## **PROJECT DESIGN PHASE – II**

## **Customer / User journey Map**

Date	14 October 2022	
Team ID	PNT2022TMID27565	
Project Name	Car Resale Value Prediction	

SCENARIO BROWSING, GETTING TO KNOW ABOUT THE RESALE VALUE OF THE CAR	Entice How does someone initially become aware of this process?	Enter What do people experience as they begin the process?	Engage In the core moments in the process, what happens?	Exit What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) typically experience?	VISIT THE WEISTE PROVIDE THE WEISTE WEISTE LOCAL TO LOCAL	TRAVERSE HOME PAGE PAGE THE PROFITOR THE PREDICTION PAGE THE PROFITOR THE THE PROFITOR THE THE PROFITOR THE THE PROFITOR THE THE COMMON THE THE PAGE TO THE TH	ENTER THE PREDICTION PREDICTION MADE  IN SET TO CASE AND A	OUTPUT  RESULT INTERFACE  OUR TO FIGURE SAME  THE SERVICE SAME  TH	CONTACT PAGE  CUSTOMES  FEVIEW  TO LIST CALL TO THE  TO LIST CALL TO THE
Interactions  What interactions do they have at each step along the way?  People: Who do they see or talk to?  Places: Where are they?  Things: What digital touchpoints or physical objects would they use?	THE USER WILL FIND THE WESTER THE WESTER WORKING AT JOS. BROWER.  THE USER WILL FIND THE WESTER WORKING AT JOS. ANDROID MOSILE	THE USER WILL FIND THE HOME PAGE OF ABLE TO NAVIGATE THE SITE AT ANY REMONSTER IN THE WIEDDITE.  ANY BROWNERS  ANY BROWNERS  THE USER WILL FIND THE USER WHILL FIND THE USER WILL FIND T	THE USER WILL BE ASIL TO FIND THE PREDICTION PAGE RESULT PAGE	THE USES WILL BE ARE TO THE THE USER WILL BE ARE TO THE THE CUSTOMER SUPPORT ADULE THE DOD FOR THE BOD OF THE WEBSITE	THE USER WILL BE ARE TO FIND THE COMMAND THE COMMAND THE SEND OF THE SEND OF THE WELDSTE
Goals & motivations  At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	HEUPS TO FNO THE NOTWOOD OF THE NATIONAL OF THIS OWN OF THE COME.  WEBSTE TO AND THE COME.  WEBSTE TO AND THE COME.	-ELIFS TO HIGH THE HELIFS TO FAIGHT HE STITUS OF THE WHISH'S HOME MIGH	HELPS TO TIND THE HELPS TO INDIX PROCEDURE WAS ABOUT THE PRICE OF THE CAR WILLS OF THE CAR	HCLPS TO CCT  MCMC 19-101.5  MCMC 19	THE INSERT WILL RE SOURCE OF THE LIGHT AND TO SOURCE OF THE LIGHT AND TO SOURCE OF THE WILDING OF T
Positive moments What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	WERSTELOOKS THE USER FIND ATTRACTIVE AND VIEW AND MARTINE DEPILE AROUNT THE MEDIET.	THE USBN PALL SIS  EXCEPTION OF EXCEPTION OF THE WIREST SHOULD INVESTIGATE OF THE STREET	THE LIBER PARTS THE CERTAINNESS THE PRODUCTION THE DECEMP PARCE VALUE OF THE CARE WHICH CHROKE THE TO BE RESILLED PREDICTED VALUE.	THE USER COULD  OCT SUPPORT  FROM THE  FROM THE  CONTACT PRICE  TO BE RESILED	THE DESCRIPTION THE LESS VALUED THE LESS VALUED LISTER ASSERTS IN FROM THE IMPROVING THE STIT  CICKIACT PROF
	[Description of a negative monerer]				
	[Idea]				