



PNT2022TMID10109

Creating a user journey is a quick way to help you and your team gain a deeper understanding of who you're designing for, aka the stakeholder in your project. The information you add here should be representative of the observations and research you've done about your users. [🔗](#)

<div><div>1</div><div>Phases</div></div> <div>High-level steps your user needs to accomplish from start to finish</div>	<div>User Login to the Website</div>	<div>Upload the ECG images from the Local directory of files</div>	<div>Classification and Prediction of Arrhythmia and output Verification</div>	<div>Further activities done by the user(exit and extend activities)</div>
<div><div>2</div><div>Steps</div></div> <div>Detailed actions your user has to perform</div>	<div>Enters the URL</div> <div>Web page is displayed</div> <div>Goes to the website</div> <div>Login page details filled</div> <div>Login using user credentials</div> <div>User successfully logged in</div>	<div>Home page display</div> <div>Select the file</div> <div>Feed the Input ECG images</div> <div>Select the image</div> <div>Find directory of file</div> <div>Upload the image</div>	<div>Upload the image and verify the same</div> <div>Exact the image</div> <div>Predicts the model</div> <div>Prediction starts</div> <div>Analyse the ECG images</div> <div>Output shown</div>	<div>Exit the webpage</div> <div>Consulting a specialist and further activities</div> <div>User identify his/her problem</div> <div>Web surfing</div> <div>Finds a solutin</div> <div>Solves his/her problem</div>
<div><div>3</div><div>Feelings</div></div> <div>What your user might be thinking and feeling at the moment</div> <div><div>👍</div><div>👎</div></div>	<div>Whether the URL is correct</div> <div>Page is not loading</div> <div>Page is loaded correctly</div> <div>Heavy traffic</div> <div>Successfully logged in</div> <div>Login credentials are incorrect/ wrong</div>	<div>Images loaded correctly</div> <div>Unable to upload</div> <div>Upload successfully</div> <div>Wrong ECG image uploaded</div> <div>Less traffic</div> <div>Heavy traffic in the website</div>	<div>Prediction is accurate</div> <div>Wrong Prediction</div> <div>Output are shown</div> <div>Model is Inefficient</div> <div>Accurate classification</div> <div>Output is not shown</div>	<div>Healthy and not affected</div> <div>Affected by Arrhythmia</div> <div>Leads happy life</div> <div>stressed and over thinking</div> <div>Happy and enjoying</div> <div>Unhappy</div>
<div><div>4</div><div>Pain points</div></div> <div>Problems your user runs into</div>	<div>Unable to login</div> <div>Website not found</div> <div>Slow network</div>	<div>Unable to upload</div> <div>Specific image format is allowed</div> <div>Unable to access the site</div>	<div>Slow prediction</div> <div>Inaccurate result</div> <div>Inaccurate classification</div>	<div>Need to consult a doctor</div> <div>High Cost spending</div> <div>Not possible for economically weaker section</div>
<div><div>5</div><div>Opportunities</div></div> <div>Potential improvements or enhancements to the experience</div>	<div>Correct searching in website</div> <div>Using correct login credentials</div> <div>Adapt a better network provider</div>	<div>Exact directory selection</div> <div>Clear ECG image</div> <div>ECG image in correct and expected format</div>	<div>Usage of highly efficient model</div> <div>Accutare output must be expected</div> <div>Model training with sufficient datasets</div>	<div>If affected can cure</div> <div>Prediction helps in proper treatement</div> <div>If not affected a peaceful mind and heart</div>