## Project Design Phase-II Customer /User journey Map

Date	13 October 2022
Team ID	PNT2022TMID34706
Project Name	Car resale value prediction

SCENARIO  BROWSHIG, GRTTNG TO SHOW ABOUT THE RESALE VALUE OF THE CAR	Entice How does someone issitally become wave of this process?	Enter What do people warener or at they begin the process?	Engage In the core moments In the core moments In the property of the property	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) hypically experience?	VALUE THAN MEMBERS.  WHEN IN A SECOND STATE OF THE SECOND STATE OF	Theorems will make the make th	MATERIA THE PRODUCTION PRODUCTION OF THE PRODUCTION OF T	COUTHAT MESSAL SITEMACE  THE COURSE CO	COMMITTEE CONTROL STATE OF THE
Interactions What interactions do they have at each step along the way?  Papels Who do they kee or talk to?  Places: Where see they?  Things: What digits touchpoints or physical dojects would they use?	THE USER WILL PRO THE USER WILL PRO THE WESTER WORKER ANY MOREOUT MAY MOREOUT MOBILE.	The OSE WALFRO THE CONTROL OF WALF OF	THE CORP VALUE OF THE CORP VAL	THE LIGHT WILL BE THE LIGHT WILL BE ARE TO HE THE MINE THE BEAUTH OF THE MINE THE MI	DEFUSION ALL AS AND THE CONTRACT AS AND THE CO
Goals & motivations As each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	HEART SCHOOL THE ANNI WAS CONTINUED TO STREET SHOULD SEE STREET ST	HEATS GOING THE SECURITY GOING THE SECURITY HEATS TO TAKE THE MARKET HEATS TO TAKE THE MARKET THE M	IGUS TO THO THE MAKING TO MICH MICH MICH MICH MICH MICH MICH MICH	ACOVERS OF SET	The cont WILE STATE OF THE COLD STATE COLD S
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivatine, delinitful, or exciting?	WHITE LOSS ATTRICTES AND ATTRICTES AND VARY RECHARATIVE THE VERSITE THE VERSITE	The Uses Will, so  We are received to  We are received to  TRANSCE TO BOOK THE TRANSCE  THE WISSELT  WASHINGTON  WASHIN  WASHINGTON  WASHIN  WASHIN  WASHIN  WASHIN  WASHIN  WASHIN  WASHIN  WASHIN  WASHIN  WASHI	THE LOSS FINDS THE RESOURCE THE RESOURCE THE SEASO FINDS THE SEASO FINDS THE SEASO FINDS TO SE RESOLED THE SEASO FINDS TO SE RESOLED	THE UNEX COULD THE UNEXPHIEST OF SERVICE TO THE UNEXPHIEST OF SERVICE TO THE UNEXPHIEST OF SERVICE THOSE TO SERVE USERVED.	THE HAVERTS FROM THE SEED INCLUDE: THE SEED INCL