

# PROBLEM STATEMENTS

|               |   |
|---------------|---|
| Date          | 25 September 2022                                 |
| Team ID       | PNT2022TMID10145                                  |
| Project Name  | Project - AI based discourse for Banking Industry |
| Maximum Marks | 2 Marks   |

| Problem Statement    | Customer            | I'm trying to   | But  | Because                                | Which makes me feel                                       |
|----------------------|---------------------|---|--|--|---|
| Problem Statement -1 | I am Student        | Open new bank account   | Takes longer processing time                 | Distant from home                      | Frustrated  |
| Problem Statement -2 | I am IT Person      | Pay House Loan  | Unable to visit banks physically             | Rules and regulations in working hours | Digitalizing all procedures will be comfortable           |
| Problem Statement -3 | I am Worker         | Send money to Parents   | Any one of UPI id and smartphone is required | Some people can't afford smart phone   | Uncomfortable in sending money                            |
| Problem Statement -4 | I am Old age person | Figure out which bank gives highest rate of interests for their welfare | Reliable banking information is insufficient | They are unable to stay up to date     | Building AI, gives information according to their demands |

## Problem Statement-1



## Problem Statement-2



## Problem Statement-3



## Problem Statement-4

