

Project Development Phase

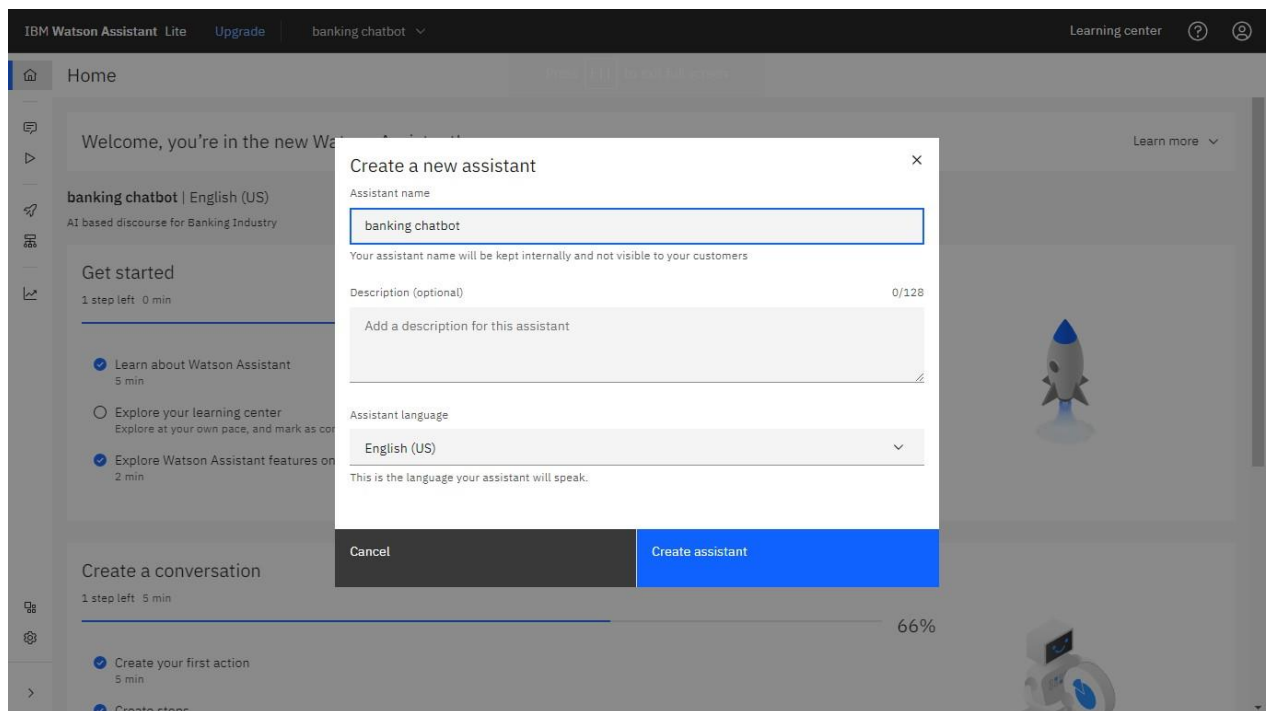
Delivery of Sprint - 1

Date	17-11-2022
Team ID	PNT2022TMTD36855
Project Name	AI-based discourse for Banking Industry

Create IBM Service

In this activity, you will be creating the Necessary IBM service. The following are the service that you have to create.

Watson Assistant



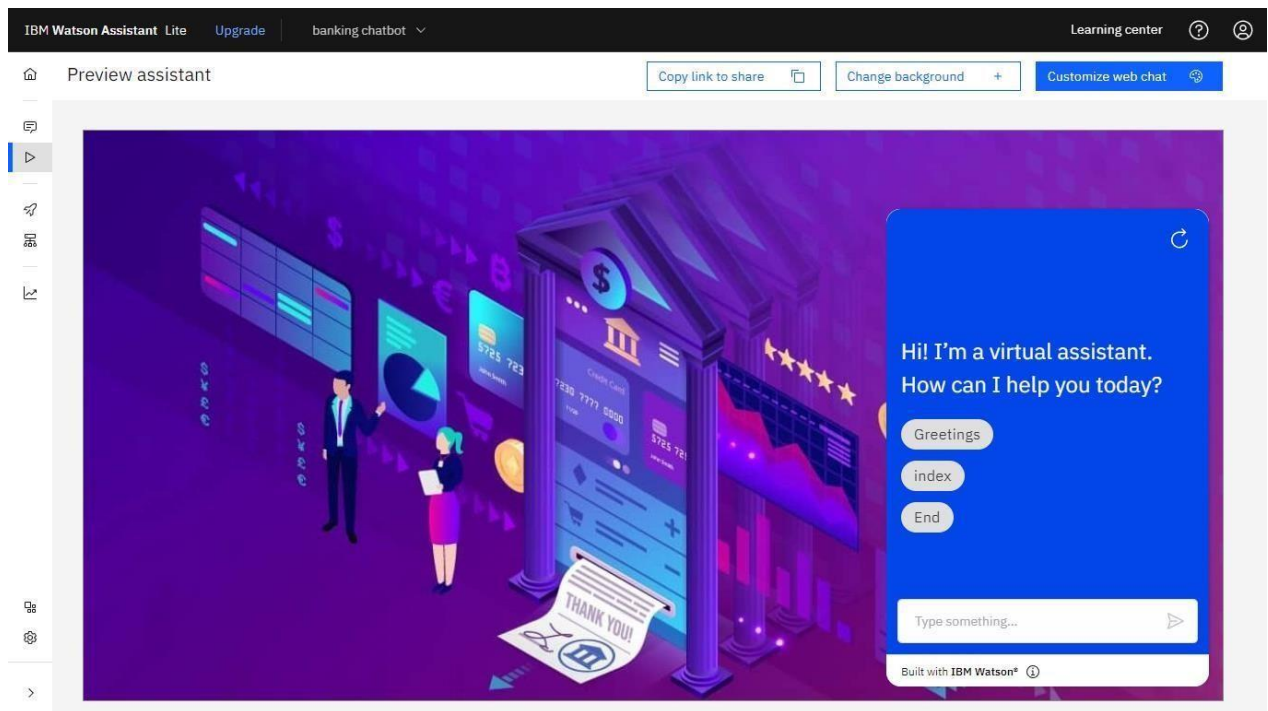
Creating Skills & Assistant For Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrate skills

The screenshot displays the IBM Watson Assistant Lite interface for configuring a skill named 'Savings'. The top navigation bar includes 'IBM Watson Assistant Lite', an 'Upgrade' button, a dropdown menu for 'banking chatbot', and links to 'Learning center', a help icon, and a user profile icon. The main workspace is divided into two panels. The left panel, titled 'Savings', shows the 'Conversation steps' section. It begins with a 'Customer starts with:' field containing 'Savings'. Below this, three steps are listed: Step 1 asks 'which type of saving account do you want create?' with options 'zero savings ...', 'kids saving a...', and '+ 1'; Step 2 shows a user input 'Regular saving account' and a system response 'Great! please take the following documents and head towards the nearest branch.' with a 'Free text' input field; Step 3 shows a user input 'kids saving account' and a system response 'Awesome! Please take the following documents and head towards the nearest branch.' with a 'Free text' input field. A 'New step +' button is at the bottom. The right panel, titled 'Customer starts with:', provides instructions on entering phrases to start the conversation and a text input field labeled 'Enter a phrase'. A 'Preview' button is located at the bottom right of the interface.

A default template chatbot is created. Need to add actions.

The screenshot shows the IBM Watson Assistant Lite interface with a 'Create a new assistant' dialog box open. The background interface includes a 'Home' section with a 'Welcome, you're in the new Watson Assistant' message, a 'banking chatbot | English (US)' header, and a 'Get started' section with three tasks: 'Learn about Watson Assistant' (5 min), 'Explore your learning center' (Explore at your own pace, and mark as complete), and 'Explore Watson Assistant features on IBM Cloud' (2 min). A 'Create a conversation' section shows a progress bar at 66% with tasks 'Create your first action' (5 min) and 'Create steps'. The 'Create a new assistant' dialog box has fields for 'Assistant name' (set to 'banking chatbot'), 'Description (optional)' (0/128 characters), and 'Assistant language' (set to 'English (US)'). It includes 'Cancel' and 'Create assistant' buttons. The background interface also features a rocket icon and a 'Learn more' link.



Note: No code for this project. So, I attached the screenshot and step to build it.