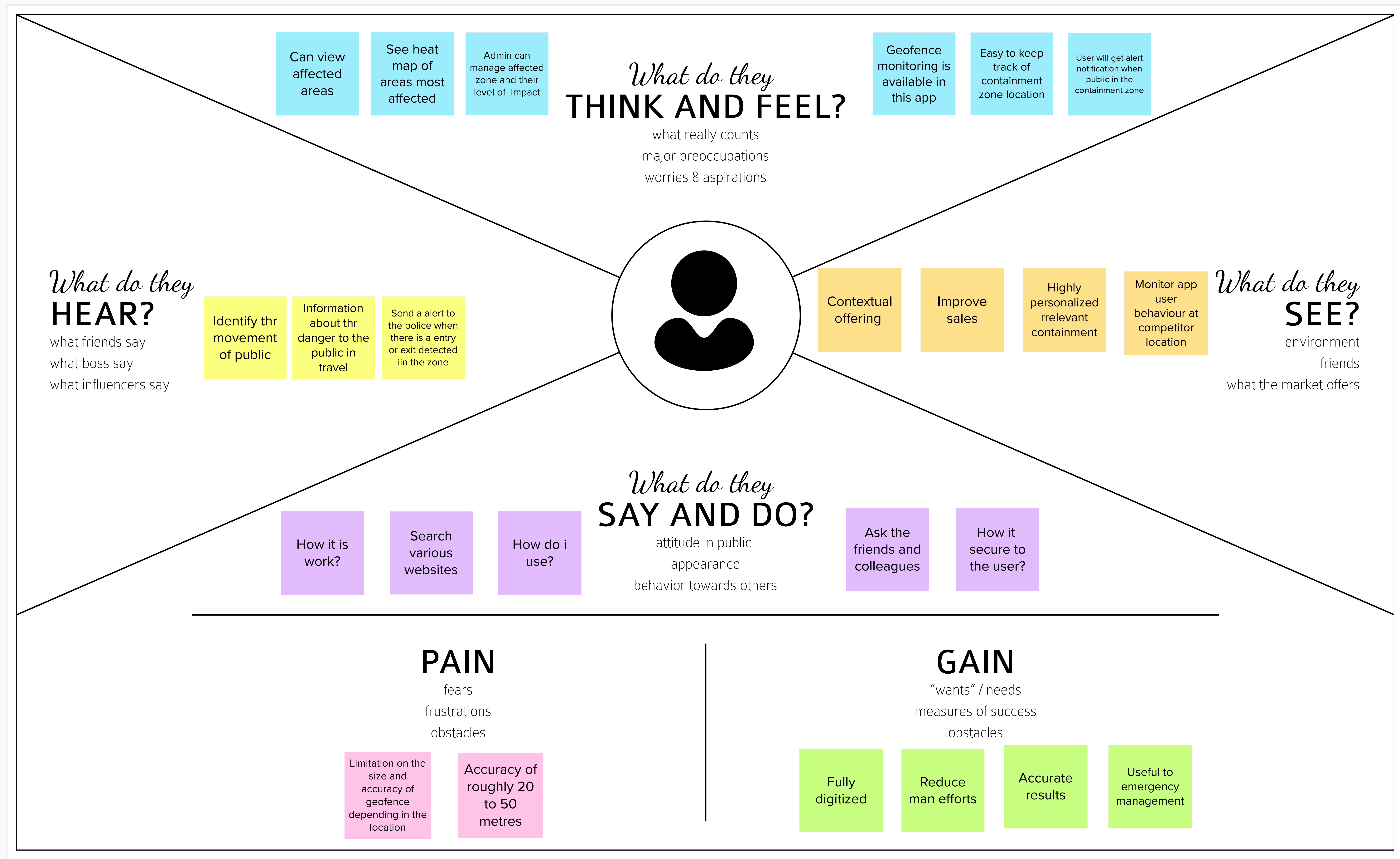


# Containment Zone Alerting Application

Gain insight and understanding on solving customer problems.

1

Build empathy and keep your focus on the user by putting yourself in their shoes.



# PROBLEM STATEMENT

\_\_\_\_\_ Kala \_\_\_\_\_ is a/an \_\_\_\_\_ Admin of primary health care center \_\_\_\_\_  
user name user characteristics

who needs \_\_\_\_\_ To collect details of infected people \_\_\_\_\_  
user need

because \_\_\_\_\_ They need to maintain a database \_\_\_\_\_.  
insight

# PROBLEM STATEMENT

\_\_\_\_\_  
Mohan

user name

is a/an

\_\_\_\_\_  
Health inspector

user characteristics

who needs

\_\_\_\_\_  
To get details from the health care department

user need

because

\_\_\_\_\_  
To reduce the count of infected people

insight

# PROBLEM STATEMENT

Mani

user name

is a/an

Common people

user characteristics

who needs

To get a treatment for an infection

user need

because

To know about his health condition

insight

# PROBLEM STATEMENT

Kani

user name

is a/an

Social workers

user characteristics

who needs

To give an awareness about the infection

user need

because

She need to maintain a containment free zone

insight