

Team ID	PNT2022TMID06855
Project Name	AI Based Discourse for Banking Industry
Topic	General Queries

The screenshot shows the IBM Watson Assistant configuration page for a bot named 'Banking bot'. The left sidebar displays the 'General Queries' configuration. The main area shows the 'Customer starts with:' section, which includes instructions for entering phrases and a list of suggested phrases: 'Questions about bank branches', 'Queries related to banking', and 'ordinary queries'. The 'Conversation steps' section on the left shows a sequence of steps for handling queries, including 'Currency Conversion Facility' and 'Find a nearest branch'.

This screenshot shows the IBM Watson Assistant configuration page for the same 'Banking bot'. The 'Conversation steps' section on the left is expanded, showing a sequence of steps for handling queries, including 'Currency Conversion Facility', 'CIBIL', and 'Find a nearest branch'. The main area shows the 'Customer starts with:' section, which includes instructions for entering phrases and a list of suggested phrases: 'ordinary queries', 'bank working days', and 'about bank working days'. The 'Conversation steps' section on the left shows a sequence of steps for handling queries, including 'Currency Conversion Facility' and 'Find a nearest branch'.