

Project Development Phase

Delivery of Sprint - 3

Date	01 November 2022
Team ID	PNT2022TMID00318
Project Name	AI based discourse for Banking Industry

ASSISTANT NAME:

Assistant settings

Home

Chat

Play

Microphone

Settings

Analytics

Details

Assistant ID

3d691366-2744-4c1d-ba94-6b5099648c57

Assistant name

AI based discourse for Banking Industry

Your assistant name will be kept internally and not visible to your customers

Description (optional) 98/128

This is an intelligent AI based machine Which responds all your queries related to Banking sector.

List of Actions:

IBM Watson Assistant Lite Upgrade AI based discou...

Home

Actions

Settings

Actions

Created by you

Set by assistant

Variables

Created by you

Set by assistant

Set by integration

Saved responses

Search

Filter

New action +

Name	Last edited	Examples Count	Status	
Greeting	3 hours ago	5	✓	⋮
Current	3 hours ago	2	✓	⋮
Net Banking	2 hours ago	1	✓	⋮
End	3 hours ago	1	✓	⋮
Index	2 hours ago	1	✓	⋮
Enquiry	3 hours ago	1	✓	⋮
Savings	2 hours ago	1	✓	⋮
End Greeting	3 hours ago	7	✓	⋮

Items per page: 50 Showing 1–10 of 10 actions

1 1 of 1 pages < >

Actions for End:

IBM Watson Assistant Lite Upgrade AI based discou... ▾

End

Customer starts with:
End

Conversation steps

1

Do you want to know about other services?

Yes No

Continue to next step

2

1 is No

Thank You!

Continue to next step

3

1 is Yes

Hold on for a second!

Go to action: Index

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

End

Actions for Index:

Index

Customer starts with:
Index

Conversation steps

1

How can I help you?

Loan Enquiry Current Acco... + 3

Continue to next step

2

1 is Current Account

This step has no content

Go to action: Current

3

1 is Net Banking

This step has no content

Go to action: Net Banking

4

1 is Loan Enquiry

This step has no content

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Index

Actions for end greeting:

End Greeting

Customer starts with:
Mercy

Conversation steps

1

This step has no content

✓

Action complete

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action

Total: 7

Enter a phrase

End Greeting

Thanks

Thank you

Magizhchi

Nandrii

