CUSTOMER JOURNEY

phases	Phase 1 Motivation	Phase 2 Ideas	Phase 3 Features	Phase 4 Futurescope	Phase 5 Conclusion
Activities performed	To design an reminder app for seniors who are self reliant	IBM watson IOT platform, web UI, Cloudant DB and efficient algorithms are used for precise timing	Node Red service, TTS service & software IDLE are used	The device will notify the user at correct intervals along with the medicine name via voice commands	Makes the work of care takers easier and maintains good health
Emotions	Unworried	Care takers are content to use the app for the elderly	Reminds at precise intervals	Mentions the dates of expiry of the medicines	Maintains health & stress free
Overall Experiences	Efficacious	Efficacious	Efficacious	Efficacious	Efficacious
Customer Expectations	Simple & user friendly	By the application of cloudant DB, care takers can monitor the of the elderly	It keeps track of the dosage and regular reports provided by the physicians	Voice commands makes easier usage for elders	The care givers can be stress free and the Elderly will have a better health condition