

Project Development Phase Delivery of Sprint - 1

Date	26 October 2022
Team ID	PNT2022TMID29862
Project Name	AI-Based Discourse for Banking Industry

Create IBM Service

In this activity, you will be creating the Necessary IBM service. The following are the service that you have to create.

□ Watson Assistant

The screenshot displays the IBM Watson Assistant console for a 'Banking Bot'. The top navigation bar includes 'IBM Watson Assistant', 'Lite', 'Upgrade', 'Banking Bot', and 'Learning center'. The main content area is divided into several sections:

- Assistant details:** Assistant name 'Banking Bot', Description '-', Assistant language 'English (US)'.
- Task tracker:** A list of tasks with progress bars:
 - Enhance your assistant: 1 step left, 3 min, 83% complete.
 - Test and refine your assistant: 2 steps left, 0 min, 50% complete.
 - Deploy your assistant: 2 steps left, 7 min, 50% complete.
- Live assistant status:** A central area showing 'Channels' (Web chat) and 'Resolution Methods' (No version assigned yet).
- Extensions:** A section for 'Search' powered by IBM Watson Discovery, with a 'Try Plus Plan' link.

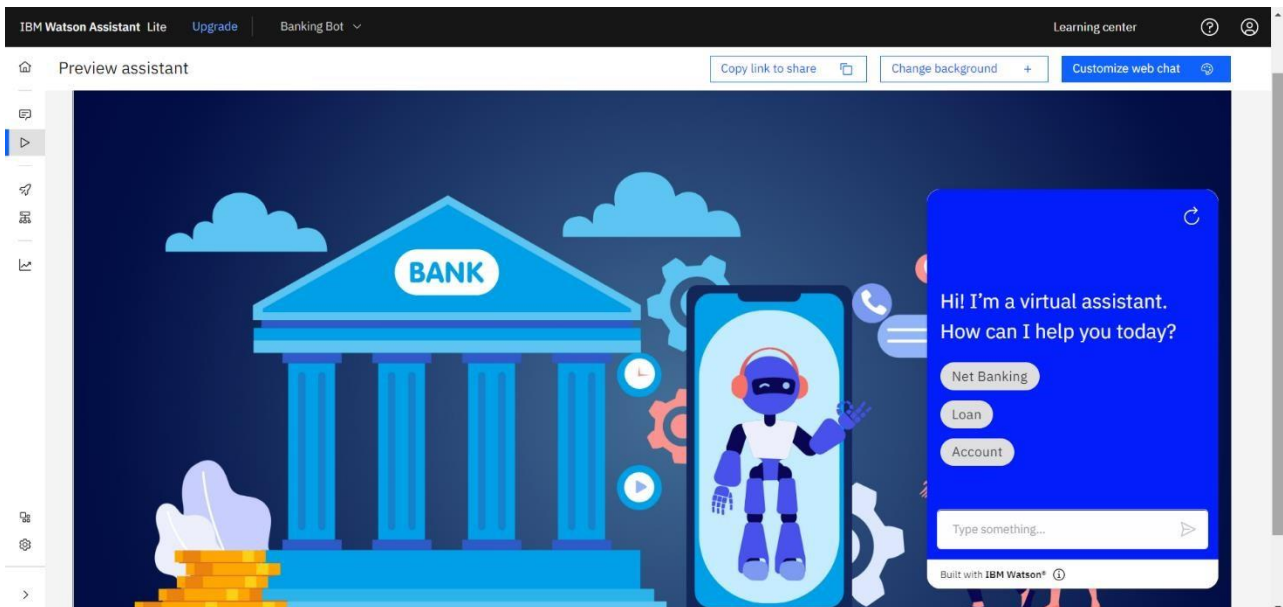
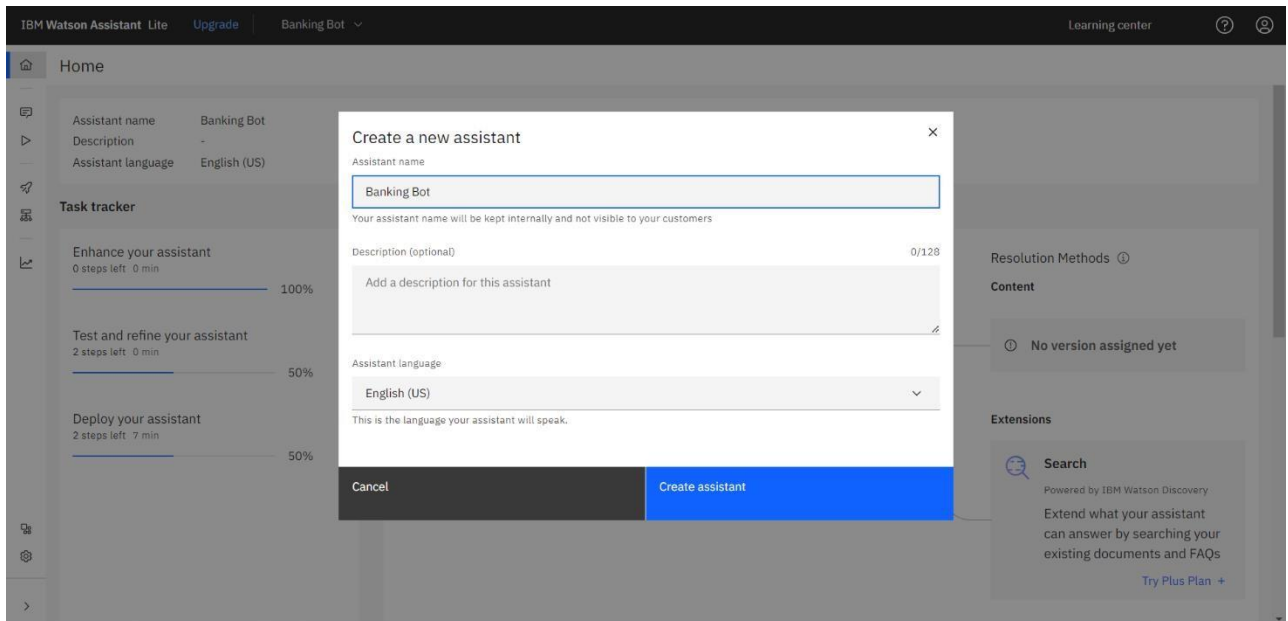
Creating Skills & Assistant For Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrate skills.

The screenshot shows the IBM Watson Assistant console with a 'New action' dialog box open. The dialog box has a title bar 'New action' and a close button 'X'. The main text inside the dialog box asks 'What does your customer say to start this interaction?'. Below this text is a text input field containing the word 'Loan'. At the bottom of the dialog box are two buttons: 'Cancel' and 'Save'.

In the background, the console interface is visible, showing the 'Untitled action' section with a 'Customer starts with' field and a 'Conversation steps' list. The 'Conversation steps' list has one step with the text 'Continue to next step'.

A default template chatbot is created. Need to add actions.



Note: No code for this project. So, I attached the screenshot and step to build it.