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Team ID	PNT2022TMID43126
Project Name	Developing a flight delay prediction model using machine learning

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Ideation phase - Empathy map



Pains

- Users might not reach their destined places on time after flight delay.
- The family/friends waiting to pick up the passenger ought to wait long.
- The successive flights may also get delayed in arrival airport.
- The flights takeoff and takeon time gets affected.
- The airport get crowded.

Gains

- Flight delay can be updated to passengers beforehand.
- Users can plan their schedule.
- Flight delays can be reported to concern airports.
- Flight delay updation on website.
- Increase passengers convenience.