## Ideation Phase Define the Problem Statements

Date	03 November 2022
Team ID	PNT2022TMID12172
Project Name	Project – PERSONAL ASSISTANCE FOR SENIORS WHO ARE SELF-RELIANT
Maximum Marks	2 Marks

## **Customer Problem Statement:**

Some people find it difficult to learn new apps in this ever-expanding digital environment, and people nowadays tend to forget things more easily, such as taking their prescriptions. People need a way to remember to take their prescriptions without having to learn how to use sophisticated programs.





Problem	I am	I'm trying to	But	Because	Which makes me
Statement	(Customer				feel
(PS)	)				
PS-1	Kathir suffering from diabetes	Remind me to take pills	Forgetting to take medicine	Busy with family works and forgetting to take pill	Anxious about health
PS-2		Remind me to take ramipril.	Forgetting to take medicine in time	Busy with work in company	Worried about health recovery