

TEAM ID	PNT2022TMID11405
PROJECT NAME	CUSTOMER CARE REGISTRY

PROJECT PLANNING PHASE

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

SPRINT	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	User Panel Login	USN-1	The user will login into the website and go through the services available on the web page	20	High	Krithika
Sprint-2	Login page, Sign Up page, Dashboard page, Add tickets page, Sendgrid integration	USN-2	The role of the admin is to check out the database about tthe availability and have a track of all the things that the users are going to service	20	High	Krithika
Sprint-3	Admin Dashboard, Agent Dashboard, User Dashboard	USN-3	The user can directly talk to Chat bot regarding the services. Get the recommendations based on information provided by the user.	20	High	Latha Priya
Sprint-4	Containerize the flask app, Upload in docker hub Building Image Pushingdocer image, Running on Dockerplay-ground, Setting up container registry, Uploading image in container registry, Deploy in Docker	USN-4	Container of applications using docker kubernetes anddeployment the application.Create the documentation and final submit the application	20	High	Manisha

CCR SPRINT BURNDOWN CHART REPORT

