

Team ID	PNT2022TMID06855
Project Name	AI Based Discourse for Banking Industry
Topic	Savings account creation

The screenshot shows the IBM Watson Assistant interface for a 'Savings' topic. On the left, a 'Conversation steps' pane displays a sequence of steps: Step 1 asks 'Which type of savings account do you want to create?' with options 'Regular savin...', 'Zero balance...', and '+1'. Step 2 says 'Great! Please take the following documents and head towards the nearest branch.' and includes a 'Go to action: End' button. Step 3 asks '1 is Regular saving account'. Step 4 says 'Great! Please take the following documents ahead'. A 'New step +' button is at the bottom. On the right, the 'Customer starts with:' section provides instructions on how to start a conversation and lists phrases like 'want to open an account', 'wish to open an account', and 'process to create a account'. A 'Preview' button is at the bottom right. The browser address bar shows the URL: us-south.assistant.watson.cloud.ibm.com/...

This screenshot shows the IBM Watson Assistant interface for the 'Savings' topic, displaying a different conversation flow. The 'Conversation steps' pane on the left shows: Step 1 is 'Regular saving account'; Step 2 says 'Great! Please take the following documents and head towards the nearest branch.' with a 'Go to action: End' button; Step 3 is 'Kid savings account'; Step 4 says 'Great! Please take the following documents ahead towards the nearest branch.' with a 'Go to action: End' button; Step 5 is 'Zero balance account'; Step 6 says 'Amazing! Please take the following documents and head towards the nearest branch' with a 'Go to action: End' button. A 'New step +' button is at the bottom. The 'Customer starts with:' section on the right lists phrases like 'savings account', 'would you explain how to create a fresh account', and 'procedure to open kids account'. A 'Preview' button is at the bottom right. The browser address bar shows the same URL as the first screenshot.