



DHIRAJLAL GANDHI COLLEGE OF TECHNOLOGY, SALEM
DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING

Academic Year (2022-2023)

UG-Project Approval Form

Date:

Domain Name	ARTIFICIAL INTELLIGENCE
Project Title (Tentative)	AI BASED DISCOURSE FOR BANKING INDUSTRY
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Abstract:-

In this project, we will be building a chatbot using Watson's assistant. The modern era of technology has a tremendous impact on the society. With the creation of the ultimate virtual assistants, chatbots have become a popular entity in the conversational services. Chatbots are not just restricted to help the user and also give business strategy tips and help in other ways. In this paper, we will provide an insight into what a chatbot is and the types of chatbots. We also propose a classification based on the current market trends, ease of usability and requirements and it's used for many banking sectors. AI is increasingly deployed by financial services providers across industries within the financial sector. It has the potential to transform business models and markets for trading, credit and block chain-based finance, reduce friction. The system is designed for banks to use where users can ask any bank related questions like loan, account, policy, etc. The system recognizes the user's query and understands what he wants to convey and simultaneously answers them appropriately. At present, there are chat applications for banks. The questions asked by the users can be in any format. There is no specific format for users to ask questions and provides suitable answers to the user. Bank bot solves the issues a user has and clarifies it with its knowledge.

KEYWORD: Chatbot, Artificial Intelligence, Banking Industry

Signatures	Project Guide		
	Project Coordinator	Approved	Not Approved
	HOD		