

Define CS, fit into	<div>1. CUSTOMER SEGMENT(S)<div>CS</div><ul style="list-style-type: none">✓ Working Individuals✓ Students✓ Consumers who need to be mindful of their spending limits</div>	<div>6. CUSTOMER CONSTRAINTS<div>CC</div><ul style="list-style-type: none">✓ Data privacy✓ Maintenance✓ Having low knowledge on calculating the expenses without human errors</div>	<div>5. AVAILABLE SOLUTIONS<div>AS</div><ul style="list-style-type: none">✓ The traditional way of tracking expenses was done using pen and paper method.✓ Sometimes that may lead to many errors.✓ User will be unaware of what they spending and what was the limit.</div>	Explore AS.					
	<div>2. JOBS-TO-BE-DONE / PROBLEMS<div>J&P</div><ul style="list-style-type: none">✓ The users will keep track their expenses.✓ Users can manually add or remove the desired categories.✓ Spending limit need to be set and the expenses also need to be added manually.</div>	<div>9. PROBLEM ROOT CAUSE<div>RC</div><ul style="list-style-type: none">✓ It was difficult to maintain and manage the expenses using traditional way of using pen and paper.✓ There may be a chance of getting more errors in human calculations✓ No alerts if the spending exceeds the limit✓ To track the expenses more consistently</div>	<div>7. BEHAVIOUR<div>BE</div><ul style="list-style-type: none">✓ Will try to make note of the expenses consistently✓ Spends the time in where they exceeds the spending limit✓ Will search for any solutions available online✓ Make use of online tool to track the expenses</div>		Focus on J&P, tap into BE.				
Identify strong TR & EM Focus on J&P, tap into BE.	<div>3. TRIGGERS<div>TR</div><p>Realizing that excessive spending leading to lack of money in case of emergencies.</p></div>	<div>10. YOUR SOLUTION<div>SL</div><ul style="list-style-type: none">✓ To build a flask based web application that keeps tracking the user's expenses✓ Making the web app more efficient by enabling the email based alerts using Sendgrid framework✓ Providing the user the graphical representation of the expenses and making access to the IBM Cloud storage</div>	<div>8. CHANNELS of BEHAVIOUR<div>CH</div><div>8.1.ONLINE</div><p>The users will search for any online tool like websites to track their expenses</p><div>8.2.ONLINE</div><p>The users will maintain a dairy to make note of daily expenses and will try to calculate using the spreadsheets</p></div>	Extract online & offline CH of BE					
	<div>4. EMOTIONS: BEFORE / AFTER<div>EM</div><table><thead><tr><th>BEFORE</th><th>AFTER</th></tr></thead><tbody><tr><td>Extravagant</td><td>Being aware of what they are spending</td></tr><tr><td>Fear of spending</td><td>Convinient</td></tr></tbody></table></div>	BEFORE	AFTER		Extravagant	Being aware of what they are spending	Fear of spending	Convinient	
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