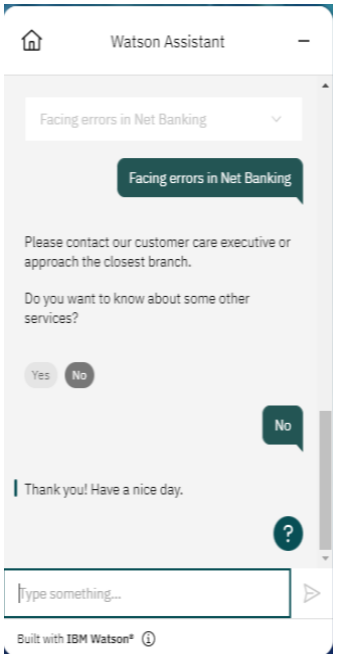
Performance Testing

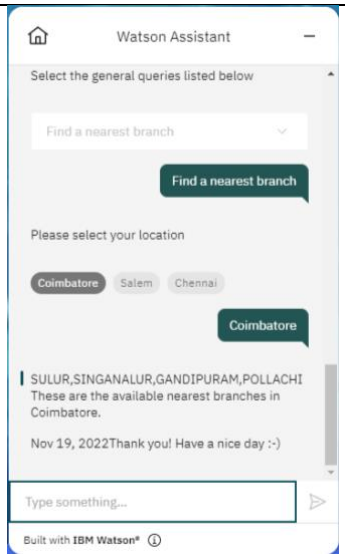
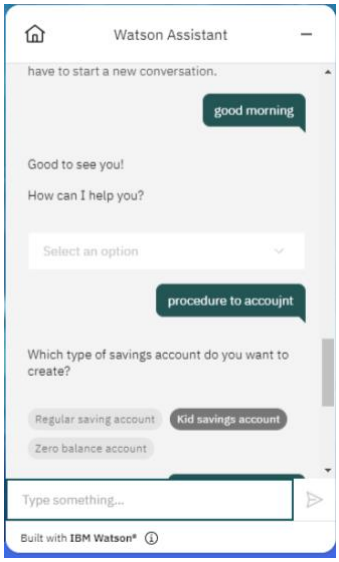
Model Performance Test

Date	19.11.2021
Team ID	PNT2022TMID06855
Project Name	AI Based Discourse for Banking Industry
Marks	10

Model Performance Testing:

Project team shall fill the following information in model performance testing template.

S.No	Parameters	Values	Screenshots
1.	Model Summary	The chatbot responds to the frequently asked customer queries with the most appropriate answers .The chatbot can be scaled to include new features and new questions accordingly to the needs	
2.	Accuracy	Training Accuracy-78 Validation Accuracy -78	

3.	Response Time	The chatbot is able to quickly respond to the user's frequently used queries within a stipulated time	
4.	Intent recognition	The chatbot rightly recognizes the intent with which the user enquires it,rightly recognizing the requests by the user.