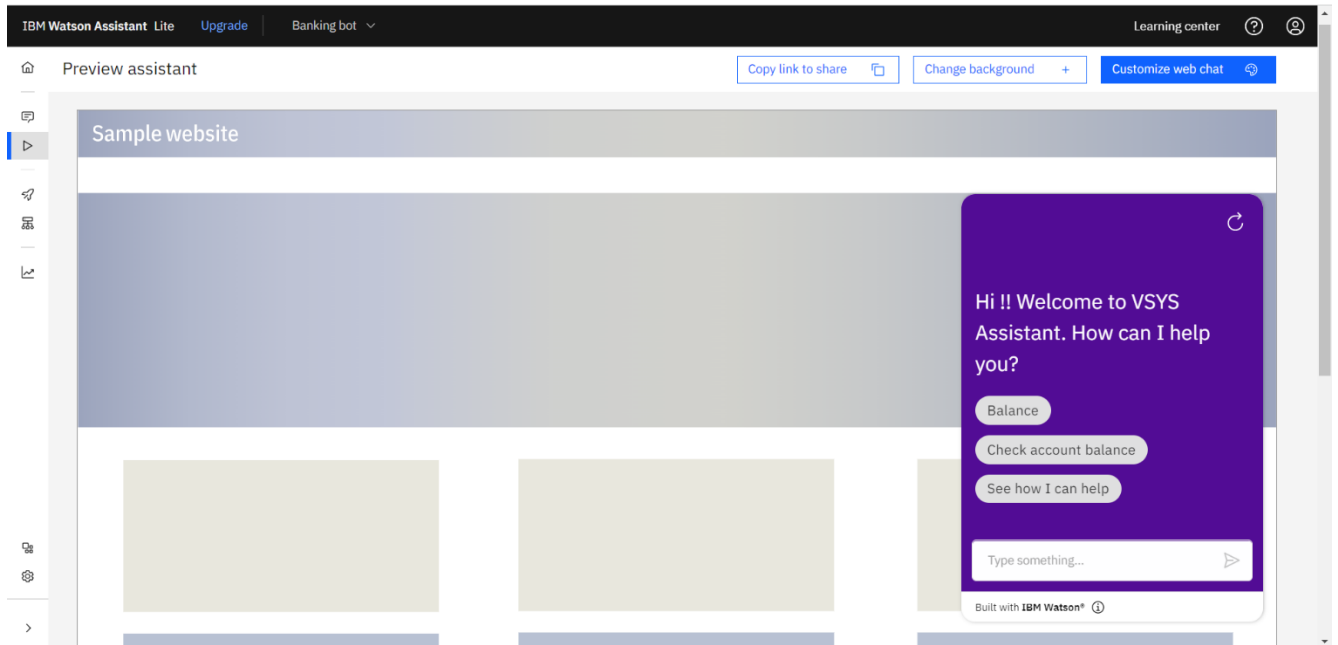
Creating Skills & Assistant For Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrate skills.



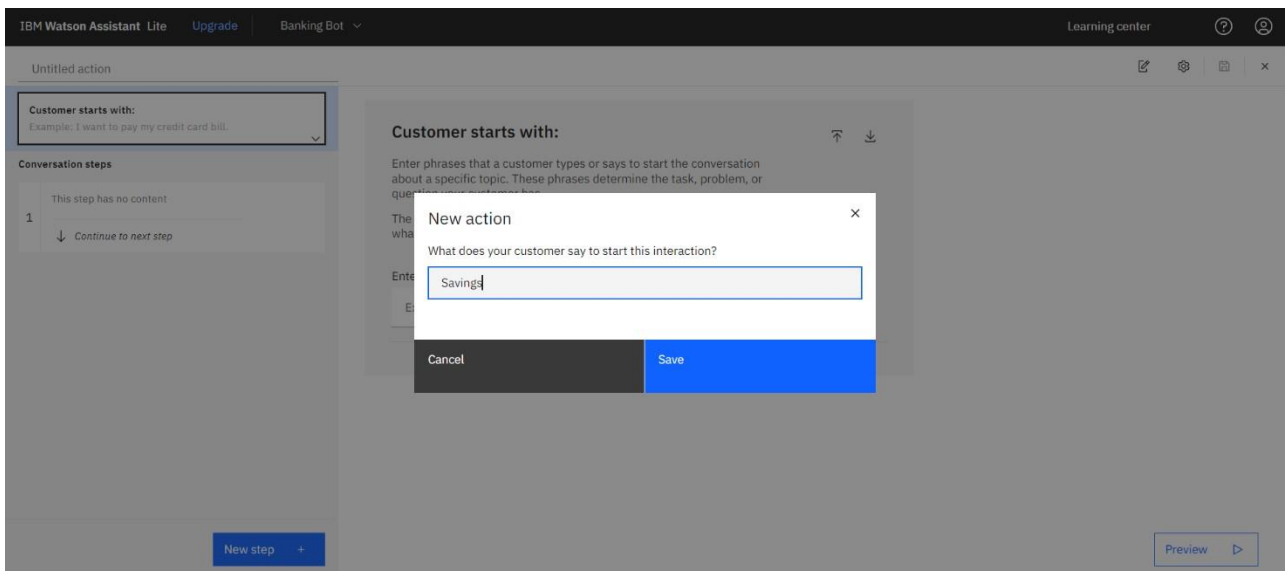
A default template chatbot is created. Need to add actions.





Creating Saving Account Action

Create a saving account in IBM Watson. Create new **Action** Saving.



Add steps in savings action.

The screenshot displays the IBM Watson Assistant interface for configuring a 'Savings' action. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'Banking Bot', and a 'Learning center' link. The main workspace is divided into two panels. The left panel, titled 'Savings', shows a 'Customer starts with:' dropdown set to 'Savings' and a 'Conversation steps' list. The steps include: 1. 'Which type of savings account do you want to create?' with options 'Zero balance...', 'Kids savings ...', and '+ 1'. 2. '1 is Regular savings account' followed by a prompt 'Great! Please take the following documents and head towards the nearest branch. 1. Aadhar Card ...' and a 'Go to action: End' button. 3. '1 is Kids savings account' followed by a prompt 'Awesome! Please take the following documents and head towards the nearest branch. 1. Aadhar Card ...' and a 'Go to action: End' button. 4. '1 is Zero balance savings account'. A 'New step +' button is at the bottom. The right panel, titled 'Customer starts with:', provides instructions on entering phrases to start the conversation and a section for 'Enter phrases your customer might use to start this action' with a 'Total: 1' count and a 'Savings' label. A 'Preview' button is located at the bottom right.

Note: No code for this project. So, I attached the screenshot and step to build it.