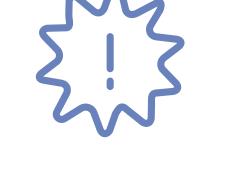
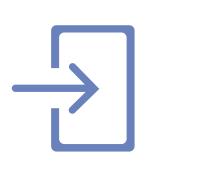
Smart Farming - IoT Enabled Smart Farming Application



attending, and rating a local city tour



How does someone initially become aware of this process?



What do people experience as they begin the process?



In the core moments in the process, what

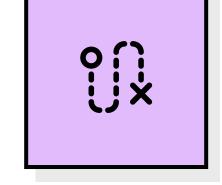


What do people typically experience as the process finishes?

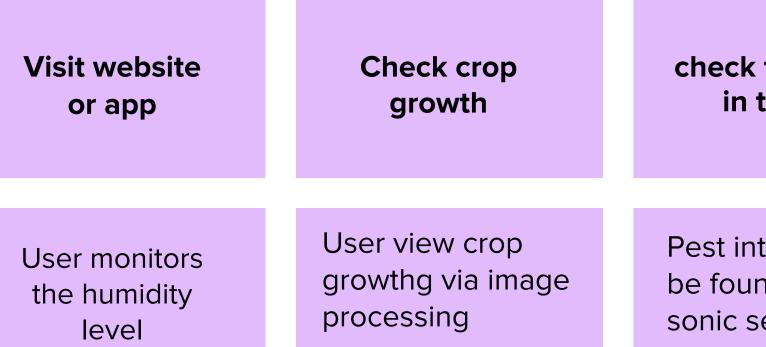


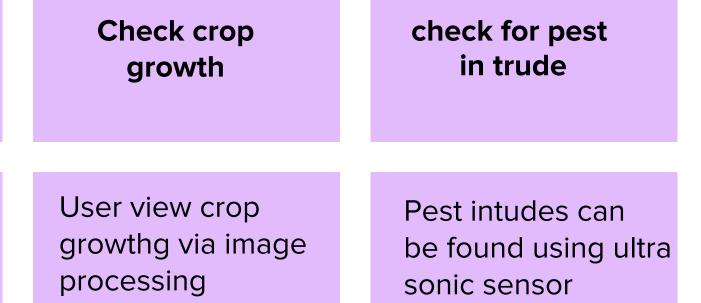
Extend

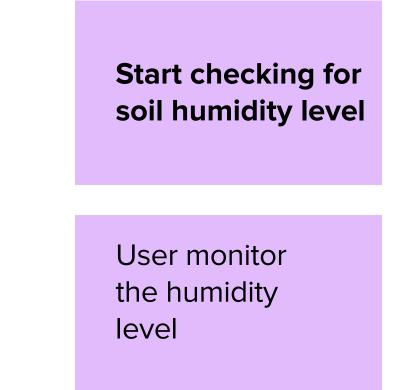
What happens after the experience is over?

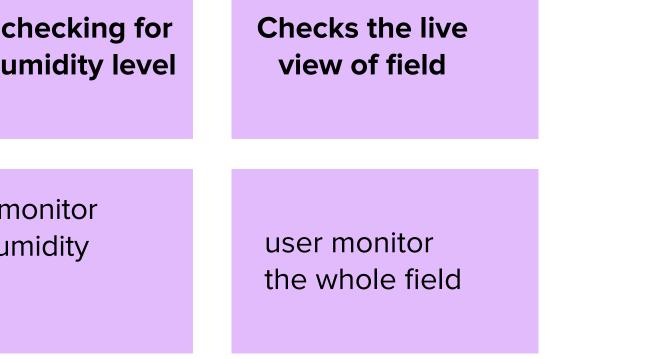


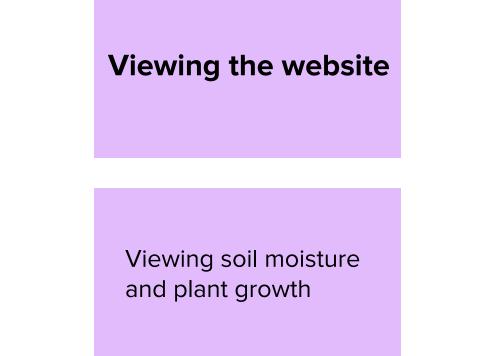
What does the person (or group)

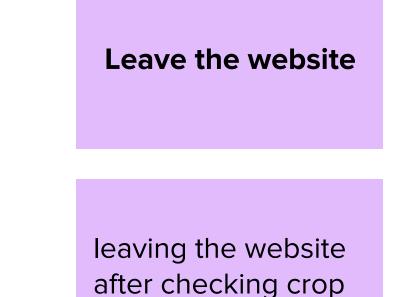
















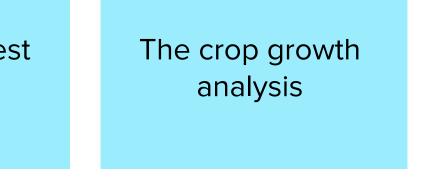




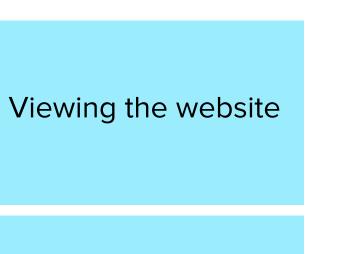
What interactions do they have at each step along the way?

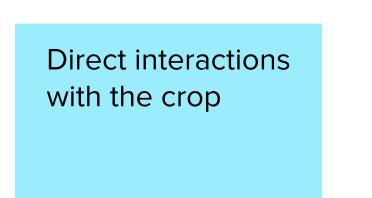
- People: Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or physical objects would they use?

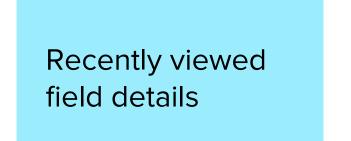








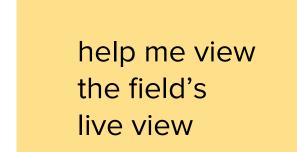


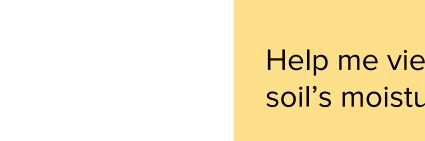


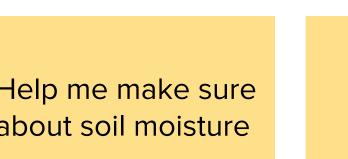


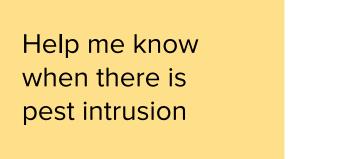
Goals & motivations

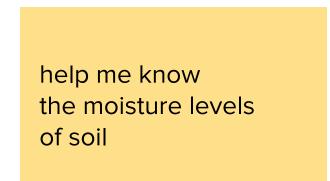
At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")

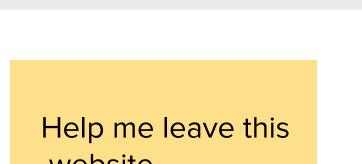


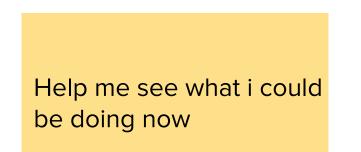


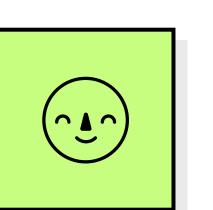






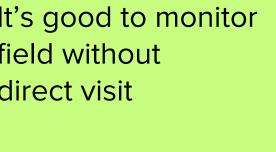


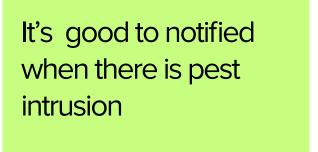


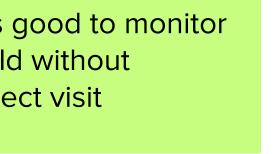


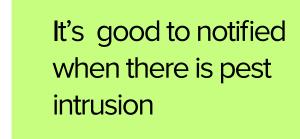
Positive moments

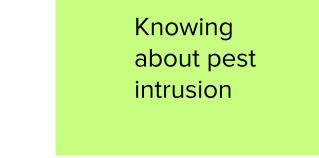
What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?

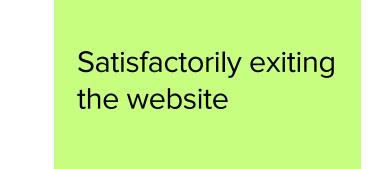




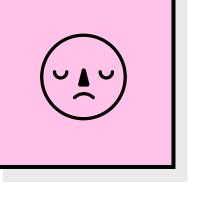




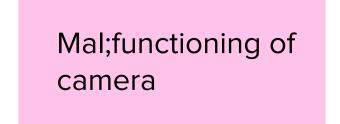


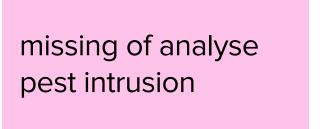


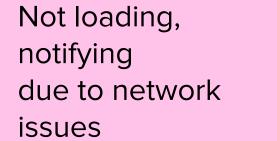


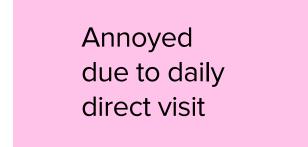


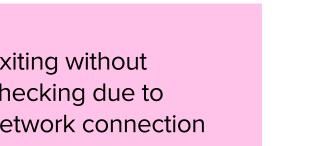
What steps does a typical person find frustrating, confusing, angering, costly, or time-consuming?













Areas of opportunity

How might we make each step better? What ideas do we have? What have others suggested?

