1. CUSTOMER SEGMENT(S) Who is your customer? i.e. working parents of 0-5 y.o. kids

CS

J&P

6. CUSTOMER CONSTRAINTS

CC

RC

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the

or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital

Explore AS, differentiate

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

separates the components the industry works the fire extinguisher

9. PROBLEM ROOT CAUSE

What is the real reason that this problem exists? What is the back story behind the need to do

i.e. customers have to do it because of the change in regulations.

the industry using the more than elctronice components using

7. BEHAVIOUR

BE

AS

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

> the electronice component combustiable fire extinguisher uding the co2

3. TRIGGERS

the electrice component shortcircuit

10. YOUR SOLUTION

the flammable fire extinguisher using the two component co2&water

fire alarm and the flammable fire extinguisher co2@water

4. EMOTIONS: BEFORE / AFTER

the emotion for before lot of water

the emotion for after seprate the component safe the fire extinguisher

8. CHANNELS of BEHAVIOUR