

Before you collaborate

A little bit of preparation goes a long way with this session. Here's what you need to do to get going.

10 minutes



- ☐ A Team gathering
Define who should participate in the session and send an invite. Share relevant information or pre-work ahead.
- ☐ B Set the goal
Think about the problem you'll be focusing on solving in the brainstorming session.
- ☐ C Learn how to use the facilitation tools
Use the Facilitation Superpowers to run a happy and productive session.

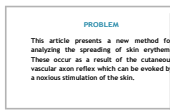
Open article



Define your problem statement

What problem are you trying to solve? Frame your problem as a How Might We statement. This will be the focus of your brainstorm.

5 minutes



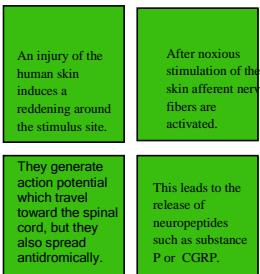
Brainstorm

Write down any ideas that come to mind that address your problem statement.

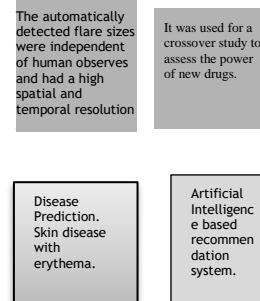
10 minutes



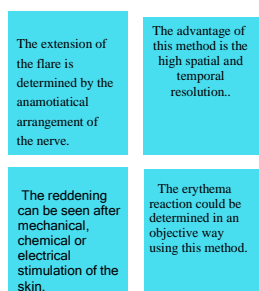
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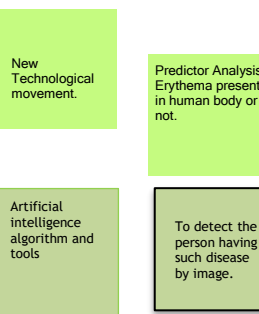
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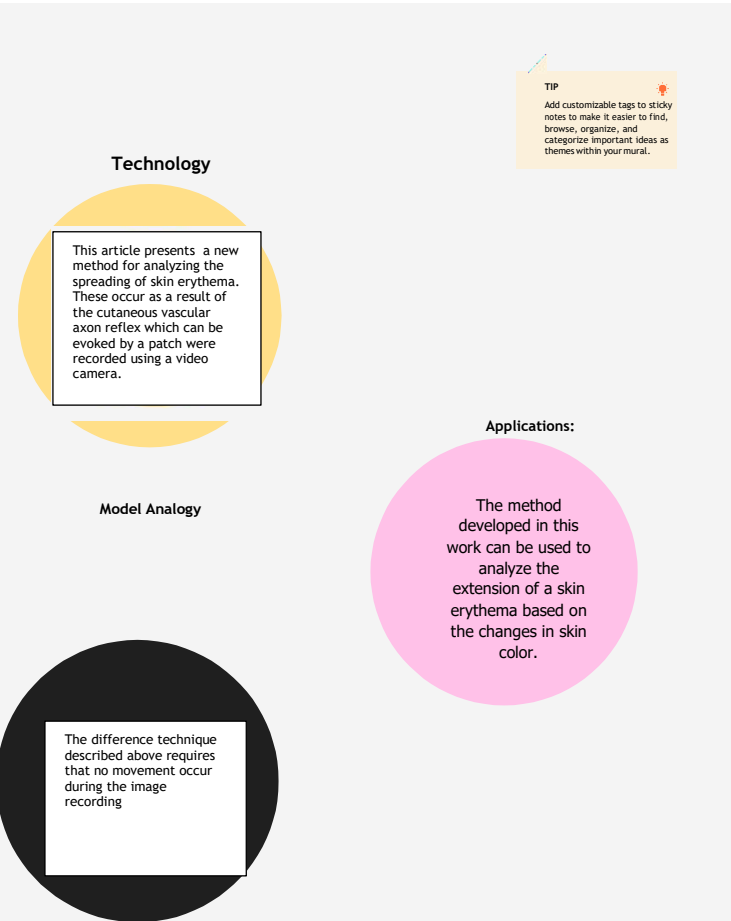


TIP
You can select a sticky note and hit the pencil (switch to sketch) icon to start drawing!

Group ideas

Take turns sharing your ideas while clustering similar or related notes as you go. In the last 10 minutes, give each cluster a sentence-like label. If a cluster is bigger than six sticky notes, try and see if you and break it up into smaller sub-groups.

20 minutes



TIP
Add customizable tags to sticky notes to make it easier to find, browse, organize, and categorize important ideas as themes within your mural.

Prioritize

Your team should all be on the same page about what's important moving forward. Place your ideas on this grid to determine which ideas are important and which are feasible.

20 minutes



Importance
If each of these
done without any
difficulty or cost,
which would have
the most positive
impact?

TIP
Participants can use their cursors to point at where sticky notes should go on the grid. The facilitator can confirm the spot by using the laser pointer holding the H key on the keyboard.

After you collaborate

You can export the mural as an image or pdf to share with members of your company who might find it helpful.

Quick add-ons

- ☐ A Share the mural
Share a view link to the mural with stakeholders to keep them in the loop about the outcomes of the session.
- ☐ B Export the mural
Export a copy of the mural as a PNG or PDF to attach to emails, include in slides, or save in your drive.

Keep moving forward

- Strategy blueprint**
Define the components of a new idea or strategy.
[Open the template](#)
- Customer experience journey map**
Understand customer needs, motivations, and obstacles for an experience.
[Open the template](#)
- Strengths, weaknesses, opportunities, and threats (SWOT) to develop a plan.**
[Open the template](#)

[Share template feedback](#)

Strengths, weaknesses, opportunities, and threats

Feasibility

Regardless of their importance, which tasks are more feasible than others? (Cost, time, effort, complexity, etc.)